



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

July 24, 2023

Naielah Ayesh  
Premier MI Clinton Twp LLC  
120 S LaSalle Street  
Chicago, IL 60603

RE: License # DC500412671  
Kid Town Usa  
15780 19 Mile Road  
Clinton Twp, MI 48038

Dear Ms. Ayesh:

This letter is a follow-up to the incident report submitted on 07/18/2023. On 07/18/2023, Ms. Ayesh called to report an incident of an infant falling off of a changing table. The child had some red marks that resolved quickly and no other noticeable injuries were reported. With Child A's Mother's knowledge and consent, the incident is being addressed through a confirming letter in lieu of a special investigation.

The following violations were cited as a result of the 07/17/2023 incident.

**R 400.8125(1) Staff; volunteer; requirements**  
(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.

**R 400.8137(3) Diapering; toileting.**  
(3) Diapering supplies shall be within easy reach of the designated diapering area.

On 07/17/2023, Child A (five month old male) fell from a diapering changing table. A review of the video submitted by Ms. Ayesh showed Child Care Staff Member 1 searching for diapering supplies under the diapering table when Child A fell from the table. Child Care Staff Member 1 did not appropriately hold onto Child A or gather the diapering supplies so that they were within easy reach which contributed to Child A falling off of the table. Additionally, Child Care Staff Member 1 did not initially fully disclose what happened

and explained that she had caught the child before he hit the floor. The video did not support that statement.

**R 400.8137(1)(d) Diapering; toileting**

(1) Except as provided in subrule (2) of this rule, diapering must occur in a designated diapering area that complies with all of the following:

(d) Is of sturdy construction with railings or barriers to prevent falls.

During the 07/18/2023 interview with Ms. Ayesh, I asked her how the infant fell off of the table since the tables had four sides to prevent a child from falling off. Ms. Ayesh explained that new diapering tables had been ordered and the table in the room was a toddler diapering table that had an opening where the stairs went to allow a toddler to climb onto the table. Ms. Ayesh indicated that an infant changing table has been ordered for the infant room and the table has been turned with the opening facing the wall while they await the new table.

**R 400.8155(1)(b) Child accidents and incidents; child and staff illness.**

(1) A center shall have a written plan for how and when a parent is notified when personnel observe any of the following:

(b) A child experiences an accident, injury, or incident.

On 07/19/2023, I conducted a telephone interview with Child A's Mother. Child A's Mother indicated that she was upset about Child A falling, but did not think the incident was intentional. She indicated that she was notified about the incident on 07/17/2023 at around 2:30p.m. I conducted a follow up telephone call with Ms. Ayesh who confirmed that the incident occurred at 1:27p.m. and Child A's Mother was not notified until 2:18p.m. I asked why Child A's Mother was not immediately notified of the incident. Ms. Ayesh explained that she was out of the center when the incident occurred and was awaiting direction from the corporate office before notifying Child A's Mother. She also reviewed the video footage before contacting Child A's Mother. I explained to Ms. Ayesh that due to the child's age and seriousness of the incident, Child A's Mother should have been immediately notified of the fall.

Due to the violations, you must send us a corrective action plan by 8/9/2019. You can use our corrective action plan form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

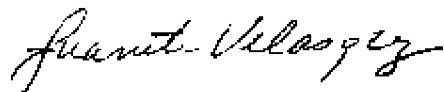
Upon receipt of an acceptable corrective action plan, there will be no change to your license status.

You can find a copy of this confirming letter and any associated corrective action plans on our website under Statewide Search for Licensed Child Care Centers and Homes. A description of when confirming letters are completed can be found under Overview of Licensing Reports.

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517)284-9730.

Per MCL 722.113g, this report and any related corrective action plans must be filed in your Licensing Notebook.

Sincerely,



Juanita G. Velasquez, Licensing Consultant  
(586) 256-2044