



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

Marlon I. Brown, DPA
ACTING DIRECTOR

REDACTED REPORT

12/19/2023

Unicia Hudson
[REDACTED]

License Number: DC500410510
Special Investigation Number: SI-00079228

Dear Unicia Hudson,

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

Rule/Law Number	Rule Description
R 400.8137(6)	Diapers and training pants must be checked frequently and changed when wet or soiled.
R 400.8335(1)	Food and beverages provided by a center must be of sufficient quantity and nutritional quality to provide for the dietary needs of each child according to the minimum meal requirements of the child and adult care food program (CACFP), as administered by the Michigan department of education, based on 7 CFR part 226, 1(1)(18) edition, (2018) of the United States Department of Agriculture, Food and Nutrition Service, CACFP, and is hereby adopted by reference. A copy can be obtained at no cost from CACFP at http://www.fns.usda.gov/cacfp/meals-and-snacks . In addition, a copy is available for inspection and distribution at no cost at the Michigan Department of Licensing and Regulatory Affairs, Bureau of

	Community and Health Systems, Child Care Division, 611 West Ottawa Street, Lansing, MI 48933.
R 400.8155(3)	Items and facilities used by an ill child or adult must not be used by any other individual until washed, rinsed, and sanitized.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: I interviewed CCSM 1, CCSM 2, CCSM 3, licensee designee, and parents of enrolled children.
- I completed on-site inspections on the following dates: 11/13/2023

As a result of this investigation, I found the following violation(s):

Rule/Law Number	Rule Description
R 400.8137(6)	Diapering; toileting
R 400.8182(3)(a)	Ratio and group size requirements.
R 400.8325(1)	Sanitization
R 400.8134(3)(a)	Hand washing

Upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.

If you need help writing the corrective action plan, please contact licensing consultant Erin Kidd at 810-931-1786 or kidde@michigan.gov. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found, and a serious injury or death occurred.	☐	☒
A rule or law violation was found and abuse and/or neglect of a child occurred.	☐	☒

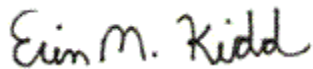
This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

You will be sent two copies of this report. One is ***not for public disclosure*** and one is a ***redacted report***.

- The report marked ***not for public disclosure*** is for your records only. This copy may contain legally protected information. It must not be placed in your licensing notebook.
- The report marked ***redacted report*** may have some legally protected information blacked out. If you do not have internet available for online review, ***redacted report*** and any related corrective action plans must be filed in your licensing notebook. The ***redacted report*** and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review this report for accuracy and contact your consultant, Erin Kidd at (810) 931-1786 or kidde@michigan.gov. In the event that Erin Kidd is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,



Erin Kidd, Licensing Consultant

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU**

Report Type: Special Investigation Report

Date of Report: 11/19/2023

Special Investigation Number	Complaint/Incident Receipt Date
SI-00079228	10/24/2023
Investigation Initiation Date	Report Due Date
11/7/2023	1/6/2024
License Number	Licensee Name(s)
DC500410510	Unicia Hudson
Facility Name	Licensee Designee(s)
Tweatie Birds Child Care & Developmental Center 2	Unicia Sankeneta Hudson
Program Type	Central Administrator(s)
Center	
Capacity	Program Director(s) Name
30	Jacqueline Gravely Qualifications: R 400.8113(7)(d) (9). Date PD Approved: 2022-08-22
Facility Address	Mailing Address
14385 East Nine Mile Rd., Warren, MI, 48089	
Facility Phone Number	Facility Email Address
5868597689	tweatiebirdchildcare2@gmail.com
Original License Issuance Date	License Status:
8/24/2022	Regular
License Effective Date:	License Expiration Date:
2/24/2023	2/23/2025

ALLEGATION(S)

	Violation Established?	
Child A's Diaper is not changed frequently enough.	Yes	
The facility is not serving age-appropriate foods to toddler aged children.		No
Child A (male, age 1) acquired a communicable disease at the child care facility. The child care facility is not being cleaned appropriately.		No
Additional Finding:	Yes	

METHODOLOGY

Date	Activity
11/7/2023	Special Investigation Case Created SI-00079228
11/8/2023	Special Investigation Initiated via Phone Call Interview with Complaint Source
11/13/2023	Contact – Phone Call Made
11/13/2023	Contact – Phone Call Made Attempted Interview with Child E's Mother. Unable to leave a message.
11/13/2023	Inspection Completed On-Site 9:05am-10:15am. Interview with CCSM 1, CCSM 2, and Eunice Hardick, Licensee Designee. Interview with Eunice Hardwick was conducted via phone.
11/13/2023	Contact – Phone Call Made Attempted Interview with Child C and D's Mother. Disconnected phone number.
11/13/2023	Contact – Phone Call Made Interview with Child F and G's Mother
11/13/2023	Contact – Phone Call Made Interview with Child H's Mother
11/13/2023	Contact – Phone Call Made Voicemail to Child B's Mother
11/14/2023	Contact – Phone Call Received Interview with CCSM 3
11/21/2023	Exit Conference, Eunice Hardick, Licensee Designee

ALLEGATION: Child A's Diaper is not changed frequently enough.

INVESTIGATION:

On November 8, 2023, I interviewed Child A's Mother. Initially the care received was good, and then the initial child care staff quit. Child A is not being changed frequently enough and acquired a yeast infection that required medical treatment. On November 13, 2023, I completed an unannounced onsite inspection at the child care facility. I interviewed CCSM 1 and CCSM 2. Both identified that children are checked at least every two hours and diapers are changed when wet or soiled. Both denied receiving any parent concerns regarding diapering. Diaper changes are logged in the Bright wheel application and logged as soon as possible. There are times it may be delayed if the child care children have a need. On November 13, 2023, I interviewed Eunice Hardwick, licensee designee. Children are checked every two hours and changed as needed. Diaper changes are logged in the Bright wheel application and are logged as soon as possible. Eunice Hardwick has not received any parental concerns regarding diapering. One parent expressed concern regarding the facility using too many diapers

for their child and started bringing diapers for the day. On November 13, 2023, I received documentation provided by Child A's Mother regarding logged diaper changes for Child A. On September 29, 2023, Child A had a diaper change logged at 8:56 am and then not again until 1:40 pm. On October 18, 2023, a diaper change was logged at 11:44 am and then not again for the day. Child A was checked out at 3:02 pm. According to provided documentation, Child A was up from nap at 1:18 pm on October 18, 2023. On October 19, 2023, a diaper change was logged at 9:54 am and then not again until 2:43 pm. A nap was not logged for October 19, 2023. On October 23, 2023, A diaper changed was logged at 7:58 am and then not again until 11:04 am. On October 24, 2023, Child A's diaper was checked at 9:01 am and then not again until 11:47 am. Child A's diaper was not checked every two hours. On November 13, 2023, I interviewed Child B's Mother and Child F and G's Mother. No concerns were reported regarding diapering. On November 14, 2023, I interviewed CCSM 3. Diapering is completed every two hours. Children are changed as needed. CCSM 3 has not received any parental concerns regarding diapering at the facility.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8137(6)	Diapers and training pants must be checked frequently and changed when wet or soiled.
ANALYSIS:	On September 29, 2023, October 18, 2023, October 19, 2023, and October 24, 2023, Child A's diaper was not checked and logged every two hours for a diaper change. CCSM 1, CCSM 2, CCSM 3 and Enice Hardwick, licensee identified that facility practice is children are checked every two hours.
CONCLUSION:	Violation Established

ALLEGATION: The facility is not serving age-appropriate foods to toddler aged children.

INVESTIGATION:

On November 8, 2023, I interviewed Child A's Mother. Child A comes home from the child care facility hungry. Child A is not being fed sufficiently during the day and is not eating what the facility is providing. Logging of the items that Child A has eaten was not done accurately and timely. On November 13, 2023, I completed an unannounced onsite inspection at the child care facility. I interviewed CCSM 1 and CCSM 2. Both denied any issues with food services. Children are fed appropriate meals and logging

meals in the Bright wheel application is done as soon as possible once the meal is completed. Both denied receiving any parent concerns regarding food service. On November 13, 2023, I interviewed Enice Hardwick. The facility provides age-appropriate food for children. A sample of the menu was provided during the inspection. The menu was appropriate in content and food components. The facility does not serve hard items such as pretzels and chips. Food service is logged for each child in the Bright wheel application following meals service. Enice Hardwick has not received any parental concerns regarding meal service. On November 13, 2023, I observed morning snack at the facility. The facility served cheese sticks, and canned pears. All children during meal service were over one year of age and were provided age-appropriate sized pieces of food. On November 13, 2023, I reviewed documentation provided by Child A's Mother regarding meal service not being fed sufficiently during the day. Logged meals are consistent with a sample of the provided child care food menu. Food items served were age appropriate. On November 13, 2023, I interviewed Child B's Mother and Child F and G's Mother. No concerns were reported regarding food service. Children are provided with enough food to eat at the facility. On November 14, 2023, I interviewed CCSM 3. CCSM 3 does not have any concerns with food service at the facility. Menus are provided to parents and all meals are logged in the Bright wheel application.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8335(1)	Food and beverages provided by a center must be of sufficient quantity and nutritional quality to provide for the dietary needs of each child according to the minimum meal requirements of the child and adult care food program (CACFP), as administered by the Michigan department of education, based on 7 CFR part 226, 1(1)(18) edition, (2018) of the United States Department of Agriculture, Food and Nutrition Service, CACFP, and is hereby adopted by reference. A copy can be obtained at no cost from CACFP at http://www.fns.usda.gov/cacfp/meals-and-snacks . In addition, a copy is available for inspection and distribution at no cost at the Michigan Department of Licensing and Regulatory Affairs, Bureau of Community and Health Systems, Child Care Division, 611 West Ottawa Street, Lansing, MI 48933.
ANALYSIS:	There is insufficient evidence to support the allegation that food service is not appropriate for child care children.
CONCLUSION:	Violation Not Established

ALLEGATION: Child A (male, age 1) acquired a communicable disease at the child care facility. The child care facility is not being cleaned appropriately.

INVESTIGATION:

On November 8, 2023, I interviewed Child A's Mother. Child A acquired Hand Foot and Mouth, a communicable disease in September of 2023. Child A's Mother received notification of the communicable disease and does not believe the facility is doing enough to prevent illnesses. Child care staff are cleaning when child care children are present at the facility and the smell of bleach was strong. On November 13, 2023, I completed an unannounced onsite inspection at the child care facility. I interviewed CCSM 1 and CCSM 2. Cleaning is completed as needed, especially after lunch. Children drop food on the floor, and it must be cleaned up. CCSM 1 indicated that communicable diseases are reported using the Bright wheel application or via a posting on the facility door. Eunice Hardwick, licensee designee ensures communicable diseases are reported. CCSM 1 and CCSM 2 have not received any parental concerns regarding cleaning at the facility. On November 13, 2023, I interviewed Enice Hardwick. Hand Foot and Mouth went around the facility in September and was brought into the facility by a child who attended another facility. A parent stated the facility was not being cleaned and was telling other parents not to bring their children. A notice was put into Bright wheel regarding the communicable disease. The facility is cleaned during the day as needed. Deep cleaning is done after children leave or before the facility opens in the morning. After lunch cleaning occurs under the table because babies throw food on the floor. No other parent complaints have been received regarding communicable diseases or cleaning the facility. On November 13, 2023, I interviewed Child B's Mother and Child F and G's Mother. No concerns were reported regarding communicable diseases or the cleanliness of the facility. On November 14, 2023, I interviewed CCSM 3. CCSM 3 has not received any concerns regarding cleaning at the facility. Cleaning is done after lunch and as needed.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8155(3)	Items and facilities used by an ill child or adult must not be used by any other individual until washed, rinsed, and sanitized.
ANALYSIS:	There is insufficient evidence to support the allegations that the facility is not cleaning in a manner that is safe for child care children.
CONCLUSION:	Violation Not Established

ADDITIONAL FINDING:**INVESTIGATION:**

On November 13, 2023, I completed an unannounced onsite inspection at the child care facility. Present at the facility was seven infant/toddler aged children with one child care staff member, CCSM 2. This age group required two child care staff members. A second child care staff member, CCMS 1, was observed with three preschool aged children. CCSM 1 stated there was not a plan for an additional child care staff member to be present at the facility. I requested that CCSM 1 contact an additional child care staff member to come into the facility to bring the facility into compliance with child care ratio requirements. A third child care staff member, CCSM 4, arrived at 9:53 am.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8182(3)(a)	Infants and toddlers, birth until 30 months of age, child care staff member to child ratio of 1 to 4, maximum group size of 12.
ANALYSIS:	On November 13, 2023, I completed an unannounced onsite inspection at the child care facility. Present at the facility was seven infant/toddler aged children with one child care staff member, CCSM 2. This age group required two child care staff members.
CONCLUSION:	Violation Established

INVESTIGATION:

On November 13, 2023, I completed an unannounced onsite inspection at the child care facility. During the onsite inspection, I observed snack provided to the child care child. CCSM 1 and CCSM 2 did not complete handwashing for the child care children prior to snack service. The multi-use tables were not cleaned using a three-step process (wash, rinse and sanitize), prior to snack being provided or after snack was completed.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8325(1)	All tableware, utensils, food contact surfaces, and food service equipment must be thoroughly washed, rinsed, and sanitized after each use. Multipurpose tables must be thoroughly washed,

	rinsed, and sanitized before and after they are used for meals or snacks.
ANALYSIS:	On November 13, 2023, I completed an unannounced onsite inspection at the child care facility. During the onsite inspection, I observed snack provided to the child care child. The multi-use tables were not cleaned using a three-step process (wash, rinse and sanitize), prior to snack being provided or after snack was completed.
CONCLUSION:	Violation Established

INVESTIGATION:

On November 13, 2023, I completed an unannounced onsite inspection at the child care facility. During the onsite inspection, I observed snack provided to the child care child. CCSM 1 and CCSM 2 did not complete handwashing for the child care children prior to snack service. The multi-use tables were not cleaned using a three-step process (wash, rinse and sanitize), prior to snack being provided or after snack was completed.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8134(3)(a)	Before meals, snacks, or food preparation experiences.
ANALYSIS:	On November 13, 2023, I completed an unannounced onsite inspection at the child care facility. During the onsite inspection, I observed snacks provided to the child care child. CCSM 1 and CCSM 2 did not complete handwashing for the child care children prior to snack service.
CONCLUSION:	Violation Established

BUREAU RECOMMENDATION

Bureau Recommendation
Upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.

Approved By:			
Erin Kidd Consultant	11/21/2023 Date	Crecendra Boone Area Manager	12/19/2023 Date
<i>Erin M. Kidd</i>		<i>Crecendra Boone</i>	