



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

July 22, 2022

Attn: Melissa Lagona
Hamburg IXL, LLC
10088 Professional Ctr Dr
Whitmore Lake, MI 48189

RE: License #: DC470360861

RE: SI LOG #: IXL Learning Center
Suite A
10088 Professional Ctr Dr
Whitmore Lake, MI 48189

Dear Ms. Lagona,

This letter is to advise you that the 07/21/2022 corrective action plan you submitted, regarding each rule violation cited in the recently completed Renewal Licensing Study Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R 400.8125(1) Staff; volunteer; requirements	On June 10, 2022, at approximately 5:05 P.M., the Young Pre-K classroom, consisting of 5 children at that time, started towards the hallway bathroom. Approximately two minutes later, administrator, Ms. Mackenzie Pruneau, completed a walked through from the Young Pre-K classroom to get to	To ensure such an incident does not occur in the future, IXL's Counting/Maintaining Supervision of Children Expectations will be strictly followed. Name to face counts will occur on the Tadpoles App when entering and existing a new space and when scheduled timers go off on the classroom iPad. In addition, implementation of daily director checks, asking the Young Pre-K teachers more	Immediately.

	<p>the Infant Too classroom. Ms. Pruneau observed Child A (male, 4 years old) alone in the classroom while the Young Pre-K classroom was in the hallway.</p> <p>Child A did not get a specific fidget toy that he wanted so he stayed behind to look for an alternative.</p> <p>Ms. Pruneau took Child A back with the remainder of the class in the hallway.</p>	<p>frequently, to ensure that all teachers are keeping accurate counts.</p> <p>The staff member involved received disciplinary action as well as completing a required training on maintain and supervision of children.</p>	
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It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,



Thanh Biehl, Licensing Consultant
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 P.O. Box 30664
 Lansing, MI 48909
 (734) 417-8580