



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

September 16, 2023

Nicole Bilanow
IXL South Lyon LLC/DBA IXL Learning Center
12556 W 10 Mile
South Lyon, MI 48178

RE: License #: DC470338668
IXL Learning Center South Lyon
12556 W. 10 Mile
South Lyon, MI 48178

Dear Ms. Bilanow:

Attached is your renewal inspection report. You can find a copy of this renewal inspection report and any associated corrective action plans on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of when renewal inspection reports are completed can be found under [Overview of Licensing Reports](#).

During the renewal inspection on September 14, 2023, I found two violation(s) listed below and explained in the attached report:

- R400.8122(5) Lead caregiver; qualifications; responsibilities.
- R400.8122(7) Lead caregiver; qualifications; responsibilities.

You gave us an acceptable written corrective action plan. We will send you a regular license in the mail.

During calendar year 2022:	Total
Number of serious injuries that occurred in facility.	2
Number of deaths that occurred in the facility.	0
Number of substantiated cases of abuse and/or neglect of a child that occurred at the facility.	0

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Per MCL 722.113g, this report and any related corrective action plans must be filed in your Licensing Notebook.

Sincerely,

A handwritten signature in black ink that reads "Thanh C. Biehl". The signature is written in a cursive style with a large initial 'T'.

Thanh Biehl, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa Street
P.O. Box 30837
Lansing, MI 48909
(734) 417-8580

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #: DC470338668

Licensee Name: IXL South Lyon LLC/DBA IXL Learning Center

Licensee Address: 12556 W 10 Mile
South Lyon, MI 48178

Licensee Telephone #:

Licensee/Designee: Jennifer Moss, Designee

Name of Facility: IXL Learning Center South Lyon

Facility Address: 12556 W. 10 Mile
South Lyon, MI 48178

Facility Telephone #: (248) 437-6600

Original Issuance Date: 03/18/2013

Capacity: 162

Age Range: Ages Birth Thru 12 years

Program Components: TRANSPORTATION
PRESCHOOL
SCHOOL AGE
INFANT/TODDLER
FOOD SERVICE
BEFORE/AFTER SCHOOL

II. METHODS OF INSPECTION

Date of On-Site Inspection(s): 09/13/2023
 Date of Environmental Health Inspection: 08/22/2023
 Date of Fire Safety Inspection: 09/10/2021
 Date of Lead Hazard Risk Assessment, if applicable: N/A; Built in 1997
 Date of Documentation of Playground Compliance, if applicable: 08/23/2019,
 0/19/2016 and 07/21/2015

		No. of Records Reviewed
No. of children enrolled in care	110	10
No. of staff employed	37	37 CCBC 11 files
No. of volunteers	0	0
No. of children present at time of inspection	80	
No. of staff present at time of inspection	18	
No. of volunteers present at time of inspection	0	
No. of children interviewed/observed	80	
Persons Interviewed:	Licensee/Licensee Designee	<input checked="" type="checkbox"/>
	Program Director	<input checked="" type="checkbox"/>
	Caregiving staff	<input checked="" type="checkbox"/>

Approved Child Use Space:

- Classroom #1 Toddler Blue (ages 1 ½ years old through to 2 ½ years old)
- Classroom #2 Toddler Green (ages 1 ½ years through 2 ½ years old)
- Classroom #3 Infant Too (ages birth through 1 ½ years old)
- Classroom #4 Preschool (ages 3 years old through 5 years old)
- Classroom #5 Infant (ages birth through 1 year old)
- Classroom #6 Toddler Red (ages 8 months through 2 years old)
- Classroom #7 Pre-K (ages 3 years through 12 years old)
- Room #8 School-Age (ages 5 years through 12 years old)
- Classroom #9 Young Pre-K (ages 3 years through 5 years old)
- Classroom #10 Young Preschool (ages 2 ½ through 4 years old)
- Room #11 The Toddler Too, Young Preschool and Preschool’s gross motor area

Approved Program Director: Nicole Bilanow
 Approved Central Administrator: Melissa Sell and Jamie Miller
 Approved Variances: Yes

R 400.8325 (4) (b) Sanitization. Multi-use tableware and utensils shall be washed, rinsed, and sanitized using 1 of the following methods: (b) A domestic dishwasher with sanitizing capability.

R 400.8710 (1) Transportation. (1) If transportation other than public transportation or school transportation is provided, contracted, or sponsored by the center, all rules in this part apply.

R 400.8720(2) All motor vehicles. (2) All motor vehicles, except multifunction school activity buses and school buses inspected by the department of state police as indicated in subrule (3) of this rule, shall be inspected annually by a licensed mechanic. A copy of the inspection shall be kept on file at the center. Volunteer vehicles are not required to be inspected.

R 400.8720(4) All motor vehicles. (4) A statement verifying that all motor vehicles, including volunteer vehicles, are in compliance with Michigan vehicle code safety equipment requirements, as defined in 1940 PA 300, MCL 257.683 to 257.714b, shall be kept on file at the center.

R 400.8730(1) Safety equipment in motor vehicles. (1) All motor vehicles used to transport children shall carry all of the following safety equipment: (a) Three bidirectional emergency reflective triangles properly cased and securely stored in the motor vehicle. (b) A first aid kit shall be securely stored in an accessible location in the driver compartment.

R 400.8730(2) Safety equipment in motor vehicles. (2) Any motor vehicle with a manufacturer's rated seating capacity of more than 10 occupants used to transport children shall carry both of the following additional safety equipment: (a) Not less than 3 15-minute fusees (flares) or an approved battery operated substitute properly cased and securely stored in the driver's compartment. (b) Fire extinguisher of dry chemical type rated not less than 2A-10BC mounted in an accessible place in the driver's compartment. The fire extinguisher shall be inspected and maintained in accordance with NFPA-10. The fire extinguisher shall bear a tag indicating the last date of inspection or service and the initials of the person who performed the inspection or service.

R 400.8750(1) Motor vehicle operator. (1) The driver of any motor vehicle transporting children shall comply with all of the following: (a) Be at least 18 years of age. (b) Possess a valid operator or chauffeur's license with the appropriate endorsement as required by 1949 PA 300, MCL 257.301 to 257.329. (c) Have a personal driving record with not more than 6 active points as determined by the secretary of state. (d) Have proof of valid automobile insurance and registration. (e) Be familiar with the contents of the first aid kit. (f) Be familiar with the operation of the fire extinguisher, if a fire extinguisher is required.

R 400.8750(2) Motor vehicle operator. (2) All of the following documents shall be kept on file at the center: (a) A copy of each driver's driving record, except for drivers of volunteer motor vehicles, obtained from the secretary of state at least once a year. (b) A self-certifying statement that all volunteer drivers comply with subrule (1) of this rule. (c) A copy of a valid driver's license.

R 400.8750(3) Motor vehicle operator. (3) Drivers shall be provided with a copy of the child information card or comparable substitute for each child being transported in their motor vehicles.

The child care center is contracting with Durham School Services as their transportation company. Durham School Services is not public transportation nor is it school transportation. Durham provides transportation services including home-to school, special needs, and field trip transportation, as well as summer and charter trips for districts and organizations. Durham School Services is a licensed bus company and meets the standards and requirements of the State of Michigan Department of Transportation (MDOT). They have agreed to provide privately contracted field trip transportation using the yellow busses approved for school transportation. The company follows all guidelines required to maintain their MDOT license, including vehicle inspections, driver clearances and proper use of safety equipment.

IXL Learning Center South Lyon utilizes Durham School Services for privately contracted field trip transportation without keeping the required vehicle inspection and driver requirements on file at the center. Durham School Services has all the required information on file at their local business office pertaining to MDOT licensing rules. Also, Durham School Services provides the safety equipment; therefore the center should not be responsible for this. IXL Learning Center South Lyon understands that they must follow the child care center rules regarding ratio during transportation, time limitation for transit and must receive written parental permission for transportation. The child care staff will also carry copies of the children's information cards with them as they accompany children on the buses during field trips.

Key Indicator Inspection: No.

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This renewal inspection involved a review of all applicable child care center administrative rules and statutes. Verification of compliance included direct observations of the physical environment and the program, discussions with staff, and a review of the center's records, including staff records and children's records. Staff records include background checks and training information. Children's records include child information cards, physical examination dates, and immunizations.

During the inspection, the center was found to be in compliance with all applicable rules and statutes except for the following violations:

R 400.8122 Lead caregiver; qualifications; responsibilities.

(5) Lead caregivers shall meet 1 of the following qualifications shown in Table 3:

TABLE 3 Lead Caregiver Qualifications			
	Education	Coursework in Early Childhood Education, Child Development, or a Child-Related Field	Hours of Experience
(a)	Bachelor's degree or higher in early childhood education, child development, or a child-related field		
(b)	Montessori credential with		480 hours
(c)	Associate's degree or higher in early childhood education or child development		
(d)	Valid child development associate credential with		480 hours
(e)	High school diploma or GED with	12 semester hours and	960 hours

(f)	High school diploma or GED with	12 semester hours, 18 CEUs, or a combination to equal 18 clock hours with	1,920 hours
(g)	High school diploma or GED with	6 semester hours, 9 CEUs, or a combination to equal 90 clock hours with	3,840 hours

Child care staff member (N.O.) is a lead caregiver in the Young Pre-K classroom. She does not have the credentials to qualify as a lead caregiver.

N.O. is currently enrolled in the CDA program.

REPEAT VIOLATION ESTABLISHED – Previous R 400.8122(6)

LSR dated 09/17/2019

Corrective Action Plan dated 10/11/2019

REPEAT VIOLATION ESTABLISHED

LSR dated 10/05/2021

Corrective Action Plan dated 10/15/2021

R 400.8122

Lead caregiver; qualifications; responsibilities.

(7) Lead caregivers for infants and toddlers shall have 3 semester hours, 4.5 CEUs, or 45 hours of MiRegistry approved infant and toddler development and care practices within 6 months of hire. These semester hours or CEUs may satisfy a portion of the requirements of subrule (6) of this rule.

Child care staff members (J.W. and (K.T.) did not complete 3 semester hours, 4.5 CEUs or 45 hours of MiRegistry approved infant and toddler development and care practices.

J.W. was promoted on 9/6/2022 in the Infant Too classroom. She currently has 3.25 CEUs.

K.T. was promoted on 9/6/2022 in the Infant classroom. She currently has 1.6 CEUs.

Technical Assistance and Consultation were provided for the following:

R400.8350(5) Toilets; hand washing sinks. Hand washing sinks must have warm running water not to exceed 120 degrees Fahrenheit. Anti-scalding devices for individual sinks are available online or can be purchased at a local home improvement or hardware store.

R 400.8315(1) Food and equipment storage. Each refrigerator must have an accurate working thermometer indicating a temperature of 41 degrees Fahrenheit or below.

R 400.8530(10) Hazard areas. The center shall not store combustible materials within the central heating plant or fuel-fired water heater rooms or in basements containing fuel-fired heating equipment, without a proper fire separation.

A corrective action plan was requested and approved on 09/13/2023. It is expected that the corrective action plan be implemented within the specified time frames as outlined in the approved plan. A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

IV. RECOMMENDATION

I recommend issuance of a regular license to this child care center.



09/16/2023

Thanh Biehl
Licensing Consultant

Date