



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

MARLON I. BROWN, DPA
ACTING DIRECTOR

September 16, 2023

Attn: Nicole Bilanow
IXL South Lyon LLC/DBA IXL Learning Center
12556 W 10 Mile
South Lyon, MI 48178

RE: License #: DC470338668

RE: SI LOG #: IXL Learning Center South Lyon
12556 W. 10 Mile
South Lyon, MI 48178

Dear Ms. Bilanow:

This letter is to advise you that the 09/13/2023 corrective action plan you submitted, regarding each rule violation cited in the recently completed Renewal Licensing Study Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
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<p>R400.8122(5) Lead caregiver; qualifications; responsibilities.</p>	<p>Child care staff member (N.O.) is a lead caregiver in the Young Pre-K classroom. She does not have the credentials to qualify as a lead caregiver.</p> <p>N.O. is currently enrolled in the CDA program.</p> <p>REPEAT VIOLATION ESTABLISHED – Previous R 400.8122(6) LSR dated 09/17/2019 Corrective Action Plan dated 10/11/2019</p> <p>REPEAT VIOLATION ESTABLISHED LSR dated 10/05/2021 Corrective Action Plan dated 10/15/2021</p>	<p>A lead caregiver variance request will be completed and submitted to the department.</p> <p>The director will connect with Ms. Jessica Bustos with Child Care Network to obtain information regarding the T.E.A.C.H. program.</p> <p>Within six months, N.O. will complete her CDA or obtain CEUs to qualify as a lead caregiver.</p>	<p>Friday, 09/15/2023</p> <p>Email sent 09/14/2023</p> <p>04/01/2024</p>
<p>R400.8122(7) Lead caregiver; qualifications; responsibilities.</p>	<p>Child care staff members (J.W. and (K.T.) did not complete 3 semester hours, 4.5 CEUs or 45 hours of MiRegistry approved infant and toddler development and care practices.</p> <p>J.W. was promoted on 9/6/2022 in the Infant Too classroom. She currently has 3.25 CEUs.</p> <p>K.T. was promoted on 9/6/2022 in the Infant classroom. She currently has 1.6 CEUs.</p>	<p>Within the next six months, J.W. and K.T. will complete the remainder of their CEUs.</p> <p>Administrators will check in at the first of the month.</p>	<p>Beginning of April 2024</p>

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in cursive script that reads "Thanh C. Biehl".

Thanh Biehl, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa Street
P.O. Box 30837
Lansing, MI 48909
(734) 417-8580