



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

August 1, 2023

Karen Hayes  
Milestones Child Development Center, LLC  
8270 Broadmoor Avenue, SE  
Caledonia, MI 49316

RE: License #: DC410408025  
RE: SI LOG #: 2023D0715028  
**Milestones Early Learning - Wilson**  
**4075 64th Street**  
**Wyoming, MI 49418**

Dear Karen Hayes:

This letter is to advise you that the 07/24/2023 corrective action plan you submitted, regarding each rule violation cited in the recently completed Special Investigation Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R 400.8140(2) Discipline.	CCSM 3 and CCSM 4 deprived two children of food brought from home.	Staff will follow the center's food policies to ensure the use of food brought from home is clear to staff and parents. Parents will receive communication regarding the center's policy on the handling of food from home. Staff will receive communication on how to communicate with parents about the guidelines for food from home.	08/08/2023
R 400.8141(1) Discipline.	CCSM 4 failed to use positive methods of discipline when she	CCSM 4 will complete at least four additional hours of training on positive discipline through	08/11/2023

	pretended to flush a child's stuff animal down the toilet when the child was not doing what she wanted.	MIRegistry. CCSM 4 will meet with a member of the administration team to review the center's discipline policy and licensing rules on positive discipline.	
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It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,



Pamela Walker, Licensing Consultant  
 Child Care Licensing Bureau  
 611 W. Ottawa Street  
 P.O. Box 30664  
 Lansing, MI 48909  
 (616) 250-8864