



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

July 18, 2023

Michelle Duplin
KinderCare Education LLC
40605 Eschenburg Drive
Clinton Township, MI 48038

RE: License #: DC410406334
Investigation #: 2023D0608003
Grand Rapids Beltline KinderCare

Dear Michelle Duplin:

I conducted a special investigation because the child care licensing division received information regarding your facility that related to licensing rules or law. The information was related to the following:

R 400.8125(1) Staff; volunteer; requirements
R 400.8380(1) Maintenance of premises.

The details of the information are in the attached report. To investigate:

- I interviewed the program director, child care staff member, witnesses, and the parent.
- I completed on-site inspections on the following dates: 05/22/2023.

As a result of this investigation, I found the following violation(s):

R 400.8380(1) Maintenance of premises.

I recommend no change to the current license status.

Due to the violations, you must send us a corrective action plan by 08/08/2023. You can use our [corrective action plan](#) form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	X
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	X

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Lisa Bush, Licensing Consultant
 Child Care Licensing Bureau
 611 W. Ottawa Street
 P.O. Box 30664
 Lansing, MI 48909
 (616) 558-0326

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC410406334
Investigation #:	2023D0608003
Complaint Receipt Date:	05/17/2023
Investigation Initiation Date:	05/19/2023
Report Due Date:	07/16/2023
Licensee Name:	KinderCare Education LLC
Licensee Address:	Ste 200 5005 Meadows Road Lake Oswego, OR 97035
Licensee Telephone #:	(800) 633-1488
Administrator:	Michelle Duplin, Designee
Licensee Designee:	Michelle Duplin, Designee
Name of Facility:	Grand Rapids Beltline KinderCare
Facility Address:	2571 E. Beltline Ave. NE Grand Rapids Twp, MI 49525
Facility Telephone #:	(616) 447-8740
Original Issuance Date:	03/15/2021
License Status:	REGULAR
Effective Date:	09/15/2021
Expiration Date:	09/14/2023
Capacity:	150
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
On 5/17/2023 Child A (Female, 4 years of age) was found holding an e-cigarette while laying down for rest time.	Yes

III. METHODOLOGY

05/17/2023	Special Investigation Intake 2023D0608003
05/19/2023	Special Investigation Initiated - Telephone Spoke to program director, Kelly Butler by phone.
05/22/2023	Inspection Completed On-site Onsite completed from 10:17am to 11:10am. I spoke to program director Kelly Butler and Child Care Staff Member 1 (CCSM 1).
06/01/2023	Contact - Telephone call made A voicemail was left for Child Care Staff Member 2 (CCSM 2).
06/01/2023	Contact - Telephone call made A phone contact was made to Child A's Mother. A message could not be left due to a full mailbox.
06/26/2023	Contact - Telephone call made Spoke to Child A's Mother.
06/26/2023	Contact - Telephone call made Spoke to CCSM 2 by phone.
07/11/2023	Exit Conference Spoke to Program Director, Kelly Butler by phone.

ALLEGATION: On 5/17/2023 Child A (Female, 4 years of age) was found holding an e-cigarette while laying down for rest time.

INVESTIGATION: On 05/17/2023 the program director, Kelly Butler reached out to her assigned licensing consultant Stacia Thrower by phone to report an incident that occurred on this date. On 05/19/2023 Kelly Butler submitted an incident report to me outlining the incident that occurred on 05/17/2023 with Child A. The incident

report stated Child A was laying down for rest time when she pulled an e-cigarette out of her backpack, put it to her mouth, and appeared to inhale and exhale out of her mouth like she was taking a hit of the e-cigarette. Child Care Staff Member 2 (CCSM 2) asked Child A what she had in her hand and Child A tried to hide it from CCSM 2. CCSM 2 got the e-cigarette from her and asked Child A where she got it from. Child A stated it was her mom's. The e-cigarette was brought up to the front desk and an odor of the flavor could be smelled. Staff in the classroom were not actually sure if the child inhaled any of the e-cigarette.

On 05/22/2023 I completed an unannounced onsite inspection at the facility and spoke to the program director, Kelly Butler and Child Care Staff Member 1 (CCSM 1). Kelly Butler stated following the incident she contacted Child A's Mother by phone and Child A's Mother acknowledged the e-cigarette was hers and Child A must have put it in her nap bag without her knowledge. Kelly Butler explained the routine in this preschool classroom is for staff to lay down the cots while the children are eating lunch. The children make their cots following lunch and then lay down for rest time.

I walked through the classroom and observed the nap bags hanging on hooks within the room accessible to child care children. I also observed the placement of the nap cots in the classroom. Child A's nap cot was centrally located in classroom with no blind spots.

On 05/22/2023 I spoke to CCSM 1 who works as a float at the center. CCSM 1 stated she was working in the preschool classroom on 05/17/2023. She was patting a child's back, helping them to fall asleep. She was sitting close to CCSM 2 who was also patting a child's back. CCSM 1 had a direct line of sight on Child A from where she was sitting. She stated Child A was laying down but playing with her nap bag. She acknowledged CCSM 2 first saw Child A with something in her hand and this drew her attention to Child A. She did not realize at first what Child A had and did not see her put it to her mouth. CCSM 1 heard Child A say she got it from her mom, and she was trying to be like her. CCSM 1 stated Child A was having a rough day and CCSM 2 was with her throughout the day. She acknowledged that Child A had been yelling and crying during nap so both CCSM's were actively engaged with her during nap time.

On 06/26/2023 I spoke to CCSM 2 by phone. She identified that Child A was having a rough day on 05/17/2023. Child A made her nap cot after lunch and left her nap bag on the floor next to her cot. CCSM 2 stated Child A was very restless, but she was sitting next to another child patting their back but could still see Child A. She observed Child A put a blanket over her head and asked her what she was doing. When Child A didn't answer she walked over and removed the blanket. She stated she saw something in her hand but didn't know what it was at first. Child A put it up to her mouth, but she was unsure if Child A inhaled. She denied seeing Child A exhale any smoke. Then Child A tried to hide the e-cigarette but reluctantly gave it to CCSM 2. She asked Child A where she got the e-cigarette and Child A said she

got it from her nap bag, and then she asked who it belonged to, and Child A said her mom.

On 06/26/2023 I spoke to Child A's Mother by phone. She confirmed the e-cigarette was hers and she was not aware Child A put it in her nap bag. She did not have any concerns for the center.

APPLICABLE RULE	
R 400.8125	Staff; volunteer; requirements.
	(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.
ANALYSIS:	CCSM 2 observed Child A with the e-cigarette and immediately removed it from Child A.
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R 400.8380	Maintenance of premises.
	(1) The premises must be maintained in a clean and safe condition and must not pose a threat to health or safety.
ANALYSIS:	The e-cigarette was in Child A's nap bag. The nap bags are hung in the classroom within reach of all the child care children.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.

Lisa Bush

07/14/2023

Lisa Bush
Licensing Consultant

Date

Approved By:

Katrice Sweet

07/18/2023

Katrice Sweet
Area Manager

Date