



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

July 3, 2023

REDACTED REPORT

James VanderMaas
Michigan Family Resources
2626 Walker Avenue
Walker, MI 49544

RE: License #: DC410383444
Investigation #: 2023D1078003
North Kent Head Start

Dear Mr. VanderMaas:

I conducted a special investigation because the child care licensing division received information regarding your facility that related to licensing rules or law. The information was related to the following:

R 400.8125(1) Staff; volunteer; requirements

The details of the information are in the attached report. To investigate:

- I interviewed: the person who made the complaint, program director, licensee designee, child care staff member, parents
- I completed on-site inspections on the following dates: 05/23/2023.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

I recommend no change to the current license status.

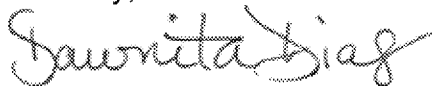
During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

You will be sent two copies of this report. One is ***not for public disclosure*** and one is a ***redacted report***.

- The report marked ***not for public disclosure*** is for your records only. This copy may contain legally protected information. It must not be placed in your licensing notebook.
- The report marked ***redacted report*** may have some legally protected information blacked out. The ***redacted report*** and any related corrective action plans must be placed in your licensing notebook. The ***redacted report*** and any related corrective action plans will be online for parents to review under the Statewide Search for Licensed Child Care Centers and Homes.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Dawnita M. Diaz, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa Street
P.O. Box 30644
Lansing, MI, 48909

(616) 402-9376

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC410383444
Investigation #:	2023D1078003
Complaint Receipt Date:	05/17/2023
Investigation Initiation Date:	05/18/2023
Report Due Date:	07/16/2023
Licensee Name:	Michigan Family Resources
Licensee Address:	2626 Walker Avenue Walker, MI 49544
Licensee Telephone #:	(616) 453-4145
Administrator:	James VanderMaas, Designee
Licensee Designee:	James VanderMaas, Designee
Name of Facility:	North Kent Head Start
Facility Address:	14951 White Creek Ave. Cedar Springs, MI 49319
Facility Telephone #:	(616) 696-3990
Original Issuance Date:	09/02/2016
License Status:	REGULAR
Effective Date:	03/02/2021
Expiration Date:	03/01/2023
Capacity:	49
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
On 5/16/2023 Child A, male [REDACTED] stated that Child B, male [REDACTED] during outdoor play.	No

III. METHODOLOGY

05/17/2023	Special Investigation Intake 2023D1078003
05/18/2023	Contact - Telephone call made Spoke with Child Care Staff Member 1 (CCSM 1)
05/18/2023	Special Investigation Initiated - Telephone Spoke with Child A's Mother
05/18/2023	Contact - Telephone call made Spoke with Child A's Mother re: incident, completed interview
05/19/2023	Contact - Telephone call made Left message for [REDACTED]
05/23/2023	Contact - Telephone call made Left message for [REDACTED]
05/23/2023	Contact - Telephone call made Left message for Child B's Mother
05/23/2023	Inspection Completed On-site 10:25am-11:05am Interviewed Keri Miner, program director, and Child Care Staff Member 2 (CCSM 2), viewed playground
05/23/2023	Contact - Telephone call made Spoke with [REDACTED]
06/01/2023	Contact - Telephone call made Left message for Child B's Mother
06/08/2023	Exit Conference Spoke with Jim VanderMaas

ALLEGATION: On 5/16/2023 Child A, male [REDACTED] stated that Child B, male [REDACTED] during outdoor play.

INVESTIGATION:

On 05/17/2023 Child Care Staff Member 1 (CCSM 1) reported to her licensing consultant that on 05/16/2023 Child A, male [REDACTED] said that Child B, male [REDACTED] during outdoor play. The report was sent to the [REDACTED].

On 05/18/2023 I made telephone contact with CCSM 1. She stated that she was informed of the disclosure and reported it as required by law and licensing rules. She stated on 05/16/2023 Child A and Child B, who are in the same classroom, were outside on the playground. Child A alleges that Child B [REDACTED]. This allegedly occurred [REDACTED] on the playground. She spoke with Child A's Mother and Child B's Mother about the allegations. Child A is not in attendance pending the investigation.

On 05/19/2023 I spoke with Child A's Mother by telephone. She said the evening of 05/16/2023 Child A disclosed the allegations to her. She notified the licensed program the next morning. She has not had any concerns with Child A's supervision or care. She is choosing to keep Child A home as she does not want him to have any contact with Child B. She was contacted by [REDACTED]. He provided her information about the [REDACTED] available to her. She is seeking services from them.

On 05/23/2023 I conducted an on-site inspection to the licensed facility. I interviewed Keri Miner, program director, about the reported allegations. She said the morning of 05/17/2023 she received a message via the electronic system used for her class from Child A's Mother informing her of the reported allegations. She informed her superiors of the allegations. She recalls on 05/16/2023 during outdoor play time there was no "cluster" of boys near or around the shed. She said active supervision is used by staff when children are on the playground. This mean each staff person is dispersed over the area and they rotate ensuring children are always in view of a staff member. She said there is a shed on the playground however there are no blind spots where children may congregate or hide. I asked Ms. Miner if she has had concerns with inappropriate behaviors or language from Child A or Child B. She said Child B has very limited [REDACTED] and does not believe he could [REDACTED] what is alleged. He has an individualized [REDACTED] due to his [REDACTED].

I then interviewed CCSM 2 who was the assistant in the classroom on the day of the alleged incident. She did not recall any behavior or interactions on the playground where this could have taken place. She has worked in the classroom with Child A and Child B through the year and has never seen this type of behavior with either

child. She confirmed Child B does not have the [REDACTED] what has been alleged.

While on-site I walked around the playground and saw the shed. The shed has lattice attached to close a gap created by its placement next to a fence. The lattice prevents children from gaining access between the fence and the shed. I could see that all areas of the playground are within view of staff if they are spread across the entire play area. If staff are not placed directly by the shed, there is a natural blind spot that can occur.

On 05/23/2023 I made telephone contact with [REDACTED] He explained with allegations involving children of this age the families are referred for supportive services through the [REDACTED]. He does not have an open investigation. He did make telephone contact with Child A's Mother and Child B's Mother. He was told Child B does not have the [REDACTED] a statement as what was reported.

On 05/23/2023 and 06/01/2023 I left a telephone message for Child B's Mother. I have not received a return telephone call from her.

APPLICABLE RULE	
R 400.8125	Staff; volunteer; requirements.
	(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.
ANALYSIS:	Appropriate care and supervision was provided to Child A and Child B while in care at the licensed program.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend the status of the license remain unchanged.

Dawnita Diaz

06/21/2023

Dawnita M. Diaz
Licensing Consultant

Date

Approved By:

Katrice Sweet

07/03/2023

Katrice Sweet
Area Manager

Date