



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

June 29, 2022

Rachel Price  
Edan Investments, LLC  
555 Cascade West Parkway  
Grand Rapids, MI 49546

RE: License #: DC410295907  
Investigation #: 2022D1083011  
Appletree Christian Learning Ctr.

Dear Mrs. Price:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R400.8137(6) Diapering; toileting.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: the person who made the complaint, program director, licensee designee, child care staff members, and parents
- I completed on-site inspections on the following dates: 3/16/2022, 3/30/2022, and 4/20/2022.

As a result of this investigation, I found the following violation(s):

**R400.8137(6) Diapering; toileting.**

**R400.8122(2) Lead caregiver; qualifications; responsibilities.**

I recommend no change to the current license status.

Due to the violations, you must send us a corrective action plan by 7/20/2022. You can use our [corrective action plan](#) form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.

- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

<b>During this special investigation:</b>	<b>Yes</b>	<b>No</b>
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Stacia L. Thrower, Licensing Consultant  
 Child Care Licensing Bureau  
 611 W. Ottawa St.  
 P.O. Box 30664  
 Lansing, MI 48909  
 (616) 916-5504

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	DC410295907
<b>Investigation #:</b>	2022D1083011
<b>Complaint Receipt Date:</b>	03/11/2022
<b>Investigation Initiation Date:</b>	03/16/2022
<b>Report Due Date:</b>	05/10/2022
<b>Licensee Name:</b>	Edan Investments, LLC
<b>Licensee Address:</b>	555 Cascade West Parkway Grand Rapids, MI 49546
<b>Licensee Telephone #:</b>	(616) 447-7837
<b>Administrator:</b>	Rachel Price, Designee
<b>Licensee Designee:</b>	Margaret Headd, Designee
<b>Name of Facility:</b>	Appletree Christian Learning Ctr.
<b>Facility Address:</b>	1953 Monroe Ave. Grand Rapids, MI 49505
<b>Facility Telephone #:</b>	(616) 447-7837
<b>Original Issuance Date:</b>	07/18/2008
<b>License Status:</b>	3RD PROVISIONAL
<b>Effective Date:</b>	04/28/2022
<b>Expiration Date:</b>	10/27/2022
<b>Capacity:</b>	172
<b>Program Type:</b>	CHILD CARE CENTER

## II. ALLEGATION(S)

	<b>Violation Established?</b>
Child A's (Male, 3 years of age) diapers were not checked and changed when needed at the center.	Yes
Additional Findings	Yes

## III. METHODOLOGY

03/11/2022	Special Investigation Intake 2022D1083011
03/16/2022	Special Investigation Initiated - On Site Approximately 2:00PM–3:20PM. Interviewed Diana Barkey, Program Director and Leah Winbush, Child Care Staff Member
03/16/2022	Contact - Document Received, Diapering documentation
03/30/2022	Inspection Completed On-site Approximately 10:20AM - 11:45AM. Interviewed Margaret Head
04/20/2022	Inspection Completed On-site Approximately 11:00AM - 12:30PM. Interviewed Aubrey Robinson, Child Care Staff Member
04/22/2022	Contact - Document Received, Email from Margaret Headd, Program Director and Licensee Designee.
4/22/2022	Contact – Telephone call made to Trinity Green, Child Care Staff Member
06/28/2022	Contact - Telephone call made to Alana Eickhoff, Child Care Staff Member
06/28/2022	Contact - Telephone call made to Tristen Emert, Child Care Staff Member.
06/28/2022	Contact - Telephone call made to Child A's Mother
06/28/2022	Exit Conference w/Margaret Headd via telephone

**ALLEGATION: Child A's (Male, 3 years of age) diapers were not checked and changed when needed at the center.**

**INVESTIGATION:**

I conducted an unannounced onsite inspection on 3/16/2022. I interviewed Diana Barkey, program director, regarding the allegation. She explained that approximately 3 weeks ago, Child A's Mother spoke to her about a concern that Child A's diapers were not being changed frequently. Child A's Mother told Ms. Barkey that she felt that Child A was sitting in feces for too long. I asked Ms. Barkey how often diapers are changed at the center. She stated that children's diapers are changed every 2 hours. However, she acknowledged that Child Care Staff Members were not documenting diaper changes as required. Ms. Barkey stated that approximately 3 weeks ago, Child A's Mother was present at the center. Child A's Mother reported that a Child Care Staff Member, Brittany Spiegel had not changed Child A's diaper. Ms. Spiegel told Child A's Mother that Child A did not want her to change him. Ms. Barkey reported speaking to Ms. Spiegel about this as Child A's diaper needed to be changed. She explained to Ms. Spiegel that diapers must be changed even if a child did not want his or her diaper changed. Ms. Spiegel changed Child A's diaper, but Ms. Barkey again acknowledged that diaper changes were not being regularly recorded at the center.

I interviewed Brittany Spiegel regarding the allegation via telephone on 6/28/2022. She stated that when she initially began working with Child A, she changed the children's diapers every 1-2 hours as she was also helping children to learn toilet training. Child A was not quite ready to toilet train, but she encouraged him to try and offered support. Child A did well initially, but there was a change in the center's classroom. When this change occurred, Child A no longer wanted Child Care Staff Members to change his diaper. She regularly asked Child A if he wanted to toilet or change his diaper and Child A would say 'No.'" Ms. Spiegel explained that she believes in respecting the body choices of others and did not want to force Child A to change his diaper if he didn't want to. I asked Ms. Spiegel if she recalled the incident in which Child A's Mother arrived at the center and Child A's diaper was not changed because Child A didn't want it changed. Ms. Spiegel stated that she did recall this incident. She'd attempted to change Child A's diaper, but he didn't want her to. Child A's diaper was wet at the time, but he had a bowel movement shortly after. Ms. Spiegel reported explaining this to Child A's Mother; however, when Child A's Mother spoke to Ms. Barkey about the incident, she instructed Ms. Spiegel to change Child A's diaper. She also explained to Ms. Spiegel that diapers must be changed even though children may not want to have their diapers changed. Ms. Spiegel stated that she didn't agree with Ms. Barkey, but she did change children's diapers thereafter. She felt that it was important to respect body choices and did not want to take choices away from children. I explained to Ms. Spiegel that I had reviewed the diapering logs for Child A and noted that there were several days in which only 1 diaper change was recorded. Ms. Spiegel explained that diaper changes are noted in an electronic application at the center. At the time of hire, she

received very little training prior to working with children. Ms. Spiegel explained that she was conducting diaper changes, but she was not recording them in the electronic application because she had not been trained to do so. She stated that she did not know that diaper changes were required to be recorded and when she learned this, she sought training during her lunch breaks from her colleagues. Ms. Spiegel explained that the lack of training was a huge factor in her decision to leave employment at the center.

I interviewed Leah Winbush regarding the allegation during the onsite inspection on 3/16/2022. Ms. Winbush explained that Child A was assigned to the Terrance room. This is not the room that she typically works in. However, Ms. Barkey asked her to work in the Terrance room due to complaints that diapers were not being changed. Ms. Winbush reported working in the Terrance for approximately 2 weeks. During the time that she worked in the Terrance room, Child A used the toilet. Ms. Winbush provided Child A with stickers for encouragement and praise. She reported asking Child A every 3 hours to toilet, and she reported that Child A was doing well with this schedule. Ms. Winbush requested underwear from Child A's Mother via the center's Nurture electronic application. Child A had no accidents with wet or soiled clothing while working with Ms. Winbush. Ms. Winbush reported working alone with children in the Terrance room. She explained that the complaints that were previously received regarding diapering occurred prior to her working in the room.

I conducted an unannounced onsite inspection on 3/20/2022. I interviewed Margaret Headd regarding the allegation. Ms. Headd had just transitioned into the role of Program Director and was not present at the center when Child A attended. She had no information regarding the allegations related to Child A.

I conducted an unannounced onsite inspection on 4/20/2022. I interviewed Aubrey Robinson regarding the allegation. Ms. Robinson was not familiar with Child A. She stated that she had not cared for Child A during the time that he attended the center.

I spoke to Trinity Green on 4/22/2022 regarding the allegation. She did not recall Child A as she had not worked with him.

I interviewed Alana Eickhoff regarding the allegation via telephone on 6/28/2022. Ms. Eickhoff works primarily in the Pratt room. She stated that Child A would come to her assigned room at the end of the day. Child A was generally in the Pratt room for no more than 1 hour and his diaper was changed a few times prior to pick up because he'd recently wet himself. Ms. Eickhoff never observed Child A wearing heavily soiled diapers as he was only in her care at the end of the day. She explained that diaper changes are documented electronically, but Child Care Staff Members may miss inputting diaper changes in the system if things become hectic. However, Ms. Eickhoff reported that she typically records all diaper changes.

I attempted to interview Tristen Emert regarding the allegation via telephone on 6/28/2022. However, Ms. Emert's telephone number was not in service.

I interviewed Child A's Mother regarding the allegation via telephone on 6/28/2022. She reported that Child A no longer attends the center. When enrolled, Child A attended the center from approximately 8:00AM – 4:00PM. On 3/10/2022, Child A had an over full diaper which contained a bowel movement that had stuck to Child A's legs. For approximately 2 months, Child A's diapers were not regularly changed at the center. Child A's Mother also reported that she received little to no notification of diaper changes for Child A via the center's electronic Nurture application.

I reviewed the center's daily logs for diapering regarding Child A on 3/16/2022. The center uses an electronic application (Nurture) to record diaper changes and other activities for children in care. The information contained in the Nurture application indicated that on 1/4/2022, 1/12/2022, 2/3/2022, and 2/9/2022 Child A only received one diaper change on each day. The hours of attendance on the Nurture application were also incorrect. On 1/4/2022 the application indicates that Child A arrived at the center at 12:53PM and departed the center at 9:30PM, with one diaper change occurring at 2:52PM. Amy Waldron, Regional Director, did explain via email that the time is kept on the application in Coordinated Universal Time. However, when parents receive the information via the application the time is output in Eastern Standard Time. A software programmer is currently working on corrections regarding time input on the system. However, the documentation in the application clearly showed that Child A's diaper was changed once on the above dates. Child A's Mother reported that Child A attended care for approximately 8 hours per day which would necessitate more than one diaper change on a given day in care.

<b>APPLICABLE RULE</b>	
<b>R 400.8137</b>	<b>Diapering; toileting.</b>
	(6) Diapers and training pants must be checked frequently and changed when wet or soiled.
<b>ANALYSIS:</b>	Brittany Spiegel acknowledged that on at least one occasion, Child A's diaper was not changed when wet and/ or soiled. The center's records indicate that Child A's diapers were not checked and changed frequently.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

**ADDITIONAL FINDINGS:**

**INVESTIGATION:**

During the onsite inspection on 3/16/2022, Diana Barkey acknowledged that the center was short staffed. She stated that the center did not have lead caregivers for

the Terrance and Pratt rooms. Children ages 3 – 4 are cared for in the Terrance room and children ages 4 – 5 are cared for in the Pratt room. This child care center operates from 6:00AM – 6:00PM, Monday through Friday. I spoke to Margaret Headd via telephone on 6/28/2022. She reported that the center has a qualified lead caregiver for each room that requires a lead caregiver. She also reported that the center has made tremendous gains in increasing its staff members and there are no longer staff shortages at the facility.

<b>APPLICABLE RULE</b>	
<b>R 400.8122</b>	<b>Lead caregiver; qualifications; responsibilities.</b>
	(2) At least 1 lead caregiver shall be assigned to each group of children in a self-contained or well-defined space and shall be present and providing care in the assigned group in the following manner: (a) Full time for programs operating less than 6 continuous hours. (b) At least 6 hours per day for programs operating 6 or more continuous hours.
<b>ANALYSIS:</b>	On 3/16/2022 the center did not have a lead caregiver for each group of preschool age children.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

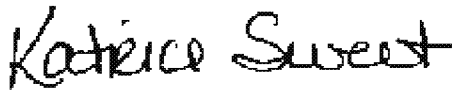
**IV. RECOMMENDATION**

Upon receipt of an acceptable corrective action plan, I recommend no change in the status of this child care license.

 6/28/2022

\_\_\_\_\_  
 Stacia L. Thrower Date  
 Licensing Consultant

Approved By:

 06/29/2022

\_\_\_\_\_  
 Katrice Sweet Date  
 Area Manager