



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

April 15, 2022

Danielle Alexander
Childtime Childcare, Inc.
Suite 100
21333 Haggerty Road
Novi, MI 48375

RE: License #: DC410294546
Investigation #: 2022D1083009
Childtime Learning Center #0637

Dear Ms. Alexander:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R400.8380 Maintenance of premises.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: the acting program director and child care staff members.
- I completed on-site inspections on the following dates: 2/7/2022 and 3/29/2022.

As a result of this investigation, I found the following violation(s):

R400.8380 (1) Maintenance of premises.

R400.8380 (5) Maintenance of premises.

I recommend no change to the current license status.

Due to the violations, you must send us a corrective action plan by 5/5/2022. You can use our [corrective action plan](#) form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.

- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Stacia L. Thrower, Licensing Consultant
 Child Care Licensing Bureau
 611 W. Ottawa St.
 P.O. Box 30664
 Lansing, MI 48909
 (616) 916-5504

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC410294546
Investigation #:	2022D1083009
Complaint Receipt Date:	02/04/2022
Investigation Initiation Date:	02/07/2022
Report Due Date:	04/05/2022
Licensee Name:	Childtime Childcare, Inc.
Licensee Address:	Suite 100 21333 Haggerty Road Novi, MI 48375
Licensee Telephone #:	Unknown
Administrator:	Danielle Alexander, Designee
Licensee Designee:	Danielle Alexander, Designee
Name of Facility:	Childtime Learning Center #0637
Facility Address:	3916 52nd Street SE Kentwood, MI 49512
Facility Telephone #:	(616) 656-0300
Original Issuance Date:	12/10/2008
License Status:	1ST PROVISIONAL
Effective Date:	12/04/2021
Expiration Date:	06/03/2022
Capacity:	161
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
The facility is not clean.	Yes
Additional Findings	Yes

III. METHODOLOGY

02/04/2022	Special Investigation Intake 2022D1083009
02/07/2022	Special Investigation Initiated - On Site; Approximately 2:10PM – 3:30PM. Interviewed Lyndsey Deters, Acting Program Director, and Child Care Staff Member, Kim Pell.
03/29/2022	Inspection Completed On-site; Approximately 1:08PM – 2:02PM.
4/15/2022	Exit Conference – voice mail message left for Danielle Alexander, Licensee Designee. Findings also provided to Lyndsey Deter via telephone.

ALLEGATION: The facility is not clean.

INVESTIGATION:

I conducted an unannounced onsite inspection on 2/7/2022. I interviewed Lyndsey Deters, acting program director, regarding the allegation. I explained that the department received allegations that the center is not regularly cleaned and there is mold growth present in the carpet. Ms. Deters stated that the center is cleaned and sanitized daily. She acknowledged being aware of mold in an area of carpet, and a work order had been placed for carpet replacement. Ms. Deters stated that the carpet mold was present in the Toddler 1 classroom, and she accompanied me to observe this room.

I observed the Toddler 1 classroom with Ms. Deters and found a large stain in the carpet. I interviewed Kim Pell (lead caregiver) regarding the stain. Ms. Pell stated that she first observed that stain in March of 2021 when she worked in the room as a substitute Child Care Staff Member. Ms. Pell reported the stain to a member of the management team, but she couldn't recall exactly who she spoke to. A carpet installer came to the facility to assess the carpet in December of 2021, and Ms. Pell stated that the carpet installer informed her that the stain appeared to be mold, but he couldn't be certain about this without removing the carpet.

While observing the Toddler 1 classroom, Ms. Deter stated that she initially observed the stain in December of 2021 when she was notified of it by Child Care Staff Members. She initiated a work order to have the carpet cleaned or removed if necessary. I identified chipped/peeling paint on the walls in the Toddler 1 classroom. I explained to Ms. Deter that chipped or flaking paint could not be present on interior or exterior surfaces at the center.

I asked Ms. Deters to escort me through the facility to assess the cleanliness of other space approved for use by children. In addition to the Toddler 1 classroom, I also observed the Infant 3, Toddler 2, Early Preschool, and Preschool classrooms. Visible dirt and dust were present along the baseboards of all classrooms. Some of the baseboards were coated with old food in some areas, and other baseboard were damaged and in need of replacement. Chipped paint was also present on the walls of the Infant 3 classroom. I also observed trash and old food below a cupboard in a classroom. I identified these areas to Ms. Deters and recommended that the facility develop a schedule for deep cleaning that would include areas such as baseboards and carpets. It appeared that these larger areas were not being regularly cleaned though surface cleaning occurs daily. I also explained the importance of regular cleaning for health and safety reasons. All of the soiled areas were in child use spaces and small children such as infants and toddlers regularly use the floor space for play and development. Old food on floors presents a hazard as small children could place these items in their mouths and choke, and floor areas that are not clean presents health risks for young children. Ms. Deters agreed and stated that she would initiate a plan to have all of the identified cleaning issues addressed.

I conducted a second unannounced inspection on 3/29/2022. I observed the Toddler 1 classroom again. The room was clean, and all baseboards had been thoroughly cleaned and sanitized. The stain in the carpet was still present, but the carpet was cleaned on 2/26/2022, 3/4/2022, and 3/13/2022. The Toddler 1 classroom is scheduled to be painted and all carpet will be replaced. Ms. Deters explained that until the new flooring is installed, the carpet will be regularly cleaned to help ensure the health and safety of children. I walked through the facility and observed several classrooms during the onsite inspection. Most of the classrooms observed were newly painted and no chipped or flaking paint was present. All baseboards were cleaned and no heavy dust or soilage was observed.

APPLICABLE RULE	
R 400.8380	Maintenance of premises.
	(1) The premises must be maintained in a clean and safe condition and must not pose a threat to health or safety.

ANALYSIS:	On 2/7/2022, I observed dirty baseboards and old food on the floors at the center. Stained carpet was observed in the Toddler 1 classroom.
CONCLUSION:	VIOLATION ESTABLISHED

ADDITIONAL FINDING:

APPLICABLE RULE	
R 400.8380	Maintenance of premises.
	(5) There must be no flaking or deteriorating paint on interior or exterior surfaces or on equipment accessible to children.
ANALYSIS:	Chipped paint was present on the walls of the Infant 3 and Toddler 1 classrooms on 2/7/2022.
CONCLUSION:	VIOLATION ESTABLISHED

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend no change in the status of this child care license.



4/15/2022

Stacia L. Thrower
Licensing Consultant

Date

Approved By:



4/15/2022

Katrice Sweet
Area Manager

Date