



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

February 22, 2023

REDACTED REPORT

Kelly Russell
 Milestones Child Development Center, LLC
 8270 Broadmoor Avenue, SE
 Caledonia, MI 49316

RE: License #: DC410286732
 Investigation #: 2022D1083010
 Milestones Child Development Center

Dear Ms. Russell:

I conducted a special investigation because the child care licensing bureau received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R400.8125 Staff; volunteer; requirements.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: the program director, the licensee designee, and child care staff members.
- I completed on-site inspections on the following dates: 2/14/2022.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

I recommend no change to the current license status.

During this special investigation:	Yes	No
A rule or law violation was found, and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

You will be sent two copies of this report. One is **not for public disclosure** and one is a **redacted report**.

- The report marked **not for public disclosure** is for your records only. This copy may contain legally protected information. It must not be placed in your licensing notebook.
- The report marked **redacted report** may have some legally protected information blacked out. The **redacted report** and any related corrective action plans must be placed in your licensing notebook. The **redacted report** and any related corrective action plans will be online for parents to review under the Statewide Search for Licensed Child Care Centers and Homes.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Stacia L. Thrower, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa St.
P.O. Box 30664
Lansing, MI 48909
(616) 916-5504

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC410286732
Investigation #:	2022D1083010
Complaint Receipt Date:	02/09/2022
Investigation Initiation Date:	02/14/2022
Report Due Date:	04/10/2022
Licensee Name:	Milestones Child Development Center, LLC
Licensee Address:	8270 Broadmoor Avenue, SE Caledonia, MI 49316
Licensee Telephone #:	(616) 942-5002
Administrator:	Kelly Russell, Designee
Licensee Designee:	Kelly Russell, Designee
Name of Facility:	Milestones Child Development Center
Facility Address:	2370 Belmont Center Dr. Belmont, MI 49306
Facility Telephone #:	(616) 361-0191
Original Issuance Date:	06/08/2007
License Status:	1ST PROVISIONAL
Effective Date:	04/11/2022
Expiration Date:	10/10/2022
Capacity:	224
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
Child Care Staff Member 1 drives children on the center's bus while [REDACTED]	No

III. METHODOLOGY

02/09/2022	Special Investigation Intake 2022D1083010
02/14/2022	Special Investigation Initiated - On Site Approximately 2:15PM - 2:55PM. Interviewed Ashley Telman, Program Director/Licensee Designee and Child Care Staff Member 1 & Child Care Staff Member 2.
02/21/2023	Contact - Telephone call made to complainant, message left
02/21/2023	Exit Conference w/ Danielle Kuczajda, Program Director/Licensee Designee

ALLEGATION: Child Care Staff Member 1 drives children on the center's bus
[REDACTED]

INVESTIGATION:

I conducted an unannounced onsite inspection on 2/14/2022. I interviewed Ashley Telman regarding the allegation. Ms. Telman explained that during the summer of [REDACTED] Child Care Staff Member 1 was working in the kitchen at the center. She reported to Ms. Telman that she [REDACTED] Child Care Staff member 1 described this feeling as an [REDACTED]. She had been seen by her [REDACTED] and was undergoing [REDACTED] were occurring. Ms. Telman requested documentation from Child Care Staff Member 1's [REDACTED] to determine her ability to work while under [REDACTED]. Child Care Staff Member 1 did not drive the center's bus during this time, and when [REDACTED] documentation was provided to the center Child Care Staff Member 1 did [REDACTED]

I interviewed Child Care Staff Member 1 regarding the allegation on 2/14/2022. She explained that in [REDACTED], she was working in the kitchen at the center. She felt her [REDACTED], but she didn't fall or lose consciousness. She contacted her [REDACTED] on the same day that the incident occurred and an [REDACTED]

[REDACTED] was recommended. Upon [REDACTED], she was [REDACTED]. [REDACTED] advised that she could not drive for [REDACTED], and she did not drive during that time. Child Care Staff Member 1 regained her ability to drive on [REDACTED] and began driving for the center again on [REDACTED].

I also interviewed Child Care Staff Member 2 regarding the allegation on 2/14/2022. He also works in the kitchen at the child care center. Child Care Staff Member 2 stated he was present when Child Care Staff Member 1 became ill during the summer of [REDACTED]. He stated that Child Care Staff Member 1 was scooping food when her [REDACTED] was brief, and she did not lose consciousness. Child Care Staff Member 2 described the incident as minor, and he stated that Child Care Staff Member 1 was fine after the incident occurred. Child Care Staff Member 1 later told him that she saw [REDACTED] and [REDACTED]. Child Care Staff Member 2 stated that he would not have suspected [REDACTED] that Child Care Staff Member 1 experienced was so minor. Child Care Staff Member 2 reported that he has been driving the bus for the past [REDACTED] due to Child Care Staff Member 1's [REDACTED]. He stated that he was glad the Child Care Staff Member 1 was seen [REDACTED] to ensure the safety of the child care children.

Ms. Telman provided documentation from Child Care Staff Member 1's [REDACTED] which is dated [REDACTED]. The documentation indicates that Child Care Staff Member 1 is being [REDACTED] for recently [REDACTED] and she is [REDACTED] from [REDACTED] from the date of [REDACTED]. The center provided additional documentation from Child Care Staff Member 1's treating [REDACTED] on 2/21/2023 which indicated that Child Care Staff Member 1 has been [REDACTED] free since [REDACTED] and is able to resume driving on 1/29/2021.

APPLICABLE RULE	
R 400.8125	Staff; volunteer; requirements.
	(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.
ANALYSIS:	Appropriate care and supervision was provided for children. Child Care Staff Member 1 did not drive children [REDACTED] [REDACTED] as instructed by her [REDACTED]. Child Care Staff Member 1 did not resume driving until on or after 1/29/2021 as directed by [REDACTED].
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change to the status of this child care license.



2/21/2023

Stacia L. Thrower
Licensing Consultant

Date

Approved By:



02/22/2023

Katrice Sweet
Area Manager

Date