



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

February 17, 2022

Kelly Russell
Milestones Child Development Center, LLC
8270 Broadmoor Avenue, SE
Caledonia, MI 49316

RE: License #: DC410286732
Investigation #: 2022D1083006
Milestones Child Development Center

Dear Ms. Russell:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R400.8125(1) Staff; volunteer; requirements.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: the assistant program director, child care staff members, and parents.
- I completed on-site inspections on the following dates: 1/14/2022.

As a result of this investigation, I found the following violation(s):

R400.8125(1) Staff; volunteer; requirements.

I recommend issuance of a 1st provisional license. If you accept the provisional license, you must sign and return the enclosed waiver form. If you do not accept the provisional license, you must notify this office in writing and an administrative hearing will be scheduled. Even if you don't accept the provisional license, you must still send us an acceptable corrective action plan.

Due to the violations, you must send us a corrective action plan by 3/8/2022. You can use our [corrective action plan form](#) or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input checked="" type="checkbox"/>	<input type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,



Stacia L. Thrower, Licensing Consultant
 Child Care Licensing Bureau
 611 W. Ottawa St.
 P.O. Box 30664
 Lansing, MI 48909
 (616) 916-5504

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC410286732
Investigation #:	2022D1083006
Complaint Receipt Date:	12/28/2021
Investigation Initiation Date:	01/03/2022
Report Due Date:	02/26/2022
Licensee Name:	Milestones Child Development Center, LLC
Licensee Address:	8270 Broadmoor Avenue, SE Caledonia, MI 49316
Licensee Telephone #:	Unknown
Administrator:	Ashley Telman, Designee
Licensee Designee:	Ashley Telman, Designee
Name of Facility:	Milestones Child Development Center
Facility Address:	2370 Belmont Center Dr. Belmont, MI 49306
Facility Telephone #:	(616) 361-0191
Original Issuance Date:	06/08/2007
License Status:	REGULAR
Effective Date:	10/06/2020
Expiration Date:	10/05/2022
Capacity:	224
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
On 12/22,2021 Child A (Female, 8 months of age) choked on food while in care at the center.	Yes

III. METHODOLOGY

12/28/2021	Special Investigation Intake 2022D1083006
01/03/2022	Special Investigation Initiated – Telephone call made to Child A's Father.
01/14/2022	Inspection Completed On-site Approximately 12:58PM - 2:25PM. Interviewed Child Care Staff Member Jessah Laird and Assistant Director Teresa Hauck.
01/18/2022	Contact - Document Received from Ashley Telman, Program Director and Licensee Designee.
02/10/2022	Contact - Telephone call made to Child Care Staff Member Kylie Shoemaker.
02/10/2022	Contact - Telephone call made to Teresa Hauck.
2/10/2022	Contact – Telephone call made to McKenna Eggerding
2/11/2022	Contact – Telephone call made to Paula Booth, Child Care Staff Member
02/10/2022	Exit Conference w/Ashley Telman, Teresa Hauck, and Danielle Kucajda, Assistant Director via telephone.

ALLEGATION: On 12/22/2021, Child A (Female, 8 months of age) choked on food while in care at the center.

INVESTIGATION:

I spoke to Child A's Father via telephone on 1/3/2022. He stated that Child A was eating blueberries at the center and began to choke. He reported being contacted right away, and Child A's Mother went to the center. Child A has just begun eating table food which is cut up prior to serving. He stated that the paramedics believe that

Child A may have choked on her vomit while gagging. Child A's Father had no concerns regarding the child care center.

I conducted an unannounced onsite inspection on 1/14/2022. I interviewed Ashley Telman regarding the allegation. She explained that the incident occurred in the Infant B room. Ms. Telman was not present at the center when the incident occurred. She explained that Assistant Directors, Teresa Hauck, and Danielle Kucajda were present.

I interviewed Jessah Laird regarding the allegation. Ms. Laird reported working in the Infant B classroom on 12/22/2021 with Kylie Shoemaker. Ms. Shoemaker prepared a snack for the children which included blueberries. Ms. Laird stated that she was rocking an infant, approximately 6 feet away from the kitchen/eating area. Ms. Shoemaker was standing next to Child A's high chair while supervising the other children during snack time. Ms. Laird explained that she heard Ms. Shoemaker say, "she threw up." Ms. Laird stated that she put the infant down that she'd been holding and walked over to Child A. She explained that immediately after Child A vomited, she began choking and she was not breathing. Ms. Laird began administering back blows to Child A in an attempt to dislodge whatever food was causing her to choke. She stated that she believes Child A was choking on her vomit and there may have been vomit in her nasal cavity. She explained that Ms. Shoemaker went next door to the Infant A classroom to get someone to assist her with Child A. I asked Ms. Laird why Ms. Shoemaker went to another classroom to retrieve help when Ms. Shoemaker is a Child Care Staff Member and was present in the room. Ms. Laird stated that she told Ms. Shoemaker to retrieve help from the classroom next door. Within 30 seconds Child Care Staff Member, Paula Booth came to the Infant B room to assist. Ms. Booth administered back blows to Child A, but Child A still was not breathing. McKenna Eggerding was an additional Child Care Staff Member in the Infant Room A. Ms. Eggerding called the center's office and made the Assistant Director Danielle Kucajda aware that Child A was choking in the Infant B room. Ms. Kucajda came to the room and Child A was still choking. Ms. Kucajda called 911 for emergency medical assistance and Teresa Hauck, Assistant Director, came to the room shortly after Ms. Kucajda. Ms. Laird explained that she tried sweeping Child A's mouth with her fingers, but nothing was present or dislodged. She attempted back blows again but she was still unsuccessful in getting Child A to breathe. I asked Ms. Laird to explain Child A's physical appearance at this time. She stated that Child A's lips and face were nearly blue. Child A was struggling to breath and losing consciousness. Ms. Booth then took another turn administering back blows and Child A started breathing. Ms. Kucajda called Child A's Father and Child A's Mother arrived at the center approximately 30 minutes after the paramedics did. Ms. Laird stated that the snack was provided by the center and the blueberries that were served were cut into quarters prior to serving them to the infants. I asked Ms. Laird where Ms. Shoemaker was during the incident. I explained that I did not understand why it was necessary for her to leave the classroom for assistance. As a Child Care staff Member, she is required to receive training in Infant and Child CPR and First Aid and should have been able to assist during the

emergency. Ms. Laird stated that Ms. Shoemaker is a good staff member, but she may have gotten scared during the incident. She stated that after the incident, Ms. Shoemaker stated to her that she has never been in a situation like this before. Ms. Shoemaker told Ms. Laird that the situation was scary for her, and she would have done things differently as she recalled the situation. Ms. Laird estimated that Child A was distressed and unable to breath for approximately 2 minutes.

I interviewed Teresa Hauck regarding the allegation on 1/14/2022. She stated that she was present at the center at the time of the incident involving Child A. Ms. Hauck explained that Ms. Kucajda met her in the hallway and reported that a child was choking in the Infant B room. Ms. Hauck stated that she and Ms. Kucajda went to the Infant B room and found Ms. Booth administering back blows to Child A. Ms. Hauck explained that Child A was distressed, and she was flapping her hands. Ms. Hauck stated that she instructed Ms. Booth to continue administering the back blows and Ms. Hauck did a sweep a Child A's Mouth. There was nothing present in Child A's mouth and Ms. Booth continued administering back blows. As Ms. Booth continued providing back blows to Child A, Child A released a few small cries. However, her lips were still purple, and she still seemed distressed. Ms. Hauck instructed Ms. Booth to continue CPR measures and Child A cried a bit more. Her color began to return to normal and had been fully restored when the paramedics arrived. Ms. Hauck estimated that Child A was distressed and unable to breathe for 30 seconds – 1 minute from the time Ms. Hauck arrived at the classroom. Ms. Kucajda called Child A's Parents after dialing 911 and Child A's Mother arrived at the center approximately 20-30 minutes after the paramedics did.

On 2/10/2022, I interviewed Kylie Shoemaker via telephone. She stated that on 12/22/2021, she was standing next to Child A and giving snack to the children. The snack included blueberries which she cut up for the children prior to serving. Ms. Laird was rocking an infant while seated in a chair. Ms. Shoemaker explained that she looked over at Child A, and Child A appeared to be distressed. Child A's eyes were wide, she vomited, and began choking. Ms. Shoemaker said to Ms. Laird, "Oh my gosh, she's choking." Ms. Shoemaker stated that she unbuckled Child A from the high chair, and Ms. Laird took Child A out of the chair and began administering back blows to Child A. Ms. Shoemaker explained that she went to the Infant A room next door and asked for help because Child A was choking, and Paula Booth came to the Infant B room to assist. Ms. Booth took over for Ms. Laird and continued to administer back blows to Child A. Ms. Shoemaker explained that McKenna Eggerding from the Infant A room notified Ms. Hauck of the incident and Ms. Hauck came to the Infant B room to assist. Ms. Hauck administered back blows to Child A for approximately 30 seconds – 1 minute and swept Child A's mouth, but Child A seemed to be holding her breath. Ms. Hauck continued to administer back blows to Child A and Child A cried a little. The back blows were continued until Child A began breathing on her own. Ms. Shoemaker believes that Ms. Kucajda called 911 and paramedics arrived in approximately 5 minutes. I asked Ms. Shoemaker if she had received CPR and first aid training. Ms. Shoemaker reported that she had received this training. I asked Ms. Shoemaker why she left the room to seek help for Child A

when she was trained to assist Ms. Laird herself. She explained that she wanted to get help for Child A right away so she went to the Infant A room to get someone who could assist. I asked Ms. Shoemaker why she had not called 911 while Ms. Laird was attempting CPR for Child A. Ms. Shoemaker acknowledged that she did not assist with CPR measures for Child A. She also stated that she realized after the fact that she should have called 911 immediately.

I also interviewed McKenna Eggerding via telephone on 2/10/2022. She stated that Ms. Shoemaker came to the Infant A room and reported that Child A was choking. Paula Booth immediately went to the Infant B room to assist. Ms. Eggerding stated that she stayed in the Infant A room to care for the children present and she called Ms. Kucajda via telephone and informed her of the incident. Ms. Kucajda and Ms. Hauck went to the Infant B room to assist with Child A. Ms. Eggerding had no additional information regarding the incident.

I interviewed Paula Booth regarding the allegation via telephone on 2/11/2022. She stated that on 12/22/2021, she was working in the Infant A room with McKenna Eggerding. Ms. Shoemaker came to the room and reported that Child A was choking. Ms. Booth stated that she immediately went to the Infant B room to assist. Ms. Booth administered back thrusts to Child A in multiple sets of 5. She explained that she gave Child A 5 back thrusts and turned her over to check her for breathing. As Child A still wasn't breathing, she continued with a second set of 5 thrusts. During the 3rd set of thrusts, Child A coughed up a blueberry and she began to cry. Ms. Booth explained that once Child A coughed up the blueberry, she was able to breathe freely. Ms. Booth estimated administering back thrusts to Child A for approximately 1 minute before the blueberry was dislodged. Ms. Booth explained that someone called 911, but she didn't know who called or when they called. When Child A was settled, Ms. Booth went back to the Infant A room. She stated that paramedics arrived approximately 5-8 minutes later to assess Child A.

I reviewed the CPR and First Aid certification for Ms. Laird and Ms. Shoemaker. Both Child Care Staff Members have current certification to administer Infant, Child, and Adult CPR and First Aid. I also reviewed the center's policy regarding serious accidents and injuries. The policy states that if a child is having difficulty breathing, 911 will be immediately called.

APPLICABLE RULE	
R 400.8125	Staff; volunteer; requirements.
	(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.

ANALYSIS:	The center did not provide appropriate care and supervision for Child A. Based on the statements of all parties interviewed, Child A was in distress and unable to breathe for approximately 2-3 minutes. 911 was not immediately called as indicated in the center's own policy.
CONCLUSION:	REPEAT VIOLATION ESTABLISHED Special investigation report 2020D0613006 dated 03/10/2020 Corrective action plan approved 4/1/2020 Special investigation report 2020D0613007 dated 03/12/2020 Corrective action plan approved 4/7/2020

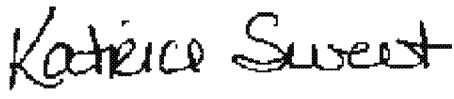
IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend that the status of this license be modified to 1st provisional.

 2/11/2022

Stacia L. Thrower Date
Licensing Consultant

Approved By:

 02/17/2022

Katrice Sweet Date
Area Manager