



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

REDACTED REPORT

December 15, 2022

Andrea Trantham
Chapel Hill Kaleidoscope Kids
7028 Oakland Dr.
Portage, MI 49024

RE: License #: DC390409984
Investigation #: 2023D0298002
Kaleidoscope Kids Preschool

Dear Ms. Trantham:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

- R 400.8125(1) Staff; volunteer; requirements.
- R 400.8140(1) Discipline.
- R 400.8140(2) Discipline.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed the program director, licensee designee, child care staff members, and parents.
- I completed one onsite inspection on 10/19/2022.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

You will be sent two copies of this report. One is ***not for public disclosure*** and one is a ***redacted report***.

- The report marked ***not for public disclosure*** is for your records only. This copy may contain legally protected information. It must not be placed in your licensing notebook.
- The report marked ***redacted report*** may have some legally protected information blacked out. The ***redacted report*** and any related corrective action plans must be placed in your licensing notebook. The ***redacted report*** and any related corrective action plans will be online for parents to review under the Statewide Search for Licensed Child Care Centers and Homes.

Sincerely,



Tiara McKay, Licensing Consultant
Child Care Licensing Bureau
611 W. Ottawa Street
PO Box 30664
Lansing, MI 48909
(269) 615-5758

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC390409984
Investigation #:	2023D0298002
Complaint Receipt Date:	10/18/2022
Investigation Initiation Date:	10/18/2022
Report Due Date:	12/17/2022
Licensee Name:	Chapel Hill Kaleidoscope Kids
Licensee Address:	7028 Oakland Dr. Portage, MI 49024
Licensee Telephone #:	(269) 327-6643
Administrator:	Andrea Trantham, Designee
Licensee Designee:	Andrea Trantham, Designee
Name of Facility:	Kaleidoscope Kids Preschool
Facility Address:	7028 Oakland Dr. Portage, MI 49024
Facility Telephone #:	(269) 327-6643
Original Issuance Date:	11/23/2021
License Status:	REGULAR
Effective Date:	05/23/2022
Expiration Date:	05/22/2024
Capacity:	24
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
On 10/17/2022, Child Care Staff Member [REDACTED] Child A, took [REDACTED]	No

III. METHODOLOGY

10/18/2022	Special Investigation Intake – 2023D0298002
10/18/2022	Special Investigation Initiated – Telephone call [REDACTED]
10/18/2022	Contact – Telephone call made to Program Director Luann Begeman.
10/18/2022	Contact – Email received from [REDACTED]
10/19/2022	Contact – Face to face with [REDACTED] while on-site.
10/19/2022	Inspection Completed On-site with [REDACTED] from approximately 9:00 -10:30 am. Interviewed Child Care Staff Member [REDACTED] Program Director Luann Begeman, and Child Care Staff Member and Licensee Designee Andrea Trantham.
10/26/2022	Contact – Telephone call made to Child B's Mother with [REDACTED]
10/26/2022	Contact – Telephone call made to Child C's Mother with [REDACTED] Left a voice mail message requesting a return call.
10/26/2022	Contact – Telephone call made to Child D's Mother with [REDACTED] Left a voice mail message requesting a return call.
10/26/2022	Contact – Telephone calls made to Child E's Mother and Child E's Father with [REDACTED] The mother's phone stated, "the caller is temporarily unavailable" and the father's phone stated, "call rejected".
10/26/2022	Contact – Telephone call made to Child F's Mother with [REDACTED] Left a voice mail message requesting a return call.

10/27/2022	Contact – Email received from [REDACTED]
11/01/2022	Dispositional Conference [REDACTED] [REDACTED]
12/06/2022	Exit Conference with Luann Begeman.

ALLEGATION: On 10/17/2022, Child Care Staff Member [REDACTED] Child A, took [REDACTED] out of the classroom into the hallway, and [REDACTED]

INVESTIGATION: I spoke over the telephone with [REDACTED] on 10/18/2022. She received the same allegations and had already spoken with Child A's Mother. Child A's Mother told her that she received a call from the Kaleidoscope Kids on 10/17/2022 saying that Child A was [REDACTED]. When she arrived to pick up Child A, [REDACTED] was seated at a table with [REDACTED] child care staff members [REDACTED]. After leaving the center, Child A told [REDACTED] mother that Child Care Staff Member [REDACTED] in the hall and [REDACTED]. Child A's Mother contacted law enforcement and then [REDACTED] about the matter. She told [REDACTED] that Child A would be starting at a different child care facility on 10/18/2022.

[REDACTED] advised that she spoke with law enforcement. Law enforcement interviewed Child A and saw a [REDACTED] and no other marks. Child A's Mother alleged to them that [REDACTED]. Law enforcement did not see either of those marks.

[REDACTED] said that due to the nature of the allegations, she asked that Child A be examined by a physician. [REDACTED] said she would advise of the results once she has them.

I placed a telephone call to Program Director Luann Begeman on 10/18/2022. We scheduled a time for [REDACTED] and I to conduct an on-site inspection the following day to interview [REDACTED] and other child care staff members.

[REDACTED] and I conducted an on-site inspection on 10/19/2022. Before conducting any interviews, [REDACTED] and I spoke alone. [REDACTED] stated that she interviewed Child A on this date. Child A's interview was not consistent with the allegations. Child A said that [REDACTED] was running from room to room, jumping off toy boxes, and throwing play food. Child Care Staff Member and Licensee Designee Andrea Trantham followed [REDACTED] when [REDACTED] was running from room to room, but she did not put [REDACTED]. It sounded like [REDACTED] somehow ended up against a wall with [REDACTED] but Child A's statements

regarding the matter were confusing to [REDACTED] so she could not tell exactly what happened.

[REDACTED] stated that Child A was seen by a physician and that she spoke with the physician following the examination. The injuries that Child A's Mother alleged were present, were not in fact present. The physician did not see any injuries and the examination resulted in no findings of concern.

After [REDACTED] and I spoke, we interviewed [REDACTED] [REDACTED] started working at the center in July 2022. She works three days a week, anywhere between 4.5 and 8 hours a day. On 10/17/2022 she came in around 9:00 am. She was aware that Ms. Begeman had already had to address Child A's [REDACTED] that morning, before her arrival. Around circle time Child A started pushing and kicking other children and throwing items. [REDACTED] Ms. Begeman was going to [REDACTED] from the classroom to the hallway and [REDACTED] offered to do it for her so that Ms. Begeman could continue teaching. When [REDACTED] approached Child A, [REDACTED] her. At that point she went behind [REDACTED] She demonstrated on [REDACTED] She did this so that she could pick [REDACTED] up and carry [REDACTED] out of the classroom. Child A continued to kick [REDACTED] and she started to lose balance. She was near a wall, so she "fell into it" to prevent a fall. Her forehead hit the wall and she figured Child A's [REDACTED] It did not hurt her and Child A did not complain that it hurt [REDACTED] Once she had her balance, she took two steps out of the classroom/into the hallway and let go of Child A. [REDACTED] moved around the hallway but stayed in the area and was able to calm [REDACTED] down. She stayed near [REDACTED] and talked to [REDACTED] the entire time. Once [REDACTED] was ready, they went back into the classroom.

After they came back into the classroom, [REDACTED] said Child A [REDACTED] [REDACTED] was running around, throwing things, pushing chairs down, knocking children's block projects over, and walking on tables. As one child care staff member was putting down nap mats, [REDACTED] was throwing the mats [REDACTED] threw heavy, hollow wooden play food at [REDACTED]

Once [REDACTED] started walking on top of tables, Ms. Begeman called Child A's Mother and asked her to come and get [REDACTED] [REDACTED] estimated that this was about 12:30 pm. Child A continued to do things that were unsafe, like climb book shelves, so Ms. Trantham sat down in a chair and put Child A in her lap. Child A stayed on her lap until [REDACTED] mother arrived. [REDACTED] was putting nap mats out at the time and Ms. Begeman was helping children wash hands and get ready for nap time. Child A was relatively calm at the time. At no point in time did anyone yell at Child A.

Ms. Begeman said that 10/17/2022 [REDACTED] Child A did not want to help pick up at transition time. [REDACTED] ran around the room, kicked other children, and threw toys. One of the toys [REDACTED] was throwing was heavy, solid, wooden blocks. Child A was [REDACTED] She felt she needed to protect the other children from

She had to [redacted] Child A from the classroom to the hall [redacted] times that morning. Prior to [redacted] she first used words like "please don't do that", "please stop", and "you're going to hurt your friends". When asked to go to the hall, Child A refused each time, so Ms. Begeman [redacted]

Ms. Begeman was aware that [redacted] moved Child A to the hall one time. She saw her [redacted] as she was moving [redacted]. That is all she saw. Later, [redacted] told her that she lost her balance and fell against a wall while holding Child A.

Around lunch time, Child A hit [redacted] lunch box against a wall, [redacted] thermos opened, and soup spilled out. [redacted] threw play food that hit Ms. Trantham in her face. [redacted] knocked Ms. Trantham's glasses off her face. Then [redacted] got on top of a table and jumped from table to table. At that point, Ms. Begeman called Child A's Mother and asked her to pick [redacted] up, as [redacted] was posing a danger to [redacted] and the other children. Child A's Mother arrived around the end of lunch time. The other children were in the bathroom or settling for rest time at the time. Child A was in Ms. Trantham's lap, and Ms. Trantham was in a chair. She was [redacted]. No one was yelling at Child A.

Ms. Begeman explained that prior to 10/17/2022 she had been talking to Child A's Mother about getting [redacted]. They had a meeting scheduled for 10/20/2022 to discuss the plan. Ms. Begeman wanted Child A's Mother and all child care staff members to be on the same page with the plan. At pick up on 10/17/2022, Ms. Begeman told Child A's Mother that it had been a [redacted]. She told her all of the things that Child A had been doing. She said that Child A could not come back to care until a behavioral plan was put in place. Child A's Mother then said that they would find different child care and would not be returning.

Ms. Trantham advised that she was not present in the child care center when [redacted] Child A from the classroom so she could not speak to what happened. She came in after the incident. She saw Child A shove, punch, and kick children. She saw [redacted] Ms. Begeman and [redacted]. She saw [redacted] throw toy food. One time the food hit her in the face and knocked her glasses off. She said it hurt. After she saw Child A [redacted] she sat down in a chair with Child A in her lap, holding [redacted] with [redacted]. She told [redacted] that she did not think [redacted] was safe at the time and she told [redacted] that when she felt [redacted] body calm, she would let [redacted] go. She kept [redacted] on her lap for no more than two or three minutes at a time. As soon she would let [redacted] go, [redacted] and then she would sit back down with [redacted] was in the other room at the time, moving children to that area to get ready for nap and to give Child A space. Ms. Begeman was in the same room with Ms. Trantham, helping children move to the other room and get ready for nap. No one was yelling at Child A.

When Child A's Mother arrived to pick [REDACTED] up, Ms. Trantham was present for the conversation that took place between Ms. Begeman and Child A's Mother. Ms. Begeman told Child A's Mother that Child A had [REDACTED] and that it turned in to [REDACTED] for Child A and for the other children in the classroom. Ms. Begeman said that Child A could not return to the center without a behavioral plan in place. Child A's Mother then said, "you obviously can't deal with my kid" and "we won't be returning".

On 10/26/2022 [REDACTED] and I contacted parents via telephone. We spoke with Child B's Mother and left voice mail messages for Child C's Mother, Child D's Mother, and Child F's Mother. Child E's Mother and Father's telephones were not accepting calls or allowing messages to be left.

Child B's Mother has no concerns about any of the child care staff members or about the center at all. She said the child care staff members have an open line of communication with her and they are all "really nice".

Child C's Mother called [REDACTED] back later on 10/26/2022. She told [REDACTED] that she does not have any concerns regarding any of the child care staff members. She said they are "good at redirecting" and that she was "amazed with everyone's patience".

On 11/01/2022 Child D's Mother called [REDACTED] back. She reported that she has had two children at the center and she has been "happy there". She has no concerns regarding the care provided.

On 11/01/2022 during a pre-dispositional conference with [REDACTED] [REDACTED] reported that she will be closing her investigation with no findings of inappropriate care or supervision. Child A's Mother stated that injuries were present that were not in fact present. Law enforcement and a physician did not see the injuries upon looking for them. Furthermore, [REDACTED] [REDACTED] interviewed children who did not report anything of concern and all of the parents who were interviewed spoke only positively about the center and about all of the child care staff members.

[REDACTED] was able to make contact with Child E's Mother on 11/02/2022. She did not have any concerns regarding the center or any of the child care staff members.

Contact was attempted with Child F's Mother but it was not successful.

APPLICABLE RULE	
R 400.8125	Staff; volunteer; requirements.
	(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.
ANALYSIS:	██████████ provided appropriate care and supervision of Child A, and of the classroom as a whole, when she ██████████ ██████████ Child A from the classroom on 10/17/2022.
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R 400.8140	Discipline.
	(1) Positive methods of discipline that encourage self-control, self-direction, self-esteem, and cooperation must be used.
ANALYSIS:	Positive methods of discipline were being used with Child A on 10/17/2022. ██████████ was told "please don't do that", "please stop", and "you're going to hurt your friends". ██████████ was encouraged to control ██████████. When ██████████ ██████████ from the classroom to the hallway – a safe place for ██████████ and for the other children.
CONCLUSION:	VIOLATION NOT ESTABLISHED

APPLICABLE RULE	
R 400.8140	Discipline.
	(2) All of the following means of punishment are prohibited: (a) Hitting, spanking, shaking, biting, pinching, or inflicting other forms of corporal punishment.

ANALYSIS:	<p> [REDACTED] did not inflict corporal punishment on Child A. she did [REDACTED] Child A and [REDACTED] She [REDACTED] to a place that was safer for [REDACTED] and for the other children in the classroom. [REDACTED] lost her balance while moving Child A and "fell into" a wall to prevent a complete fall. Child A was not injured. </p>
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change in the status of the license.



12/15/2022

Tiara McKay
Licensing Consultant

Date

Approved By:



12/15/2022

Yolanda Sims
Area Manager

Date