



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

**REDACTED REPORT**

November 30, 2022

Andrea Trantham  
Chapel Hill Kaleidoscope Kids  
7028 Oakland Dr.  
Portage, MI 49024

RE: License #: DC390409984  
Investigation #: 2023D0298001  
Kaleidoscope Kids Preschool

Dear Ms. Trantham:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R 400.8125(1) Staff; volunteer; requirements.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed the program director, licensee designee, child care staff members, and parents.
- I completed one on-site inspection on 10/10/2022.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

<b>During this special investigation:</b>	<b>Yes</b>	<b>No</b>
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

You will be sent two copies of this report. One is ***not for public disclosure*** and one is a ***redacted report***.

- The report marked ***not for public disclosure*** is for your records only. This copy may contain legally protected information. It must not be placed in your licensing notebook.
- The report marked ***redacted report*** may have some legally protected information blacked out. The ***redacted report*** and any related corrective action plans must be placed in your licensing notebook. The ***redacted report*** and any related corrective action plans will be online for parents to review under the Statewide Search for Licensed Child Care Centers and Homes.

Sincerely,



Tiara McKay, Licensing Consultant  
Child Care Licensing Bureau  
611 W. Ottawa Street  
PO Box 30664  
Lansing, MI 48909  
(269) 615-5758

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	DC390409984
<b>Investigation #:</b>	2023D0298001
<b>Complaint Receipt Date:</b>	10/06/2022
<b>Investigation Initiation Date:</b>	10/06/2022
<b>Report Due Date:</b>	12/05/2022
<b>Licensee Name:</b>	Chapel Hill Kaleidoscope Kids
<b>Licensee Address:</b>	7028 Oakland Dr. Portage, MI 49024
<b>Licensee Telephone #:</b>	(269) 327-6643
<b>Administrator:</b>	Andrea Trantham, Designee
<b>Licensee Designee:</b>	Andrea Trantham, Designee
<b>Name of Facility:</b>	Kaleidoscope Kids Preschool
<b>Facility Address:</b>	7028 Oakland Dr. Portage, MI 49024
<b>Facility Telephone #:</b>	(269) 327-6643
<b>Original Issuance Date:</b>	11/23/2021
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	05/23/2022
<b>Expiration Date:</b>	05/22/2024
<b>Capacity:</b>	24
<b>Program Type:</b>	CHILD CARE CENTER

**II. ALLEGATION(S)**

		Violation Established?
Program Director Luann Begeman	Child A	No

**III. METHODOLOGY**

10/06/2022	Special Investigation Intake -2023D0298001
10/06/2022	Special Investigation Initiated – Telephone call
10/10/2022	Inspection Completed On-site from approximately 9:00-10:30 am with . Interviewed Program Director Luann Begeman, Child Care Staff Member , and Child Care Staff Member and Licensee Designee Andrea Trantham.
10/18/2022	Contact – Telephone contact with .
10/26/2022	Contact – Telephone contact with .
10/26/2022	Contact – Telephone call made to Child B's Mother .
10/26/2022	Contact – Telephone call made to Child C's Mother . a voice mail message requesting a return call.
10/26/2022	Contact – Telephone call made to Child D's Mother . Left a voice mail message requesting a return call.
10/26/2022	Contact – Telephone call made to Child E's Mother and Child E's Father . The mother's phone stated, "the caller is temporarily unavailable" and the father's phone stated, "call rejected".
10/26/2022	Contact – Telephone call made to Child F's Mother . Left a voice mail message requesting a return call.
10/27/2022	Contact – Email received from .
11/01/2022	Dispositional Conference

11/28/2022	Exit Conference with Luann Begeman.
------------	-------------------------------------

**ALLEGATION:** Program Director Luann Begeman [REDACTED] Child A [REDACTED]  
[REDACTED]

**INVESTIGATION:** I spoke with [REDACTED] on 10/05/2022 and again on 10/06/2022. [REDACTED] advised that she received the allegations on 10/04/2022 and that she has already made contact with Child A and Child A's Mother. Child A [REDACTED]

When asked to go to what is referred to as the quiet area, [REDACTED] refuses, and Program Director Luann Begeman [REDACTED] up and brings [REDACTED]. Ms. Begeman told Child A's Mother that she [REDACTED] Child A [REDACTED]. Child A told [REDACTED] mother that Ms. Begeman [REDACTED] said she observed [REDACTED] Child A's [REDACTED]. She forwarded me a photo of the [REDACTED] and I observed it to be a [REDACTED] Child A's [REDACTED], which was near the [REDACTED] in the photo.

[REDACTED] and I conducted an unscheduled on-site inspection on 10/10/2022. We interviewed Ms. Begeman, Child Care Staff Member [REDACTED], and Child Care Staff Member and Licensee Designee Andrea Trantham.

Ms. Begeman said that Child A started in care at the center the fall of 2021. [REDACTED] did not come during the summer of 2022 but started again in the fall of 2022. Since [REDACTED] has been back, [REDACTED] does not stop when asked to stop. One day the previous week Ms. Begeman had asked Child A to go to the "calm down center" "ten to twelve times" when [REDACTED] other children. When [REDACTED] did not go, Ms. Begeman [REDACTED] up from behind, around the waist, and moved [REDACTED] to the calm down center. She described the calm down center as a spot in the Circle Room where children can go to calm down. There is a small bin in the area with different things to do (books, squishy toys, a pinwheel to blow, and more) while in the calm down center. Children can bring themselves to the calm down center and they can leave the calm down center on their own. She only asks that they talk to her before they leave the calm down center about why they were there. At the time this incident occurred, they were doing circle time in the Circle Room, so Child A was in the same room with the other children and child care staff members the entire time.

Ms. Begeman explained that she has been communicating with Child A's Mother about [REDACTED] through an app. She notified her about the incident the previous week through the app. The two of them also discussed it in person. Child A's Mother asked Ms. Begeman if she [REDACTED] Child A [REDACTED]. Ms. Begeman told

her that she [REDACTED] and explained to her the way that she picked [REDACTED] up and moved [REDACTED]. Ms. Begeman specifically told [REDACTED] and me that she did not pick Child A [REDACTED]. She said, [REDACTED]. She said, [REDACTED] "could've gotten the mark from anything".

I observed the "calm down center" in the Circle Room. For reference, the Circle Room measures approximately 20 feet by 20 feet. The calm down center was against a wall, near one of the corners in the room. There was a sign on the wall over a bin that said, "deep breaths", "safe place", and "calm down center".

Child Care Staff Member [REDACTED] works full time at the center, Monday through Friday. She recalled Ms. Begeman needing to physically move Child A to the calm down center the previous week. [REDACTED] had been kicking children and kicking Ms. Begeman. Ms. Begeman and [REDACTED] both repeatedly told [REDACTED] "no thank you" and asked [REDACTED] to the calm down center before Ms. Begeman moved [REDACTED]. [REDACTED] said that this is not the first time Ms. Begeman has had to [REDACTED] Child A to the calm down center. She has had to [REDACTED] other times as well. When she moves [REDACTED], she picks [REDACTED] up from behind, around the waist. She does not pick [REDACTED], or around, [REDACTED]. If Ms. Begeman is in front of Child A, she picks [REDACTED] up "underneath [REDACTED] arms", "how you would pick up a child".

Regarding the care Ms. Begeman provides, [REDACTED] said "she is great with the kids", "she is calm, even in stressful situations", "the kids respect her and have fun with her", and "I respect her". [REDACTED] has never seen Ms. Begeman handle a child inappropriately.

Child Care Staff Member and Licensee Designee Andrea Trantham works at the center, but only works directly with children for half an hour on Wednesdays and as a sub, when needed. Otherwise, she works outside of the classrooms. She estimated that she provides care about one hour. Ms. Trantham was aware that Ms. Begeman had to pick Child A up the previous week and move [REDACTED] to the calm down center. She is aware that Ms. Begeman has had to do it other times as well. She has not observed any of the times but she has heard about each of them from Ms. Begeman. Ms. Trantham has no concerns about Ms. Begeman or the care she provides.

Ms. Trantham said that she has seen Child A kick children and display a lot of attention seeking behavior. At circle time this morning, [REDACTED] was kicking children, so Ms. Trantham asked the children to move away from Child A so that [REDACTED]. [REDACTED] Child A followed the children and continued to kick them.

I received an email from and spoke with [REDACTED] on 10/26/2022. She advised that Child A's Mother brought Child A to three different physicians [REDACTED]. [REDACTED] No concerns were reported to [REDACTED] by any of the

physicians. [REDACTED] said that Child A's Mother wants Child A to [REDACTED]. [REDACTED] has spoken with [REDACTED], who said, based on the three evaluations, that there is no reason for her to see Child A.

On 10/26/2022 [REDACTED] and I contacted parents via telephone. We spoke with Child B's Mother and left voice mail messages for Child C's Mother, Child D's Mother, and Child F's Mother. Child E's Mother and Father's telephones were not accepting calls or allowing messages to be left.

Child B's Mother has no concerns about any of the child care staff members or about the center at all. She said the child care staff members have an open line of communication with her and they are all "really nice".

Child C's Mother called [REDACTED] back later on 10/26/2022. She told [REDACTED] that she does not have any concerns regarding any of the child care staff members. She said they are "good at redirecting" and that she was "amazed with everyone's patience". She has never seen any suspicious marks on Child C.

On 11/01/2022 Child D's Mother called [REDACTED] back. She reported that she has had two children at the center and she has been "happy there". She has no concerns regarding the care provided and she has never seen any suspicious marks on Child D or her child that used to go to the center.

On 11/01/2022 during a pre-dispositional conference [REDACTED] [REDACTED] reported that she will be closing her investigation with no findings of inappropriate care or supervision. During her interviews with Child A's Mother and with Child A, the information given to her was not consistent, as the stories changed each time she spoke with them. The information also did not match the injury, as confirmed by physicians. Furthermore, [REDACTED] interviewed children, who did not report anything of concern and all of the parents who were interviewed spoke only positively about the center and about all of the child care staff members.

[REDACTED] was able to make contact with Child E's Mother on 11/02/2022. She did not have any concerns regarding the center or any of the child care staff members. She has never seen any suspicious marks on Child E.

Contact was attempted with Child F's Mother but it was not successful.

<b>APPLICABLE RULE</b>	
<b>R 400.8125</b>	<b>Staff; volunteer; requirements.</b>
	<b>(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.</b>
<b>ANALYSIS:</b>	Ms. Begeman provided appropriate care and supervision when she physically moved Child A to the calm down center. This was for the safety of the other children at the center as well as the safety of Child A.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

#### IV. RECOMMENDATION

I recommend no change in the status of the license.



11/30/2022

---

Tiara McKay  
Licensing Consultant

Date

Approved By:



11/30/2022

---

Yolanda Sims  
Area Manager

Date