



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
LANSING

Michelle Richard
ACTING DIRECTOR

Report Type : Renewal
Inspection Type: Renewal

Date of Inspection: 3/5/2024,
Date of Report: 3/19/2024

Licensee Name(s)	License Number
Kalamazoo Regional Educational Services Agency	DC390343820
Capacity	Facility Name
33	Northeastern Head Start
Program Type	Licensee Designee(s)
Center	Rachel Mae Roberts Norma Louise Ash
Central Administrator(s)	Program Director(s) Name
Norma Ash	Haley Renee Ruoff Qualifications: R 400.8113(7)(a) (9). Date PD Approved: 1/5/2022 Amber Kimberly Green Qualifications: R 400.8113(7)(a) (9). Date PD Approved: 12/9/2019
Facility Address	Mailing Address
2433 Gertrude, Kalamazoo, MI, 49048	422 E. South Street, Kalamazoo, MI, 49007
Facility Phone Number	Facility Email Address
2693370690	norma.ash@kresa.org

Findings of the Inspection

A copy of this renewal inspection report and any associated corrective action plans is available on the Child Care Licensing Bureau [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of when renewal inspection reports are completed can be found under [Overview of Licensing Reports](#).

The renewal inspection involved a review of all applicable child care center [administrative rules](#) and [statutes](#). Verification of compliance included direct observations of the physical environment

and the program, discussions with staff, and a review of the center's records, including staff records and children's records. Staff records include background checks and training information. Children's records include child information cards, physical examination dates, and immunizations.

As a result of the renewal inspection(s) on 3/5/2024, licensing consultant Julia Majka did not find any rule or law violations. A regular license will be issued.

If you have any questions regarding the report, please contact licensing consultant, Julia Majka, at (269) 615-6039. In the event that Julia Majka is not available, and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Inspection Details		
<i>Number of Rules/Statutes Reviewed</i>	<i>Number of Rules/Statute Violations</i>	<i>Number of Rules/Statutes where Technical Assistance was Provided</i>
655	0	0
<i>Number of Children's Records Reviewed : Number of Children Enrolled</i>	<i>Number of Child Care Staff Member Records Reviewed : Number of Staff Employed</i>	<i>Number of Volunteer Records Reviewed : Number of Volunteers</i>
12 : 31	4 : 4	0 : 0
<i>Number of Children Observed : Number of Children Present During Inspection</i>	<i>Number of Child Care Staff Members Observed : Number of Child Care Staff Members Present During Inspection</i>	<i>Number of Volunteers Observed a: Number of Volunteers Present During Inspection</i>
30 : 30	4 : 4	0 : 0
<i>Licensee Interviewed</i>	<i>Program Director Interviewed</i>	<i>Child Care Staff Members Interviewed</i>
Yes	Yes	Yes

Documentation of Required Inspections		
<i>Type of Inspection</i>	<i>Date of Inspection</i>	<i>Findings</i>

<i>Rule Number</i>	<i>Rule</i>	<i>Analysis</i>	<i>Conclusion</i>
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Technical Assistance	
<i>Rule Number</i>	<i>Rule</i>

Hours of Operation						
<i>Monday</i>	<i>Tuesday</i>	<i>Wednesday</i>	<i>Thursday</i>	<i>Friday</i>	<i>Saturday</i>	<i>Sunday</i>
08:00 AM To 4:00 PM	08:00 AM To 4:00 PM	08:00 AM To 4:00 PM	08:00 AM To 4:00 PM	08:00 AM To 4:00 PM		

Bureau Recommendation

I recommend issuance of a regular license.

Approved By:

Julia Majka <i>Julia Majka</i> Licensing Consultant	3/19/2024 Date		