



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

MARLON I. BROWN, DPA  
ACTING DIRECTOR

November 13, 2023

Lisa Potvin  
Premier MI Jackson LLC  
120 S. LaSalle St.  
Chicago, IL 60603

RE: License #: DC380402737  
Investigation #: 2023D0104021  
ABC Academy Child Care & Dev. C

Dear Ms. Potvin:

I conducted a special investigation because the child care licensing bureau received information regarding your facility that related to licensing rules or law. The information was related to the following:

- R400.8335(1) Food service and nutrition; provided by center.
- R400.8125(1) Staff; volunteer; requirements.
- R400.8173(4)(b) Equipment.

The details of the information are in the attached report. To investigate:

- I interviewed the program director, licensee designee, child care staff member, and parents.
- I completed on-site inspections on the following dates: 05/22/2023.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

<b>During this special investigation:</b>	<b>Yes</b>	<b>No</b>
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in black ink, appearing to read "Timothy A. Swope". The signature is fluid and cursive, with a long horizontal stroke at the end.

Timothy A Swope, Licensing Consultant  
Child Care Licensing Bureau  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
(517) 262-9838

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
CHILD CARE LICENSING BUREAU  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	DC380402737
<b>Investigation #:</b>	2023D0104021
<b>Complaint Receipt Date:</b>	05/19/2023
<b>Investigation Initiation Date:</b>	05/22/2023
<b>Report Due Date:</b>	07/18/2023
<b>Licensee Name:</b>	Premier MI Jackson LLC
<b>Licensee Address:</b>	120 S. LaSalle St. Chicago, IL 60603
<b>Licensee Telephone #:</b>	(312) 481-6911
<b>Administrator:</b>	Lisa Potvin, Designee
<b>Licensee Designee:</b>	Lisa Potvin, Designee
<b>Name of Facility:</b>	ABC Academy Child Care & Dev. C
<b>Facility Address:</b>	800 Laurence Street Jackson, MI 49202
<b>Facility Telephone #:</b>	(517) 783-3040
<b>Original Issuance Date:</b>	10/15/2020
<b>License Status:</b>	1ST PROVISIONAL
<b>Effective Date:</b>	07/26/2023
<b>Expiration Date:</b>	01/25/2024
<b>Capacity:</b>	84
<b>Program Type:</b>	CHILD CARE CENTER

## II. ALLEGATION(S)

	<b>Violation Established?</b>
On 5/17/23, Child A's last meal was at 7:30 am as he slept through lunch; when he woke from nap, all he was given was crackers. He is always hungry and thirsty when I pick him up from care.	No
There is an ongoing concern with the care and supervision Child A is provided with at the center. The CCSMs are often observed to be huddled together talking to each other while the children run freely, to include Child A. Child A's sibling often watches Child A and has witnessed another child hitting Child A; none of the CCSMs intervene.	No
The children put toys in their mouth that are not being cleaned properly, Child C ended up developing Thrush.	No

## III. METHODOLOGY

05/19/2023	Special Investigation Intake 2023D0104021
05/22/2023	Contact - Telephone call made Attempted telephone call with complainant.
05/22/2023	Attempted telephone interview with Child A's Mother – no answer.
05/22/2023	Special Investigation Initiated - On Site Onsite from 10:45 am until 12:15 pm. Interview with Ms. Sadie Yoder, program director, Child Care Staff Member 1 (CCSM 1), and Child Care Staff Member 2 (CCSM 2).
05/22/2023	Contact - Document Received Received child care staff member and child children and parents contact information.
09/11/2023	Exit conference with Ms. Potvin, licensee designee.
10/03/2023	Contact – Telephone call made. Attempted telephone interview with Child Care Staff Member 3 (CCSM 3). No answer.

10/18/2023	Contact – Telephone call made. Attempted telephone interview with CCSM 3. No answer.
10/18/2023	Attempted telephone interview with Child A’s Mother – no answer.
10/26/2023	Telephone interview with Child B’s Mother.
10/26/2023	Telephone interview with Child C’s Mother.
10/26/2023	Special investigation full compliance.

**ALLEGATION:** On 5/17/23, Child A’s last meal was at 7:30 am as he slept through lunch; when he woke from nap, all he was given was crackers. He is always hungry and thirsty when I pick him up from care.

**INVESTIGATION:** On 5/22/23 and 10/18/23, I made two separate attempts to interview the complainant without success.

On 5/22/23 and 10/18/23, I made two separate attempted to interview Child A & B’s Mother without success.

On 5/22/23, I conducted an unannounced onsite inspection to the center and interviewed Ms. Sadie Yoder, program director. I informed her of the allegations. Ms. Yoder denied the allegations stating that all the children eat their meals and snacks each day. Regarding Child A sleeping through his lunch meal on 5/17/23, Ms. Yoder denied the allegation stating that there was a glitch in their automated tadpole system on 5/17/23. Child Care Staff Member 1 (CCSM 1) inputted the lunch meal and snacks into the tadpole automated system, but the information that was inputted did not show up for any of the children regarding the lunch meal on that day. Later the following day, the system self-corrected itself showing the accurate information for the children regarding what they ate on 5/17/23. Ms. Yoder said all the children were served breakfast, lunch, and an afternoon snack on 5/17/23. Ms. Yoder and I reviewed the tadpole automated system and snack and lunch menus at the center. According to the tadpole automated system, on 5/17/23, Child A had breakfast which was cereal and milk around 7:40 a.m. Lunch was served to the children around 11:00 a.m. which consisted of a slider hamburger, peaches, corn, chocolate chip cookie and milk. Child A ate most of his lunch. After lunch, the children had nap/rest time from 11:30 a.m. until around 2:15 p.m. Ms. Yoder said she spoke with all the parents to inform them of the glitch not inputting the information into the tadpole automated system for lunch, to include Child A & B’s Mother on multiple occasions. After the glitch was corrected, the information was listed into the system to accurately reflect what the children had eaten on 5/17/23.

On 5/22/23, I separately interviewed CCSM 1 and Child Care Staff Member 2 (CCSM 2) at the center. I informed them of the allegation. Both CCSM 1 and CCSM 2 confirmed Ms. Yoder’s statement regarding mealtime inputs in the tadpole system on 5/17/22. Both CCSM 1 and CCSM 2 acknowledged all the children having breakfast, lunch and an afternoon snack on 5/15/22. CCSM 1 said when she input the Information into the automated tadpole system, there was some sort of glitch and didn’t show that any of children ate lunch but rather that they slept through lunch until afternoon snack. Both CCSM 1 and CCM 2 confirmed Ms. Yoder’s statement regarding all the child care families being made aware of the glitch. The following morning, CCSM 1 spoke with Child A & B’s Mother regarding the glitch and informed her that Child A ate all his meals and snack on 5/17/23. CCSM 1 said Child A is one of her “good eaters,” who always eats the majority of his meals and snacks.

On 5/22/2023 during my unannounced onsite inspection, I observed the premises and toddler classroom. I observed the toddler room during lunch mealtime. The children were sitting at the tables eating with two child care staff members (CCSMs). The CCSMs were seated at each table assisting the children with lunch. The children had milk, turkey and cheese sandwiches, applesauce and oyster crackers for their lunch meal. The morning breakfast consisted of milk, peaches, and cornflakes cereal. All the CCSMs interactions with the children were positive and nurturing during my observation; they encouraged the children to try foods and assisted them with eating during the mealtime.

On 10/25/23, I separately interviewed Child C’s Mother and Child D’s Mother via telephone. Neither of the parents expressed any concerns regarding the meals and snacks the center provides for their children each day. Both parents acknowledged their children eating meals and snacks each day while in care. They also acknowledged being informed of what their child ate through the tadpole automated system each day. Child D’s Mother said that Child D (age 2 years, female) is happy and enjoys eating the meals at the center each day.

<b>APPLICABLE RULE</b>	
<b>R 400.8335</b>	<b>Food services and nutrition; provided by center.</b>
	<b>(1) Food and beverages provided by a center must be of sufficient quantity and nutritional quality to provide for the dietary needs of each child according to the minimum meal requirements of the child and adult care food program (CACFP), as administered by the Michigan department of education, based on 7 CFR part 226, 1-1-18 edition, (2018) of the United States Department of Agriculture, Food and Nutrition Service, CACFP, and is hereby adopted by reference. A copy can be obtained at no cost from CACFP at <a href="http://www.fns.usda.gov/cacfp/meals-and-snacks">http://www.fns.usda.gov/cacfp/meals-and-snacks</a>. In addition, a copy is available for inspection and distribution</b>

	<b>at no cost at the Michigan Department of Licensing and Regulatory Affairs, Bureau of Community and Health Systems, Child Care Division, 611 West Ottawa Street, Lansing, MI 48933.</b>
<b>ANALYSIS:</b>	The center provides the children with a sufficient amount of beverages, meals, and snacks that are prepared in accordance to the nutritional requirements of the child and adult care food program (CACFP). On 5/17/23, there was a glitch in the automated Tadpole system that did not input the children lunch and snacks into the system. This was self-corrected by the program the following day. Child A had breakfast, lunch and a snack while in care on 5/17/23.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION:** There is an ongoing concern with the care and supervision Child A is provided with at the center. The CCSMs are often observed to be huddled together talking to each other while the children run freely, to include Child A. Child A's sibling often watches Child A and has witnessed another child hitting Child A; none of the CCSMs intervene.

**INVESTIGATION:** On 5/22/23, I conducted an unannounced onsite inspection to the center and interviewed Ms. Sadie Yoder, program director. I informed her of the allegations. Ms. Yoder denied the allegations indicating that she has been having regular staff meetings regarding care and supervision and how the CCSMs should be placing themselves around the room where they can have a global view of the children at all times. Ms. Yoder denied Child A's sibling, Child B (age 7 years, female) providing care for Child A and said both children attend separate classrooms. On occasions, they may see each other while engaged in outdoor play, but are never in the same classroom together. When outdoors, Child B likes to come over where Child A is playing. During these times, all the CCSMs are present and providing care and supervision of both children. Due to the age of children, there are times when the toddler-aged children will get upset and hit one another. During these timeframes, the CCSMs immediately intervene and speak to the children about the incident. Ms. Yoder could not recall any specific incident when Child A was hit by another child without any CCSMs intervening. Ms. Yoder said she continually monitors the CCSMs each day and denied any CCSMs huddled around each other talking. While in the classrooms, the CCSMs are engaged with their assigned group of children. When outdoors, the CCSMs position themselves around the children where they are able to have a global view of all of the children on the playground and what activities they are engaged in at all times.

On 5/22/23, I separately interviewed CCSM 1 and CCSM 2 at the center. I informed them of the allegation. Both CCSM 1 and CCSM 2 denied Child A's sibling, Child B, having to provide care for Child A. They also denied all the CCSMs being huddled together and talking rather than providing care for the children. Both CCSM 1 and CCSM 2 said the CCSMs are engaged with the children during activities and position themselves globally throughout the classroom. When outdoors, the CCSMs also place themselves globally around the play area so they are able to supervise all of the children and know what activities they are doing at all times. Regarding Child A's sibling Child B, providing care for Child A, both CCSM 1 and CCSM 2 said Child B attends another classroom and only has contact with Child A minimally if they are both engaged in outdoor activities. CCSM 2 said Child B tends to gravitate toward Child A when they are outdoors together. Both CCSM 1 and CCSM 2 deny any incident having occurred when Child A was hit by another child in care and no CCSM intervened. Due to the ages of children, there are times when the children will get frustrated and hit each other. When this happens, a CCSM always intervenes.

On 10/25/23, I separately interviewed Child C's Mother and Child D's Mother via telephone. Neither Child C's Mother nor Child D's Mother expressed any concerns regarding the care and supervision the center provides for their children each day. Both parents acknowledged the CCSMs communicating with them each day regarding their children's experiences while in care. Both Child C's Mother and Child D's Mother said their children enjoy attending care at the center each day.

<b>APPLICABLE RULE</b>	
<b>R 400.8125</b>	<b>Staff; volunteer; requirements.</b>
	<b>(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.</b>
<b>ANALYSIS:</b>	The CCSMs provide the children with appropriate care and supervision. None of the CCSMs are huddled together talking with each other while the children run freely; the CCSMs position themselves globally to have a view of all the children and what activities they are engaged in at all times. All the CCSMs deny Child A's sibling watching Child A while in care at the center.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**ALLEGATION:** The children put toys in their mouth that are not being cleaned properly, Child C ended up developing Thrush.

**INVESTIGATION:** On 5/22/23, I conducted an unannounced onsite inspection to the center, and I interviewed Ms. Sadie Yoder, program director. I informed her of

the allegation. Ms. Yoder denied the children putting toys in their mouth that were not properly clean and sanitized. Due to the toddler-aged children attending care in the classroom, often the children will put the toys in their mouths. When this occurs, the CCSMs remove the toy and place it in the “wash me bucket” to be clean and sanitized before other children are allowed to use that toy again. Ms. Yoder said all the classroom furnishings are cleaned weekly by washing, rinsing, then sanitizing the play equipment and furnishings. The center has a commercial sanitizing machine that the toys will go into then allow them to air dry. They also clean the play equipment and furnishings each day by using the three-step process of washing, rinsing, then sanitizing the equipment with bleach water and allowing it to air dry. Ms. Yoder denied having any knowledge of Child A having Thrush, as Child A & B’s Mother never made her aware of him having Thrush while he was in care. Ms. Yoder acknowledged Child A & B’s Mother disenrolling Child A and Child B from care and said she became upset with the center when they had to inform her of an outstanding balance, she had occurred from Child A child care.

On 5/22/23, I separately interviewed CCSM 1 and CCSM 2 at the center. I informed them of the allegation. Both CCSM 1 and CCSM 2 denied any of the toys and furnishings not being cleaned properly. Both acknowledged Ms. Yoder’s statement regarding the toys and furnishings being cleaned and sanitized on a weekly basis. When a child puts a toy in their mouth, CCSM1 and CCSM 2 said the toy will be immediately removed and placed in the clean bucket to assure the toy is cleaned and sanitized before another child uses the toy. Both CCSM 1 and CCSM 2 also acknowledged the center having a commercial sanitizing machine that they purchased during the COVID-9 Pandemic to assist them with cleaning and sanitizing the toys and equipment each day. CCSM 2 acknowledged Child A & B’s Mother telling her of Child A possibly having thrush approximately three weeks ago; but said the illness had cleared up. CCSM 2 had no idea that he had the illness until Child A & B’s Mother made her aware of it afterwards. CCSM 1 and CCSM 2 said that Child A has not been ill, nor did he miss any time from care for having Thrush.

On 10/25/23, I separately interviewed Child C’s Mother and Child D’s Mother via telephone. Neither Child C’s Mother nor Child D’s Mother expressed any concerns regarding the center cleanliness and acknowledged the center and classroom equipment and toys being clean each day their children have been in care. Child D’s Mother said she always sees the CCSMs cleaning when she is at the center. On numerous occasions, Child D’s Mother said the CCSMs have already begun cleaning the classroom and play equipment when she has arrived to pick up Child D from care. Both Child C’s Mother and Child D’s Mother also acknowledged the center making them aware of any confirmed case of a communicable disease their child may have been exposed to. They said the center notifies them of the communicable disease as well as both by in person and by their tadpole automated system that includes what illness is going around along with the symptoms to be watchful for and the incubation time if your child becomes contagious.

<b>APPLICABLE RULE</b>	
<b>R 400.8173</b>	<b>Equipment.</b>
	<b>(4) Play equipment, materials, and furniture, must be all of the following:</b> <b>(b) Safe, clean, and in good repair.</b>
<b>ANALYSIS:</b>	All play equipment is safe, clean, and in good repair. The play equipment and furnishings are cleaned and sanitized daily by using the three-step process of washing, rinsing, and then sanitizing in bleach waster and allowing to air dry. The center also has a commercial disinfectant machine that will sanitize the play equipment.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

It was also alleged that the center unfairly tried to charge Child A's Mother for days Child A was not there. The center threatened to sue Child A's Mother if she did not pay. This allegation was discussed with Ms. Yoder but is not rule related therefore was not addressed in the investigation.

#### **IV. RECOMMENDATION**

I recommend no change in the current license status.

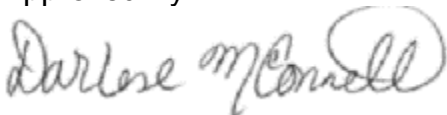


11/13/2023

Timothy A Swope  
Licensing Consultant

Date

Approved By:



11/13/2023

Darlese McConnell  
Area Manager

Date