



STATE OF MICHIGAN
 DEPARTMENT OF
 LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
 LANSING

GRETCHEN WHITMER
 GOVERNOR

MICHELLE RICHARD
 ACTING DIRECTOR

12/20/2023

Premier MI Jackson LLC
 120 S. LaSalle St.,
 Chicago, IL, 60603

License Number: DC380402737
 Special Investigation Number: SI-00079487

Dear Premier MI Jackson LLC,

I conducted a special investigation because the child care licensing bureau received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

Rule/Law Number	Rule Description
R 400.8125(1)	All staff and volunteers shall provide appropriate care and supervision of children at all times.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: I interviewed Child A's Mother, program director, Sadie Yoder, Child Care Staff Member (CCSM) 1, CCSM 2, CCSM 5, CCSM 4 and CCSM 7.
- I completed on-site inspections on the following dates: 11/20/2023.

As a result of this investigation, I found the following violation(s):

Rule/Law Number	Rule Description
R 400.8125(1)	All staff and volunteers shall provide appropriate care and supervision of children at all times.

Due to the violations, you must send us a [corrective action plan](#) by 01/08/2023. You can use our corrective action plan form or create your own.

If you need help writing the corrective action plan, please contact licensing consultant Samantha Struppa at 517-449-7845 or struppas@michigan.gov. If you do

not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

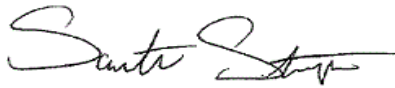
- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review this report for accuracy and contact your consultant, Samantha Struppa at 517-449-7845 or struppas@michigan.gov. In the event that Samantha Struppa is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,



Samantha Struppa, Licensing Consultant

Enclosure

**MICHIGAN DEPARTMENT OF LIFELONG EDUCATION, ADVANCEMENT,
AND POTENTIAL
CHILD CARE LICENSING BUREAU**

Report Type: Special Investigation Report

Date of Report: 12/2/2023

Special Investigation Number	Complaint/Incident Receipt Date
SI-00079487	11/08/2023
Investigation Initiation Date	Report Due Date
11/14/2023	1/13/2024
License Number	Licensee Name(s)
DC380402737	Premier MI Jackson LLC
Facility Name	Licensee Designee(s)
ABC Academy Child Care & Dev. C	Lisa Marie Potvin
Program Type	Central Administrator(s)
Center	
Capacity	Program Director(s) Name
84	Sadie Ann Eaton Qualifications: 400.8113(7)(f) and (9). Date PD Approved: 2022-10-27
Facility Address	Mailing Address
800 Laurence Street, Jackson, MI, 49202	120 S. LaSalle St., Chicago, IL, 60603
Facility Phone Number	Facility Email Address
5177833040	tblaney@premierearlychildhood.com
Original License Issuance Date	License Status:
10/15/2020	Provisional 1
License Effective Date:	License Expiration Date:
7/26/2023	1/25/2024

ALLEGATION(S)

	Violation Established?	
Child A cut his chin and needed glue. No one observed what happened and he was picked up without a child care staff member knowing he injured chin.	Yes	

METHODOLOGY

Date	Activity
11/14/2023	Special Investigation Case Created SI-00079487
11/8/2023	Special Investigation Initiated via Phone Call I spoke with Child A's Mother.
11/8/2023	Special Investigation Initiated via Phone Call I spoke with Child A's Mother.

11/20/2023	Inspection Completed On-Site I completed an onsite inspection from 11:00AM until 1:55PM. I interviewed program director, Sadie Yoder, Child Care Staff Member (referred to as CCSM) CCSM 2, CCSM 5, CCSM 4, and CCSM 7.
12/20/2023	Exit Conference I completed the exit conference with Lisa Potvin.

ALLEGATION: Child A cut his chin and needed glue. No one observed what happened and he was picked up without a child care staff member knowing he injured his chin.

INVESTIGATION:

On 11/8/2023, I spoke with Child A’s Mother. She said Child A’s Father arrived to pick up Child A and noticed blood dripping down his chin. No child care staff members could report what happened nor was there an accident report received that day. Child A’s Mother took Child A to the doctors to have the cut on his chin examined to which he received glue to close the wound. The next day, she spoke with Child Care Staff Member (CCSM) 2 who said she didn’t see what happened but would try and gather details. Child A’s Mother asked for an incident report and when Child A was picked up that day, CCSM 2 provided one.

On 11/20/2023, I completed an unannounced visit and interviewed CCSM 1. She said she is familiar with Child A. She does not recall an exact date but happened sometime in the beginning of November 2023. She said when Child A’s Father came to pick up Child A, Child A had some blood on his chin. CCSM 1 asked Child A what had happened and he replied he fell. CCSM 1 took him into the office to clean him up and Child A’s Father responded, “Oh he’s tough, let’s go” and they left. CCSM 1 spoke with program director, Sadie Yoder and she took over the incident. Child A is currently in the preschool classroom and the child care staff members in this room are CCSM 2, and CCSM 3 is another staff member, but she is currently on leave. CCSM 1 reviewed the child care staff member attendance records to verify who was working on the date of Child A’s injury; it was confirmed CCSM 2 and CCSM 4 were also present, and they had eight children on 11/2/2023.

I interviewed program director, Sadie Yoder. She said she learned of Child A’s incident when CCSM 1 called her as she wasn’t present at the center when it happened. CCSM 1 told her Child A was hurt and bleeding, Child A’s Father said he was fine but when they arrived home Child A’s Mother decided to take him into the walk in clinic. Child A received glue on his chin as a result. Ms. Yoder spoke with CCSM 2 the following day, 11/3/2023. CCSM 2 explained she was preparing to leave for the day and another child care staff member was replacing, either CCSM 5 or CCSM 6. The incident happened at the end of the day, during this time the school-age, preschool and pre-kindergarten classrooms are all outside on the same play area. Ms. Yoder spoke with Child A on 11/3/2023, he said Child B was coming down the slide and Child A was going up the slide and they collided, and Child A hit his chin. Child A did not state what he hit his chin

on. Ms. Yoder then spoke with CCSM 4, but she cannot recall what CCSM 4 said to her. She said no one saw exactly what happened, but they know what happened because Child A was able to explain what happened. On 11/4/2023 she went back to CCSM 2 and CCSM 4 and told them what Child A said happened. CCSM 2 and CCSM 4 said they both remember Child A and Child B on the play structure where the slide is located. Ms. Yoder reviewed the face to name sheets for 11/2/2023, CCSM 2, CCSM 4 and CCSM 5 were present outside. CCSM 3 was also present, but she was inside the building at the time of the incident. The school-age classroom went outside on the playground at 5:17PM and Child A was picked up for the day at 5:25PM. Ms. Yoder stated there were eight preschool children, six school-age children and 12 pre-kindergarten children outside together.

I interviewed CCSM 2. She said she works in the preschool classroom and she has been at the center for approximately a year and a half. She is familiar with Child A. Sometime in the beginning of November 2023, Child A had blood on his chin. CCSM 2 wasn't outside, but inside cleaning and closing down the classroom before leaving for the day. As she was cleaning her classroom, Child A's Father walked past her, and she observed the blood on Child A's chin. She and CCSM 1 helped to clean the blood on Child A. The next day she spoke with Child A, he said he and Child B were playing on the playground, Child A was going up the slide as Child B was coming down. She said she didn't ask any child care staff members directly what happened but asked out in the open if anyone saw what happened, but no one really knew. She asked CCSM 5, but she didn't know what happened. She believes CCSM 6 took over when she left for the day. She spoke with Child B and he said Child A fell when they were outside on the playground. Before he left to go inside the classroom, she observed him playing in the sandbox with a few other children and did not notice any blood on his chin at this time. She isn't sure the exact time this was but believed it to be before 5:00PM. When she finished cleaning her classroom she went into the office and saw Child A and Child A's Father as they were leaving. There was a little blood on his chin and on his coat, but Child A's Father said that he would be fine, and it wasn't a big deal. The next day, Child A's Mother said Child A was seen at the walk in clinic and had his chin glued. She has no further details to report regarding Child A's incident. She said she couldn't remember exactly but believes the child care staff members present outside with Child A include CCSM 3, CCSM 5 and CCSM 6 and possible CCSM 7. She isn't sure who was responsible for her group when she left, but she just needed one child care staff member as she only ever has 10 children or less. She said CCSM 6 no longer works at the center.

I interviewed CCSM 5. She said she typically works in the toddler classroom but is considered the center floater and at times she works in the preschool classroom. She is familiar with Child A and was present when he hurt his chin. However, she didn't observe any incidents and didn't know that Child A was hurt until the following day when Ms. Yoder asked about Child A. She was present outside with CCSM 3, but she went inside the building to change another child and she believes CCSM 7 was present outside as well but isn't sure. She recalls last seeing Child A by the pirate ship where the slides are located. She didn't observe any blood on Child A while he was playing

and did not notice any blood when Child A's Father walked Child A back into the building to go home. She said Child A and Child A's Father walked past her and Child A's Father didn't mention anything to her. When she seen Child A playing, she didn't hear anyone cry and he didn't say to her that he was hurt. She thought this was unusual as the children usually seek a child care staff member if another child fell. When she went outside, she took over for CCSM 4, CCSM 4 was with the pre-kindergarteners. CCSM 5 said if child care staff members are taking children to the bathroom, then this is openly announced, and usually other children will go inside with that child care staff member. CCSM 3 announced that she was going inside to take children into the bathroom. She didn't announce it to anyone specifically, but all the child care staff members outside look after all of the children since pre-kindergarten, preschool and school-age are all on the playground at the same time. There wasn't a talk of who would be in charge of which classroom. CCSM 5 did not speak to the other child care staff members about Child A and she didn't see any incidents involving Child A.

I interviewed CCSM 4. She works in the pre-kindergarten classroom but is familiar with Child A in the preschool classroom. She heard from Ms. Yoder that an incident occurred where Child A was injured. CCSM 4 was inside the classroom closing it down. She believes this incident happened sometime in the beginning of November 2023, but does not recall any specific dates. She does not recall what time she had closed down the classroom, but she closes it down towards the end of the day and usually leaves between 5:00PM and 6:00PM. She remembers seeing Child A before she left as she brought him and a group of children inside for a moment and Child A did not have any blood or marks on him. She then took the children back outside and she went inside to close the classroom. She informed CCSM 7 the names of the five children in her classroom before she went inside so everyone knew what the child count was and that there were no children going inside with her. She explained when the classes merge outside, the child care staff members work as a team, and everyone is responsible for all the children. She said this system does seem to flow well. She didn't observe any incidents and believes CCSM 5 went outside when she went inside. CCSM 3 was inside taking children to use the restroom. She didn't know that an incident had happened with Child A until the following day when Ms. Yoder spoke with her.

I interviewed CCSM 7. She said during the day she floats around where needed in the center but is with the school-agers when they come. She is familiar with Child A in the preschool classroom. She does not recall any injury to Child A's chin but does know something happened. She found out the next day because child care staff members were asking questions to others so she was hearing things throughout the center. Typically, the school-agers arrive to the center at approximately 4:00PM and they go outside around 5:00PM. She said most of the school-age children enjoy playing soccer, so she is usually in the field with them. Sometimes they are outside at 5:00PM and other times they are outside after 5:00PM, depending on the day. She does not recall seeing Child A outside as she is usually focused on the school-aged children. She does the face to name sheets with her school-aged children, but all child care staff members will count all the children outside in total. Checks are completed roughly every 15 minutes on all the children. She does not recall seeing any blood on Child A and did not

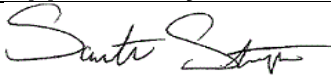

know there was an incident with Child A until the following day. She does not recall seeing any preschool children climbing up and down the slide at the same time and does not recall seeing Child A going up or down the slide or seeing Child A and Child B playing together.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8125(1)	All staff and volunteers shall provide appropriate care and supervision of children at all times.
ANALYSIS:	Appropriate care and supervision was not provided when Child A injured his chin while outside and child care staff members did not observe or notice Child A was injured. Child A received glue to close his wounds.
CONCLUSION:	Repeat Violation Established Reference: 11/16/2021: Violation Established; 5/10/2021: Violation Established; 6/8/2023: Violation Established.

BUREAU RECOMMENDATION

Bureau Recommendation
Upon receipt of an acceptable corrective action plan, I recommend the no change in the status of the license.

Approved By:			
			
Samantha Struppa Consultant	Date 12/20/2023	Darlese McConnell Area Manager	12/20/2023 Date