



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
LANSING

DR BEVERLY WALKER
GRIFFEA
DIRECTOR

8/13/2024

Phoenix Child Care & Academy, Inc.
2511 Kibby Road,
Jackson, MI, 49203

License Number: DC380378239
Special Investigation Number: SI-00123442

Dear Phoenix Child Care & Academy, Inc.,

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

Rule/Law Number	Rule Description
R 400.8325(1)	All tableware, utensils, food contact surfaces, and food service equipment must be thoroughly washed, rinsed, and sanitized after each use. Multipurpose tables must be thoroughly washed, rinsed, and sanitized before and after they are used for meals or snacks.
R 400.8325(4)(c)	A 3-compartment sink and adequate drain boards.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: program director.
- I completed on-site inspections on the following dates: 5/21/2024

As a result of this investigation, I found the following violation(s):

Rule/Law Number	Rule Description
R 400.8325(4)(c)	A 3-compartment sink and adequate drain boards.

You submitted an acceptable Corrective Action Plan. Additional information is included in the report below for your review.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	☐	☒
A rule or law violation was found and abuse and/or neglect of a child occurred.	☐	☒

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review this report for accuracy and contact your consultant, Tanara Abner at (734) 255-4395 or abnert1@michigan.gov. In the event that Tanara Abner is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,



Tanara Abner, Licensing Consultant

Enclosure

**MICHIGAN DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
CHILD CARE LICENSING**

Report Type: Special Investigation Report

Date of Report: 8/13/2024

Special Investigation Number	Complaint/Incident Receipt Date
SI-00123442	05/18/2024
Investigation Initiation Date	Report Due Date
5/23/2024	07/17/2024
License Number	Licensee Name(s)
DC380378239	Phoenix Child Care & Academy, Inc.
Facility Name	Licensee Designee(s)
Phoenix Child Care & Academy East Jackson	Lisa Hunt
Program Type	
Center	
Capacity	
192	
Facility Address	Mailing Address
345 North Dettman, Jackson, MI, 49202	2511 Kibby Road, Jackson, MI, 49203
Facility Phone Number	Facility Email Address
5177158008	phoenixchildcareandacademy@gmail.com
Original License Issuance Date	License Status:
8/21/2015	Provisional 1
License Effective Date:	License Expiration Date:
7/15/2024	1/15/2025

ALLEGATION(S)**Violation Established?**

Child care staff members appear to be washing dishes in their classrooms.	Yes	
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METHODOLOGY

Date	Activity
5/23/2024	Special Investigation Case Created SI-00123442
5/21/2024	Special Investigation Initiated via On-site Unannounced on-site inspection Arrival; 9:32 AM Departure 10:15 AM Interview with Program Director
7/8/2024	Exit Conference Program Director

ALLEGATION: Child care staff members appear to be washing dishes in their classrooms.

INVESTIGATION:

On 5/21/2024, I completed an unannounced on-site inspection at the child care center. I interviewed Program Director regarding the allegations. Program Director stated that each of the nine classrooms wash dishes by hand using three tubs. Program Director explained the process; the dishes are washed in tub #1 which consists of soapy water, tub #2, water for rinsing and tub #3 a sanitizing solution and a separate drying rack for the dishes after they've been sanitized. I was able to verify the process by walking through each of the nine classrooms with Program Director. Each classroom also contained at least one hand washing sink that was separate from the dish washing area. The classrooms did not have any two or three compartment sinks for dish washing purposes.

On 7/8/2024, I completed an exit interview with Program Director. Program Director will be installing a commercial dishwasher in the main kitchen where the dishes can be washed, rinsed and sanitized properly after each meal. Child care staff members will take the dirty dishes down to the kitchen after each meal to be washed. Program Director will also train old and new child care staff members on the new process.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8325(1)	All tableware, utensils, food contact surfaces, and food service equipment must be thoroughly washed, rinsed, and sanitized after each use. Multipurpose tables must be thoroughly washed, rinsed, and sanitized before and after they are used for meals or snacks.
ANALYSIS:	All dishes were washed, rinsed, and sanitized after each use.
CONCLUSION:	Violation Not Established

APPLICABLE RULES	
R 400.8325(4)(c)	A 3-compartment sink and adequate drain boards.
ANALYSIS:	The center did not use a three-compartment sink to wash, rinse and sanitize their dishes and utensils. The child care staff members were using three separate tubs to wash, rinse and sanitize the dishes in the classrooms.
CONCLUSION:	Violation Established

BUREAU RECOMMENDATION

Bureau Recommendation
You have submitted an acceptable corrective action plan. I recommend no change in the status of the license.

Approved By:			
			
Tanara Abner	08/13/2024	Darlese McConnell	08/13/2024
Consultant	Date	Area Manager	Date