



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

Marlon I. Brown, DPA
ACTING DIRECTOR

12/06/2023

Lisa Hunt
Phoenix Learning Center
2411 Joseph Dr,
sterling's height's MI, MI, 48314

License Number: DC380378239

Special Investigation Number: SI-00031451

Dear Ms. Hunt,

I conducted a special investigation because the child care licensing bureau received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

Rule/Law Number	Rule Description
R 400.8330(4)	A center shall ensure a child who has special dietary needs is provided with snacks and meals in accordance with the child's needs and with the instructions of the child's parent or licensed health care provider.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: I spoke with the program director and a parent.
- I completed on-site inspections on the following dates: 9/26/2023

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	☐	☒
A rule or law violation was found and abuse and/or neglect of a child occurred.	☐	☒

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review this report for accuracy and contact your consultant, Michelle Gleed at (517) 599-7404 or gleedm@michigan.gov. In the event that Michelle Gleed is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,

A handwritten signature in cursive script, appearing to read "Michelle Gleed", written in dark ink.

Michelle Gleed, Licensing Consultant

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU**

Report Type: Special Investigation Report

Date of Report: 11/9/2023

Special Investigation Number	Complaint/Incident Receipt Date
SI-00031451	9/19/2023
Investigation Initiation Date	Report Due Date
9/22/2023	11/18/2023
License Number	Licensee Name(s)
DC380378239	Lisa Hunt
Facility Name	Licensee Designee(s)
Phoenix Child Care & Academy East Jackson	None
Program Type	Central Administrator(s)
Center	N/A
Capacity	Program Director(s) Name
192	Jacqueline Rose Wine Qualifications: R 400.8113(7)(a) (9). Date PD Approved: 2023-04-14
Facility Address	Mailing Address
345 North Dettman, Jackson, MI, 49202	2411 Joseph Dr, Sterling Heights, MI, 48314
Facility Phone Number	Facility Email Address
5175138048	phoenixchildcareandacademy@gmail.com
Original License Issuance Date	License Status:
8/21/2015	Regular
License Effective Date:	License Expiration Date:
10/30/2022	10/29/2024

ALLEGATION(S)

	Violation Established?	
On September 15, 2023, Child A had brownish blueish marks on her body. It was later determined by medical staff that it was caused by an allergic reaction to bananas. The daycare is now banana free. It is unknown if the day care was aware that the child was allergic to bananas.	No	

METHODOLOGY

Date	Activity
9/22/2023	Special Investigation Case Created SI-00031451
9/20/2023	Special Investigation Initiated via Phone Call

	On September 20, 2023, I spoke with the complainant.
9/26/2023	Inspection Completed On-Site On September 26, 2023, from 1:00 p.m. to 3:00 p.m. I completed an on-site inspection. I spoke with program director Jaqueline Wine, Child Care Staff Member (CCSM) 1, CCSM 2, CCSM 3, and CCSM 4.
11/9/2023	Exit Conference I completed an exit conference with licensee Lisa Hunt and program director Jacqueline Wine.

ALLEGATION: On September 15, 2023, Child A had brownish blueish marks on her body. It was later determined by medical staff that it was caused by an allergic reaction to bananas. The daycare is now banana free. It is unknown if the day care was aware that the child was allergic to bananas.

INVESTIGATION: On September 20, 2023, I spoke with the complainant. The complainant stated the child care was fully aware that Child A is allergic to bananas. She believes it was an allergic reaction to bananas. The medical staff thought it might be.

On September 26, 2023, from 1:00 p.m. to 3:00 p.m. I completed an on-site inspection. I spoke with program director Jaqueline Wine. Ms. Wine stated Child A's parents told the center if Child A does ingest bananas she will stop breathing. However, it is not an airborne allergy, other children can eat bananas and she would not be affected if she did not come into contact with the bananas. Child A's Mother never reported anything to her about Child A having a reaction to anything. She will send Child A's daily reports related to the dates of the allegations from ProCare which is the child care management application used by the facility.

On September 26, 2023, I spoke with Child Care Staff Member (CCSM) 1. CCSM 1 stated she was not told anything about Child A being exposed to bananas while in care or otherwise. She always reads the labels before giving Child A anything due to her allergy. If there is any type of banana on the menu, she gives Child A something else and changes the menu for her. If another child brings anything banana, she makes sure there is no way Child A can come into contact with it. When the child is done, CCSM 1 puts the banana food item into a separate bag and is put it in a trash outside the classroom. She will then wash that child's hands and mouth thoroughly. On her first day of work, she was made aware of Child A's allergy to bananas. There was a posting in the infant classroom and the parents were all made aware. The Waddler Classroom,

where Child A is now, is banana free. Sometimes the Infant classroom will combine with the Waddler classroom.

On September 26, 2023, I spoke with CCSM 2. CCSM 2 stated she keeps the bananas out of the Waddler classroom. CCSM 1 sent out a message that there is a child that is allergic to bananas, that was on to two weeks ago. Child A moved from the Infant classroom to the Waddler classroom two weeks ago. They have a “banana free” sign in the classroom as well. There was a mom that brought in a banana, they placed it on top of the refrigerator, it was not eaten, and eventually was thrown away. No children came into contact with the banana.

On September 26, 2023, I spoke with CCSM 3. CCSM 3 stated she never allows bananas in the Waddler or Infant classroom. When they first found out Child A had was allergic to bananas it was after she ingested a banana and then reacted. She is aware of bruising on Child A’s inner thigh, which was September 15, 2023, and was reported to another state agency.

On September 26, 2023, I spoke with CCMS 4. CCSM 4 stated on September 15, 2023, she observed very large bruising on Child A’s legs and on her arm. There are photos of the bruising on the ProCare application. This was reported to another state agency. On Child A’s first official day in the Waddler classroom a message was sent out to the parents letting them know there was a child in the classroom with a banana allergy and the classroom was now banana free.

On September 26, 2023, I spoke with program director Jaqueline Wine again. Ms. Wine showed me the ProCare application from September 15, 2023, where it stated at 7:30 a.m. Child A had bran flakes and then she was changed and it was noticed she had a rash. Photos were posted in ProCare. She stated Child A’s Father thought the rash was from a change in laundry detergent and no one ever mentioned bananas, nor did she have any bananas. Ms. Wine checked the ProCare application for all the other children on September 15, 2023, and no other children had bananas either. Child A’s Mother and Father never told her Child A received medical care for the rash she had on her body.

On September 26, 2023, I received an email from Ms. Wine with the ProCare information from August 2023 through September 26, 2023. The file is 116 pages long. I reviewed the entries for September 15, 2023. It shows Child A signed at 7:30 a.m., had bran flakes for breakfast at 8:38 a.m., had a diaper change with a wet diaper at 9:25 a.m. Photos were uploaded at 10:08 a.m. These photos show a rash on Child A’s abdomen. Photos were uploaded at 11:11 a.m. which show the abdomen spots a bit

worse and a large patch on both her left and right under arm and areas of the upper arm. At 11:21 a.m. Child A was signed out for the day.

On November 9, 2023, I completed an exit conference with licensee Lisa Hunt and program director Jacqueline Wine. I reviewed the allegations and investigation, and that no violations were established.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8330(4)	A center shall ensure a child who has special dietary needs is provided with snacks and meals in accordance with the child's needs and with the instructions of the child's parent or licensed health care provider.
ANALYSIS:	There is no evidence to support that Child A was given bananas at child care on September 15, 2023.
CONCLUSION:	Violation Not Established

BUREAU RECOMMENDATION

Bureau Recommendation
I recommend no change in the status of the license.

Approved By:	
 December 6, 2023 Michelle Gleed Consultant	 12/06/2023 Darlese McConnell Area Manager
Date	Date