



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF  
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL  
LANSING

DR BEVERLY WALKER  
GRIFFEA  
DIRECTOR

8/19/2024

Mary LaChance  
City of Mt Pleasant  
320 West Broadway,  
Mt Pleasant, MI, 48858

**License Number: DC370283736**  
**Special Investigation Number: SI-00126092**

Dear Ms. LaChance,

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

Rule/Law Number	Rule Description
R 400.8125(1)	All staff and volunteers shall provide appropriate care and supervision of children at all times.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: Licensee Designee, Site Coordinator, Child Care Staff Members.
- I completed on-site inspections on the following dates: 8/5/2024

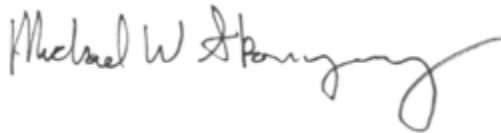
As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review this report for accuracy and contact your consultant, Michael Skonieczny at (989) 289-8572 or skoniecznym@michigan.gov. In the event that Michael Skonieczny is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,

A handwritten signature in black ink that reads "Michael W. Skonieczny". The signature is written in a cursive style with a large, sweeping flourish at the end.

Michael Skonieczny, Licensing Consultant

Enclosure

**MICHIGAN DEPARTMENT OF  
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL  
CHILD CARE LICENSING**

**Report Type:** Special Investigation Report

**Date of Report:** 8/19/2024

<b>Special Investigation Number</b>	<b>Complaint/Incident Receipt Date</b>
SI-00126092	8/2/2024
<b>Investigation Initiation Date</b>	<b>Report Due Date</b>
8/5/2024	10/2/2024
<b>License Number</b>	<b>Licensee Name(s)</b>
DC370283736	City of Mt Pleasant
<b>Facility Name</b>	<b>Licensee Designee(s)</b>
Vowles PEAK	Mary LaChance
<b>Program Type</b>	
Center	
<b>Capacity</b>	
150	
<b>Facility Address</b>	<b>Mailing Address</b>
1560 S. Watson, Mt. Pleasant, MI, 48858	320 West Broadway, Mt Pleasant, MI, 48858
<b>Facility Phone Number</b>	<b>Facility Email Address</b>
9897795331	lwalker@mtpleasant.org
<b>Original License Issuance Date</b>	<b>License Status:</b>
3/7/2008	Regular
<b>License Effective Date:</b>	<b>License Expiration Date:</b>
10/7/2022	10/6/2024

**METHODOLOGY**

<b>Date</b>	<b>Activity</b>
8/2/2024	Special Investigation Initiated via Phone Call from Licensee Designee (LD)
8/5/2024	Contact – Phone Call Made to Child A's mother
8/5/2024	Inspection Completed On-Site from 10:00AM until 11:00AM.
8/6/2024	Contact – Phone Call Made to Child A's mother.
8/8/2024	Exit Conference with LD via telephone.
8/8/2024	Contact – Phone Call Made to Child A's mother

**ALLEGATION: Child A (9-year-old female) broke her thumb at child care and it was later reported that the staff did not take appropriate actions to treat the injury or keep the child comfortable.**

**INVESTIGATION:**

On 8/2/2024 I spoke to Licensee Designee Mary LaChance on the telephone. They reported Child A had tripped in a classroom and injured her thumb. Child care staff checked on her and after a few minutes, she appeared to be fine. She was told to let a staff member know if it was bothering her and she could get some ice. Child A never informed staff that she was in any pain. She was observed by child care staff members using the hand and participating in the program the rest of the day. Child A's mother called the next day and said Child A had been in serious pain all day and was taken to a doctor who determined she broke her thumb. Child A is moving to a new city tomorrow and will no longer be attending the program.

On 8/5/2024 I made a telephone call to Child A's mother. A voicemail was left requesting a call back.

On 8/5/2024 I conducted an onsite visit at Vowles Elementary School. Ms. LaChance was there along with Site Coordinator (SC). SC was asked what happened and she said Child A tripped over a classmate while in the library playing board games on the floor. Child Care Staff Member (CCSM) 1 took her into the hallway and assessed her injury. There was no swelling or bruising and Child A stopped crying after a minute. Child A was told that if it bothered her later in the day, she should tell any child care staff member and they could get her some ice. No one reported Child A complaining about her hand hurting and she was seen participating in activities throughout the day. They did not even know the severity of her injury until the next day. Child A is an active child and would not have been shy about telling a staff member that she was in pain, and they would not have left her in pain. The staff was reminded to report all injuries to SC so she could make a better determination about treatment and an accident report could be written if necessary. In this case, SC was unaware of the injury.

CCSM1 was spoken with about the incident. This is her second summer working at the program. She did not see Child A trip and fall but did see her on the ground crying. The other children said they saw Child A trip over someone else's legs. CCSM1 took Child A into the hallway and checked her hand. There did not seem to be any swelling and Child A was able to flex the hand. CCSM1 told Child A to check back with her if the hand started to bother her. Child A never complained to CCSM1 and was observed to be playing kickball later that day without any issues.

Child Care Staff Member 2 (CCSM2) was spoken with about the incident. Students were playing board games on the floor in the library. Child A got up and tripped over another student. She started to cry so CCSM1 took her into the hallway. She kept an eye on Child A the rest of the time that she was in the library and saw nothing concerning. She had no other interaction with Child A once her group rotated out of the library.

Child Care Staff Member 3 was spoken with about the incident. CCSM3 was present in the library at the time of the incident but did not see the incident and had no interactions with Child A on the day of the incident.

Camera footage from the cafeteria was observed. The footage was from the day of the incident after the injury occurred. Child A was observed to be playing with Play Dough at a table. The camera was too far away to determine if Child A was using the injured left hand, but she was observed playing at the table with her group for approximately 30 minutes and did not appear to be in any pain or distress. She came into contact with child care staff several times on the video and did not appear to be asking for assistance with an injury.

On 8/6/2024 I made a telephone call to Child A's mother. A voicemail was left requesting a call back.

On 8/8/2024 I made a telephone call to Child A's mother. A voicemail was left requesting a call back.



On 8/8/2024 I conducted an exit conference with Ms. LaChance. There is no evidence that Child A was in pain and asking for assistance from child care staff.

**RULE/STATUTORY VIOLATIONS:**

APPLICABLE RULES	
<b>R 400.8125(1)</b>	<b>All staff and volunteers shall provide appropriate care and supervision of children at all times.</b>
<b>ANALYSIS:</b>	Child A's injury was assessed after the incident and there was no swelling, bruising , or range of motion issues detected. Child A did not complain to child care staff that she was in pain or needed additional assistance.
<b>CONCLUSION:</b>	<b>Violation Not Established</b>

## BUREAU RECOMMENDATION

Bureau Recommendation
I recommend no change in the status of the license.

Approved By:	
 Michael Skonieczny      08/19/2024 <b>Consultant</b> <b>Date</b>	 Rose A Rafferty      08/19/2024 <b>Area Manager</b> <b>Date</b>