



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

July 12, 2022

Cheryl Urbonya
 Pamela F.R.O.G., LLC
 1205 Pierce Road
 Lansing, MI 48910

RE: License #: DC330314852
 Pam's Preschool Program
 1113 Pierce Road
 Lansing, MI 48910

Dear Ms. Urbonya:

This letter is a follow-up to the Department's findings regarding the interim inspection conducted at your center on 04/19/2022. The purpose of this inspection was to determine compliance with applicable licensing statutes and administrative rules for Child Care Centers.

As a result of the inspection, I did not find any rule or law violations.

I reviewed the following rules with Ms. Eaton-Champion:

- R 400.8131: Professional development requirements.
- R 400.8140: Discipline.
- R 400.8161: Emergency procedures.
- R 400.8170: Outdoor play area.
- R 400.8525: Exits.

During the inspection I observed the child care staff members in the toddler classroom down on the level of the children, reflecting, reminding about rules, and asking "I wonder and I noticed" questions. I observed these same child care staff members communicating with children positively and nurturing ways. I noticed in the preschool classroom the child care staff member did not use a structured and complete process for conflict resolution but rather redirected only. I suggested this child care staff member focus on training for conflict resolution and difficult behaviors as part of her annual training.

During calendar year 2021:	Total
Number of serious injuries that occurred in facility.	0
Number of deaths that occurred in the facility.	0

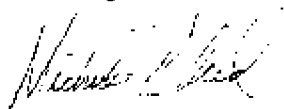
Number of substantiated cases of abuse and/or neglect of a child that occurred at the facility.	0
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You can find a copy of this inspection letter and any associated corrective action plans on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of when inspection letters are completed can be found under [Overview of Licensing Reports](#).

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Per MCL 722.113g, this report and any related corrective action plans must be filed in your Licensing Notebook.

Kind regards,



Michelle Gleed, Licensing Consultant
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