



STATE OF MICHIGAN
 DEPARTMENT OF
 LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL

LANSING

GRETCHEN WHITMER
 GOVERNOR

MICHELLE RICHARD
 ACTING DIRECTOR

12/21/2023

Jessica Wills
 REE Midwest, Inc.
 1742 Crooks Rd,
 Troy, MI, 48084

License Number: DC330294579
 Special Investigation Number: SI-00077938

Dear Ms. Wills,

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

Rule/Law Number	Rule Description
R 400.8182(3)(a)	Infants and toddlers, birth until 30 months of age, child care staff member to child ratio of 1 to 4, maximum group size of 12.
R 400.8365(3)	If temperatures exceed 82 degrees Fahrenheit, then a center shall take measures to cool the children.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: Program director Jessica Wills, Child Care Staff Member 1, Child Care Staff Member 2 and Child Care Staff Member 3.
- I completed on-site inspections on the following dates: 10/9/2023.

As a result of this investigation, I found the following violation(s):

Rule/Law Number	Rule Description
R 400.8182(3)(a)	Infants and toddlers, birth until 30 months of age, child care staff member to child ratio of 1 to 4, maximum group size of 12.

Due to the violations, you must send us a [corrective action plan](#) by 01/10/2023. You can use our corrective action plan form or create your own.

If you need help writing the corrective action plan, please contact licensing consultant Kathryn Curreathers at 248-860-3127 or curreathersk@michigan.gov.

If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

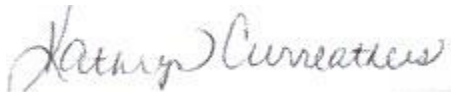
- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review this report for accuracy and contact your consultant, Kathryn Curreathers at 248-860-3127 or curreathersk@michigan.gov. In the event that Kathryn Curreathers is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,



Kathryn Curreathers, Licensing Consultant

Enclosure

**MICHIGAN DEPARTMENT OF LIFELONG EDUCATION,
ADVANCEMENT AND POTENTIAL
CHILD CARE LICENSING BUREAU**

Report Type: Special Investigation Report

Date of Report: 12/3/2023

Special Investigation Number	Complaint/Incident Receipt Date
SI-00077938	10/3/2023
Investigation Initiation Date	Report Due Date
10/6/2023	12/9/2023
License Number	Licensee Name(s)
DC330294579	REE Midwest, Inc.
Facility Name	Licensee Designee(s)
Rainbow Child Development Center-Okemos	Jessica Wills
Program Type	Central Administrator(s)
Center	N/A
Capacity	Program Director(s) Name
108	Jessica Gail Wills Qualifications: R400.8113 (7) (a) and (9) Date PD Approved: 12/01/2022.
Facility Address	Mailing Address
3682 Okemos Rd., Okemos, MI, 48864	1742 Crooks Rd, Troy, MI, 48084
Facility Phone Number	Facility Email Address
5173471919	jessica.wills@kindercare.com
Original License Issuance Date	License Status:
4/14/2008	Regular
License Effective Date:	License Expiration Date:
4/12/2022	4/11/2024

ALLEGATION(S)

	Violation Established?	
Toddler Classrooms are out of ratio at nap time.	Yes	
The air conditioner in Toddler 1 has not worked since July 2023.		No

METHODOLOGY

Date	Activity
10/6/2023	Special Investigation Case Created SI-00077938
10/9/2023	Special Investigation Initiated via On-site Interviewed program director Jessica Wills.

10/9/2023	Exit conference – with program director Jessica Wills.
10/9/2023	Contact – Phone Call Made Interviewed Child Care Staff Member 2.
10/9/2023	Contact – Phone Call Made Interviewed Child Care Staff Member 3
10/9/2023	Contact – Phone Call Made Interviewed Child Care Staff Member 1.

ALLEGATION: Toddler Classrooms are out of ratio at nap time.

INVESTIGATION:

Program director Jessica Wills stated that the toddler rooms were not out of ratio during nap time. Ms. Wills stated that child care staff members call her if there are more than four children awake. I informed Ms. Wills that licensing rules require that the ratio must be maintained even during nap time. Ms. Wills stated that she was not aware that the rooms had to be in ratio during nap time.

Child Care Staff Member 1 works in Toddler 1 classroom every day. There are between 8 and 12 children in attendance depending on the day. Child Care Staff Member 1 stated that she just learned today, October 9, 2023 that ratio must be maintained when children are asleep. Child Care Staff Member 1 stated that now that she is aware of this requirement, she is aware that the Toddler 1 room has been out of ratio at nap time. If all 12 toddlers are asleep one child care staff member would remain in the room but when more than four children were awake Child Care Staff Member 1 would call for someone to come to the classroom.

Child Care Staff Member 2 works in the Toddler 1 classroom. Child Care Staff Member 2 stated that she was just informed today, October 9, 2023, by Ms. Wills that the room was supposed to remain in ratio during nap time. Child Care Staff Member 2 stated that previously child care staff members took their breaks during the children's nap times. Child Care Staff Member 2 stated that she thought it was ok for there to be one child care staff member present as long as all of the children in the toddler room were asleep. When the fifth child was awake, Child Care Staff Member 2 would call Ms. Wills to request a second child care staff member.

Child Care Staff Member 3 works in the Toddler 2 classroom. Child Care Staff Member 3 stated that there are only four children enrolled in Toddler 2, so the room is not out of ratio at nap time or any other time.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8182(3)(a)	Infants and toddlers, birth until 30 months of age, child care staff member to child ratio of 1 to 4, maximum group size of 12.
ANALYSIS:	The Toddler 1 class was out of ratio on October 3, 2023, with two child care staff members and 12 children.
CONCLUSION:	Repeat Violation Established Reference: 4/23/2019: Violation Established: 8/8/2017 Violation Established

ALLEGATION: The air conditioner in Toddler 1 has not worked since July 2023.

INVESTIGATION:

Program director Jessica Wills stated that the air conditioner that cools Toddler 1 classroom has worked off and on since July 2023. Eagan Heating and Cooling has been to the center several times to make repairs, but the system continues to go out. Ms. Wills stated that she has just received approval to have the air conditioners replaced. Ms. Wills stated that even though the air conditioner did not work at times the temperature in Toddler 1 never reached 82 degrees. When the temperature reached 74 or 75 degrees, children in Toddler 1 were moved to the Toddler 2 or Infant 2 classrooms because both rooms had low numbers.

Child Care Staff Member 1 just moved to the Toddler 1 classroom from the Infant 1 classroom in September 2023. The air conditioner has been out in Toddler 1, but a repair man has been out quite often to try to fix it. Child Care Staff Member 1 stated that when the room got too warm, they would combine with the Infant 1 or Infant 2 classrooms.



Child Care Staff Member 2 stated that the highest that the temperature has ever gotten in Toddler 1 is 74 degrees. When the temperature reached 74 degrees children were moved to another room. Child Care Staff Member 2 stated that someone has come in several times to fix the air conditioner but now the system will be replaced.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8365(3)	If temperatures exceed 82 degrees Fahrenheit, then a center shall take measures to cool the children.
ANALYSIS:	The temperature in Toddler 2 has never exceeded 82 degrees Fahrenheit. If the room became warm children were moved to another room.
CONCLUSION:	VIOLATION NOT ESTABLISHED

BUREAU RECOMMENDATION

Bureau Recommendation
Upon receipt of an acceptable corrective action plan, I recommend the no change in the status of the license.

Approved By:	
 Kathryn Curreathers Consultant	12/21/2023 Date
 Darlese McConnell Area Manager	12/21/2023 Date