



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

January 6, 2023

Amy Arena  
REE Midwest, Inc.  
1742 Crooks Rd  
Troy, MI 48084

RE: License #: DC330294579  
2023D0614001  
RE: SI LOG #: Rainbow Child Development Center-Okemos  
3682 Okemos Rd.  
Okemos, MI 48864

Dear Ms. Arena:

This letter is to advise you that the 01/05/2023 corrective action plan you submitted, regarding each rule violation cited in the recently completed Special Investigation Report, is approved.

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R400.8125(1) Staff; volunteer; requirements.	The center did not properly train child care staff members on the proper way to use the chemicals. This resulted in Miranda Kidder spraying undiluted chemicals onto to a	Program director and licensee designee, Jessica Wills will train child care staff members on how to properly dispense the chemicals in the kitchen to ensure it's diluted. This training will be done verbally with written	01/04/2023

	<p>classroom table, toys, mats, etc. Appropriate care and supervision was not provided when several children touched the chemicals and received rashes on their bodies. One child was taken to the emergency room as his eyes were almost swollen shut from the chemicals and a doctor diagnosed him with chemical burns.</p>	<p>steps on how to dilute and dispense the chemicals into spray bottles. Written steps and visual aids will be printed and handed out to each staff member. The staff will then observe a demonstration on how to dilute and dispense the chemicals as well as given the opportunity to do it themselves, so they are 100% knowledgeable. Ms. Wills or Bethanne Bailey will be observing the staff and asking questions during this process. Staff members will sign and date a printed document stating they have received the proper training on how to dilute the chemicals and this document will be placed in the staff's file. Ms. Wills or Ms. Bailey will both be observing staff members every two weeks to monitor compliance. Trainings will be refreshed once every six months.</p>	
<p>R400.8125(1) Staff; volunteer; requirements.</p>	<p>There were multiple reports of concern regarding Ms. Martinez providing inappropriate care and supervision to child care children from Ms. DeForest, Anne Kidder and Ms. Sheets</p>	<p>Ms. Wills and Ms. Bailey will hold an all staff meeting that directly focuses on Positive Guidance. Staff will be read the KinderCare OP-300 Guidance, Protection of and Respect for Children Policy. Staff will be given specific scenarios of how to use positive guidance in the classroom and when it is appropriate to do so. Once the staff have been read the policy and gone through scenarios, the policy will be signed by all staff members and will be placed in their file. Ms. Wills or Ms. Bailey will be monitoring the classrooms daily to ensure compliance.</p>	<p>01/04/2023</p>

<p>R 400.8325(1) Sanitization.</p>	<p>Miranda Kidder was not properly trained on how to dilute the chemicals used by the center which caused her to spray undiluted chemicals onto the table which is not following the manufacturer guidelines as required.</p>	<p>Staff were re-trained October 10<sup>th</sup>. Ms. Bailey verbally talked about what chemicals are used in the building and where they are found. She discussed that the floor cleaner and the multipurpose cleaners are kept in the laundry room. She also showed the staff where the dispenser in the laundry room is and demonstrated how to use it. Ms. Bailey also discussed that the sanitizer and soap water is kept in the kitchen. She also showed the staff where the dispenser in the kitchen is and demonstrated how to use it. Ms. Wills or Ms. Bailey opens the center daily and will fill the bottles upon arrival and pass them out to their corresponding classrooms every day. New staff will be trained verbally and with physical demonstration during the 3-day training process. Training on the chemicals will be conducted before they are allowed in the classroom with the children. New staff will sign a document stating they received the proper training on how to dilute and use the chemicals and the document will be placed in their file. New staff must also be able to demonstrate how to dilute chemicals as well as demonstrate the 3-step cleaning process before being allowed to go in a classroom. A training checklist specifically for chemicals will be created with all staff names. Staff that have received the initial training will be checked off and added to a</p>	<p>01/04/2023</p>
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		refresher training checklist where the chemical trainings are conducted every 6 months. Ms. Wills and Ms. Bailey will both be observing staff members every two weeks to monitor compliance. Trainings will be refreshed every six months.	
R400.8182(3) Ratio and group size requirements.	Miranda Kidder, Mellaney DeForest, Matthew Rueda, Emily Ice, Bethanne Bailey and Emily Sheets all reported concerns with classrooms operating out of ratio. Records received show that the Infant Two classroom was out of ratio on 07/14/2022, 08/25/2022, 10/11/2022 and 10/12/2022. The Toddler Two classroom was out of ratio on 08/22/2022.	Ms. Wills will ensure that classrooms will always have the required staff to child ratio requirements. Ms. Wills or Ms. Bailey will be on the floor monitoring families coming in for the day as well as staff members and attendance while frequently checking numbers. Ms. Wills will randomly come in the classroom every day throughout the day asking the teachers how many children they have so that the teachers always know how many children are in their classroom. All classrooms will have random CSR (child supervision records) checks while verifying name to face in every classroom. The CSR will be signed by Ms. Wills. Ratio charts from the state will be posted in the front of the building as well as in each classroom. If a staff member were to call in there are approximately five support staff available to cover classrooms. If a support staff is unavailable in that moment Ms. Bailey or Ms. Wills will step in the classroom to maintain compliance.	01/04/2023

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,

A handwritten signature in black ink, appearing to read "Samantha Struppa". The signature is fluid and cursive, with a long horizontal stroke at the end.

Samantha Struppa, Licensing Consultant  
Child Care Licensing Bureau  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
(517) 449-7845