



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

May 4, 2021

Tanya Zoro
 Childtime Childcare, Inc.
 Suite 100
 21333 Haggerty Road
 Novi, MI 48375

RE: License #: DC330020819
 2021D0108006
 RE: SI LOG #: **Childtime Children Ctr Sparrow**
920 Jerome Street
Lansing, MI 48912

Dear Ms. Zoro:

This letter is to advise you that the 04/30/2021 corrective action plan you submitted, regarding each rule violation cited in the recently completed Special Investigation Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R 400.8380 (1) Maintenance of premises.	It did not appear that some areas in the child care center had been swept and mopped as the mouse droppings on the floor remained there throughout repeat inspections.	Licensee Designee, Kathleen Conroy stated that Ms. Lindeman and multiple staff member have completed a deep cleaning of the school. This included the removal of old storage bins with the intent to minimize the mouse concerns as well as washing counters, diaper changers, baseboards, chairs, restrooms, and so many other items. The school was then deep cleaned by the USM service the following	Ongoing

		<p>weekend to ensure complete cleanliness.</p> <p>Orkin also came to the school on May 1, 2021 to ensure traps were clean and set.</p> <p>Child staff member continue the process of taking dishes to the kitchen, no snacks in the classrooms, or children’s cubbies, as well as a nightly cleaning completed by USM.</p> <p>Each classroom was given a cleaning checklist of items they must complete daily, weekly, and monthly. These lists are turned into the office to review completion. Periodic checks are also completed in the classroom by the Assistant Director and Program Manager.</p>	
<p>R 400.8380 (2) Maintenance of premises.</p>	<p>A mouse was observed in the infant room during child care hours. During several onsite inspection’s mouse droppings were observed in various areas of the child care center.</p>	<p>Licensee Designee, Kathleen Conroy stated that Ms. Lindeman and multiple staff member have completed a deep cleaning of the school. This included the removal of old storage bins with the intent to minimize the mouse concerns as well as washing counters, diaper changers, baseboards, chairs, restrooms, and so many other items. The school was then deep cleaned by the USM service the following weekend to ensure complete cleanliness.</p> <p>Orkin also came to the school on May 1, 2021 to ensure traps were clean and set.</p> <p>Child staff member continue the process of taking dishes to the kitchen, no snacks in the classrooms,</p>	<p>Ongoing</p>

		<p>or children's cubbies, as well as a nightly cleaning completed by USM.</p> <p>Each classroom was given a cleaning checklist of items they must complete daily, weekly, and monthly. These lists are turned into the office to review completion. Periodic checks are also completed in the classroom by the Assistant Director and Program Manager.</p>	
R 400.8380 (4) Maintenance of premises.	A leak starting in the roof caused the ceiling in the toddler room to collapse and leak into the children's play area.	A work order was completed immediately for the repair for the leaking in toddler/two's classroom. The Sparrow maintenance team began repairs. All items are now repaired and in good working order. Ms. Lindeman will ensure items are immediately reported to avoid delay in any repairs.	Ongoing
R 400.8345 (4) Water Supply; plumbing	The cold-water handle on the handwashing sink in the prekindergarten bathroom was inoperable.	A work order was submitted the following visit. Sparrow maintenance team arrived the following day to fix the cold-water handle and check the water temperature. Ms. Lindeman will complete daily walk throughs in observation of repairs and the management team has created a work order request binder to immediately report any items needing attention.	Ongoing

Sincerely,



Monica Sturdivant, Licensing Consultant
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