



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
LANSING

Michelle Richard
ACTING DIRECTOR

REDACTED REPORT

3/28/2024

Attn: Kerry Horton
Me, Myself & I Childcare Preschool Center LLC
7530 Paradise Drive,
Grand Blanc, MI, 48439

License Number: DC250411496
Special Investigation Number: SI-00079814

Dear Mr. Horton,

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

Rule/Law Number	Rule Description
R 400.8125(1)	Staff; Volunteer; Requirements
R 400.8140(2)	Discipline.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: The licensee, program director, child care staff members, child, parents, and other people with relevant information.
- I completed on-site inspections on the following dates: 11/22/2023 and 12/07/2023

As a result of this investigation, I found the following violation(s):

Rule/Law Number	Rule Description
R 400.8125(1)	Staff; Volunteer; Requirements.
R 400.8140(1)	Discipline.
R 400.8140(2)	Discipline.
R 400.8182(3)	Ratio and Group Size Requirements
R 400.8143(1)	Children's Records.

Upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.

If you need help writing the corrective action plan, please contact licensing consultant Lisa Gundry at 810-931-1220 or gundryl@michigan.gov. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found, and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

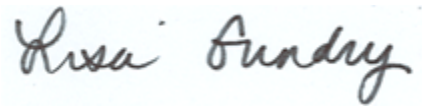
This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

You will be sent two copies of this report. One is ***not for public disclosure***, and one is a ***redacted report***.

- The report marked *not for public disclosure* is for your records only. This copy may contain legally protected information. It must not be placed in your licensing notebook.
- The report marked *redacted report* may have some legally protected information blacked out. If you do not have internet available for online review, *redacted report* and any related corrective action plans must be filed in your licensing notebook. The *redacted report* and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review this report for accuracy and contact your consultant, Lisa Gundry at (810) 931-1220 or gundryl@michigan.gov. In the event that Lisa Gundry is not available, and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,

A handwritten signature in black ink that reads "Lisa Gundry". The signature is written in a cursive style and is positioned above the printed name.

Lisa Gundry, Licensing Consultant

Enclosure

**MICHIGAN DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
CHILD CARE LICENSING**

Report Type: Special Investigation Report

Date of Report: 3/15/2024

Special Investigation Number	Complaint/Incident Receipt Date
SI-00079814	11/20/2023
Investigation Initiation Date	Report Due Date
11/21/2023	1/20/2024
License Number	Licensee Name(s)
DC250411496	Me, Myself & I Childcare Preschool Center LLC
Facility Name	Licensee Designee(s)
Bri'elle's Learning Palace Child Care Center	Kerry Lamond Horton Aqueya Latrece Langston-Day
Program Type	Central Administrator(s)
Center	
Capacity	Program Director(s) Name
31	
Facility Address	Mailing Address
3300 S. Center Rd, Burton, MI, 48519	7530 Paradise Drive, Grand Blanc, MI, 48439
Facility Phone Number	Facility Email Address
810-8203652	brielleslearningpalace@gmail.com
Original License Issuance Date	License Status:
4/28/2022	Regular
License Effective Date:	License Expiration Date:
10/28/2022	10/27/2024

ALLEGATION(S)

	Violation Established?	
Child care staff member 1 (CCSM1) will grab children hard and throw them around. The program director was told multiple times about this.	Yes	
Additional Finding	Yes	

METHODOLOGY

Date	Activity
11/21/2023	Special Investigation Case Created SI-00079814

11/22/2023	Special Investigation Initiated via On-site. Interviewed Program Director 1 and CCSM1, CCSM2, CCSM3, CCSM4, CCSM5 and CCSM6
11/30/2023	Contact – Document Received Received texts from Program Director 2 regarding CCSM1
11/30/2023	Contact – Phone Call Made Telephone interview with Program Director 2
11/30/2023	Contact – Phone Call Made Telephone contact with Program Director 1
12/5/2023	Contact – Phone Call Made Telephone contact with Child A's Mother
12/5/2023	Contact – Phone Call Made Telephone contact with Child B's Mother
12/5/2023	Contact – Phone Call Made Telephone contact with Child C's Mother
12/5/2023	Contact – Phone Call Made Telephone contact with Child D and E's Father
12/5/2023	Contact – Phone Call Made Telephone contact with Witness1
12/7/2023	Contact – Phone Call Made Telephone contact with Michigan Department of Human Services (DHHS) worker Courtnie Fultz
12/7/2023	Inspection Completed On-Site Inspection completed onsite with Ms. Fultz from 2:30pm to 3:30pm.
12/7/2023	Contact – Phone Call Made Telephone contact with Program Director 1
12/19/2023	Contact – Phone Call Made Telephone contact with Program Director 1
12/21/2023	Contact – Phone Call Made Telephone contact with Ms. Fultz
12/28/2023	Contact – Phone Call Made Case conference with Ms. Fultz
2/26/2024	Contact – Document received, Email from Program Director 2
3/7/2024	Contact – Document Sent Emailed documents to Ms. Fultz

ALLEGATION: Child care staff member 1 (CCSM1) will grab children hard and throw them around. The program director was told multiple times about this.

INVESTIGATION:

On November 21, 2023, a complaint was received that CCSM1 will grab the children hard and throw them around. It has been brought to the Program Director 1's attention many times. Due to the anonymity of the complainant, I was unable to contact them for further information.

On November 22, 2023, I completed an unannounced onsite inspection at the center from 11:37am to 1:00pm. I interviewed Program Director 1 who was present and working that day. Program Director 1 stated that CCSM1 has been the lead caregiver in the toddler room for the last year. She acknowledged that she has had some recent concerns with CCSM1's behaviors towards the children. She has had staff come and tell her multiple times that they have seen and heard her do inappropriate things towards the children, particularly, Child A, (female, age 2), Child B (male, age 2), Child D (female, age 3.5) and Child G (female, age 2). Staff have reported that she is aggressive towards the children. She allegedly picked a child up by the arm when they were having a negative behavior and moved them roughly. Program Director 1 has addressed this with her and told her what discipline is allowed or not allowed. CCSM1 seems to get easily overwhelmed and frustrated. Someone close to her passed away this summer, and that is when it seemed like she started to lose her patience more. She feels like she is "losing it" in general. She is also showing signs of forgetting things and not paying attention. Program Director 1 has informed Program Director 2 about this multiple times. She has requested that Program Director 2 check the camera's after being told by a staff that she had just done something inappropriate to a child. Program Director 1 doesn't have the authority to check the cameras. Program Director 2 will say she checked the footage but there wasn't anything to see, or anything serious enough. Program Director 1 believes that CCSM1 needs to be terminated, but Program Director 2 makes that decision. Program Director 2 told her that since CCSM1 is a lead, they can't fire her until they replace her, even though she is not following their discipline policy. Although she has verbally addressed her many times about the issues, she didn't have any written disciplinary actions in her file. All of her staff are trained in the discipline policy and are aware that physical force is not allowed.

On November 22, 2023, I interviewed CCSM2. She stated that she has observed CCSM1 grab the children multiple times in the past two months when children were misbehaving. She has reported it to Program Director 1 every time (as they are trained to do). She has observed her yank them, made them apologize to the other children even if they didn't do anything wrong or if they are crying. She grabs them by their hands and pulls them. She will slam them (Child D and Child B) onto their cots if they do not want to lay down. She will lay on them to make them lay there and fall asleep. She has watched her pick them up roughly, then slam them back down on their face and then half lay on them to keep them there. She will grab them by their face or get down in their faces and acts angry and mean with them. If they misbehave or move

around too much during a diapering, she will do the same thing, slam them down and push on their legs. She has texted Program Director 1 about the issues with the cots at naptime. She has let her know that she grabbed Child A one time. She has never observed a mark or bruise on a child, but she is definitely not treating them safely. Child A and Child F (male, age 3) have both said that she “is mean.” She knows that Program Director 1 has addressed it with her before, because she has overheard her correcting her and addressing it with her.

On November 22, 2023, I interviewed CCSM3. She started working with CCSM1 five months ago in the toddler room. She described CCSM1 as a very frustrated person. She gets frustrated quickly with the children and will not ask for help. She will start yelling at the children and repeats herself over and over to them. She will yell “sit down, sit down, sit down!” She does this with Child A, Child B and Child H (female, age 3). She will also get in their ears and pretend to whisper nicely but she is saying mean things to them, like “you’re being a bad boy, stop it.” At nap time, Child A doesn’t like to be touched when she is laying down, but CCSM1 will put all of her weight on her. Recently she did this to Child B and the staff had to intervene because he was crying, and she was pushing him down. CCSM3 and CCSM6 have also observed her doing this. When corrected, she just backed away and let them take over and didn’t explain why she was aggressive with him. When she is diapering, she will shove their legs to the side and push on them if they don’t lay still. She gets mad if they mess up the room after she cleans. She will scream “what are you doing!” She is constantly targeting Child D. She has said she doesn’t like her, and she screams and yells at her for any little thing. At nap time she will take her legs and flip her over roughly to get her to lay down on her stomach. She knows that Child A’s Mother had concerns over her care and supervision at the center. She has also reported it to Program Director 1 every time and she has heard other staff say she is trying to address it.

On November 22, 2023, I interviewed CCSM4. She started working at the center this summer and worked with CCSM1 on several occasions. She has witnessed her grab Child B, Child C (male, age 2.5) and Child H (female, age 3) by the arm really hard. She has thrown them on their cots hard. She will put pressure on their chest, like CPR, and press down hard, and they are just little toddlers. They usually will cry or fight back, and she gets madder. She has told Program Director 1 and Program Director 2 about it. They have talked to her, and she allegedly says “ok” or “I’m sorry” and then goes back to the same behaviors. She knows not to act that way when the directors are at the center. When they are gone, she will act really frustrated and lose her temper. She has watched her swat Child B during a diapering if he doesn’t sit still. She doesn’t cuss or use bad words, she just has an aggressive tone of voice, and will grit her teeth and whisper meanly at the children.

On November 22, 2023, I interviewed CCSM5. She has witnessed CCSM1 act inappropriately several times. Just yesterday she was acting aggressive all day and grabbing at the children’s hands and pulling them around. She grabs them by their wrists and yanks them. Child F will come up to her crying and just point at CCSM1. Child C will come to her and say “ouch” and point at CCSM1 after she has been acting

aggressively towards them. A recent incident happened with Child B while CCSM3 was in the office watching the cameras. She had witnessed CCSM1 grab one of the children roughly. She was laying her weight on Child B and Child D and flipping them over and pushing them down on their cot. CCSM5 was actually working in the room and could see her getting flustered. She then told CCSM6, who came and intervened and told her to stop. She has never reported this to Program Director 1 or Program Director 2 because she works directly with CCSM1, and it makes her uncomfortable. She will tell CCSM3 or CCSM6 and she knows they report her concerns.

On November 22, 2023, I interviewed CCSM6. She stated that she generally doesn't work with CCSM1 but has been by her classroom many times. She can tell she gets frustrated easily. She will stomp her feet and yell at the kids if they do not listen. One time Child H was just getting toys to play with (after the toys had been put away) and CCSM1 grabbed the toy out of her hand roughly and put it back and screamed at her to leave it alone. Recently CCSM3 came and told her to watch the cameras at nap time. CCSM1 was trying to get Child D to lay down and she wasn't complying. She watched her pick her up and flip her onto her stomach and push her down and lay on her. Child D was screaming. She also did this to Child B. She then went into the room and intervened and told her she can't treat the children this way. She needs to ask for help or ask to step away to calm down if she is that frustrated. She immediately minimized what she had done and acted like she didn't see what she thought she had seen. She told Program Director 1 afterwards. Program Director 1 has tried to get rid of her but was told she can't fire her until she finds a new lead caregiver for the classroom. CCSM6 has also watched her whisper/yell in their ears about putting their shoes on. One time a child was not cooperating with putting her shoes on and she grabbed at their leg so roughly that they fell backwards and hit their head on the floor. She discussed this with her then too and she said the child did it.

During the onsite inspection, CCSM1 arrived for her shift. I interviewed her before she clocked in. Upon being told of the allegations, she immediately started breathing hard and put her head down between her legs. She then grabbed her hair and was pulling at it roughly. She then sat up and stated that Program Director 1 has talked to her a couple times and reminded her to "watch herself" around the kids, but not for anything serious really. She is going through hard times right now and there are some personal things in her life that are upsetting her. She acknowledged that she might get a "little bit rough with the kids" but she has never thrown anyone around like someone said she did. She doesn't push any children to the floor. She might go up to their arm and grab it if she needs to help them move. She didn't recall any certain child she would do this do. She vaguely recalled CCSM6 coming up to her once about Child B. She was just patting his back while on his cot, but she said she was pushing him down, which wasn't true. She only "held his head down a little bit and he pushed back." She has worked with children for over 20 years and has an early childhood education. She has worked at multiple child care centers. She admitted that the last place let her go, but she was ready to find a new job anyways. She denied ever being written up for harming a child. She denied ever hurting a child or leaving any marks or bruises. When asked about specific incidences that other staff have observed, she stated that "at nap time might

have put her weight on Child D before, but she doesn't remember." She "might have put their legs down hard during diapering" but she doesn't remember. She recalled that she "might have been forceful with Child A before because she is hyper and tried to get away." Her tone of voice "might be a little rough at times, she knows she can get loud," but all the kids love her and hug her. She has never heard a child say she is mean. She "might have swatted or tapped Child B's bottom during a diapering when he really gets his legs going." She is aware of the center's discipline policy and that physical force is not allowed, but she doesn't feel that she has been that rough.

I reviewed CCSM1's file. She has been trained in all of the required trainings for a staff member.

I reviewed the discipline policy for the center. Physical force is not allowed with the children at any time.

After the interview concluded, Program Director 1 came into the room and informed CCSM1 that she was being terminated, effective immediately and that she needed to go home.

I requested that Program Director 1 send me any text messages, emails or video footage regarding CCSM1. She didn't have access to the video footage from the center but would work on it.

On November 30, 2023, I interviewed Program Director 2. She was aware of the complaint and the allegations about CCSM1. She stated that she has always looked into any concerns made by the staff about her. She has even checked the cameras, at Program Director 1's request and never actually seen her do anything. Program Director 1 does have access to the camera's, she is not sure why she said she didn't or not sure if she didn't know how to operate them. She did have some text messages about CCSM1. Program Director 1 isn't the best with communicating concerns to her. She had been told about CCSM1 acting aggressively but she never seen it herself. She has allowed Program Director 1 to run the center primarily as the main program director, since she is at the other center most of the time. Program Director 1 makes most decisions about the staff, but it is a joint decision about hiring/firing staff.

On November 30, 2023, I received forwarded text messages and videos from Program Director 2. One of the texts is from Program Director 1 to Program Director 2 asking her to review the cameras on September 26, 2023, regarding an incident with Child A. The screenshot of the text is between CCSM3 and CCSM6. CCSM3 texts "CCSM1 picked Child A up and threw her down all because she was getting books out." Program Director 1 comments "I didn't see where she hit her, but without sound it is fun to commentate Child A running away from her. Can you also look for an incident with Child E (female, age 2.5) and Child I (male, age 2)." I received video footage from September 26, 2023, that includes an incident between CCSM1 and Child A. There is no audio, but it shows Child A sitting in a chair at the multipurpose table and she picks up a book from behind her. CCSM1 is sitting on the floor approximately five feet away

and immediately gets up and walks over to her. She grabs the book out of her hand, grabs her by both arms, then picks her up and swings her by her left arm out of the chair and away from the table. Child A walks away and continues to play some more, while CCSM1 returns to the floor. Several seconds later, Child A goes to the floor and sits by her and watches her fix a toy with a string. Multiple children are running and playing around them. A second caregiver is in the room but is diapering a child just at the edge of the camera. Child A then grabs at the string toy she is fixing and pulls it away. CCSM1 immediately snatches it from her hands and pulls it back to herself. Subsequently, Child A falls over on her side and CCSM1 pushes her away, then grabs her under her head as she's laying on the floor, pushes her back up and shoves her the other way. Child B appears to rub her face and eyes, then gets up and grabs a similar toy by CCSM1 and runs away. CCSM1 gets up and follows her quickly around the room, approaches her by a bookcase, grabs both her arms and pulls the toy away from her again, standing over her. It appears she says something, and she walks away. I observed CCSM1's face to appear upset and frowning.

There was a second video from September 26, 2023, involving Child I being scratched in the face while under the table, by another child. This was investigated and substantiated on in investigation SI- 00078308 dated 12/27/2023. CCSM1 was present in the room when it happened and was not in the area when it occurred, although she was nearby.

On December 05, 2023, I interviewed Child A's Mother. She has never observed CCSM1 act inappropriately around the children. Child A (female, age 3) is in her classroom and doesn't like her. She actually said, "I don't like her," but she didn't ask why and wishes she had. CCSM1 is always polite when she is there, but the staff had told her a few concerns about Child A's behavior in the class and it was always with CCSM1 involved. She also heard another parent was upset that CCSM1 had grabbed a child. She described her as kind of "handsy" towards the children, compared to the other staff. She couldn't elaborate anymore and denied having any other concerns with the center.

On December 05, 2023, I interviewed Child B's Mother. She has never observed CCSM1 act inappropriately around the children. She has run into her outside of work, and she was always polite and appropriate. She will send pics of the children during the day and seems attentive at pick up and drop off times. Child B is too young to say otherwise if she isn't acting appropriate.

On December 05, 2023, I interviewed Child C's Mother. She stated that she has never had any problems with her. Child C loves her and runs right up to her. She seems super friendly and appropriate. She has never had any concerns with her or the center.

On December 05, 2023, I interviewed Child D and Child E's Mother. She stated that Child D (female, age 3.5) just recently had bruising on her, and she told her that her teacher hit her. This was a little less than two weeks ago, and she still has bruising on her arms. She kind of blew it off, but she knew she should have paid more attention.

Child D has also said that CCSM1 has grabbed her before. She has told Program Director 1 and Program Director 2 her concerns about the marks on the children and no one really seems concerned.

During the course of the phone interview, she contacted Child D and E's Father on a three-way phone call. Child D and E's Father stated that he has directly observed CCSM1 manhandle a small child in the toddler area a couple months ago. He was instantly upset and would have intervened if it had been his own children. There was a baby gate across the opening to the toddler area and a child had run to the gate to see the parents and she grabbed the child by the arm and yanked her back and yelled "don't push on the gate!" There was another coworker of hers in the background and she didn't say anything. He later told Program Director 2, who comes to the center sometimes, and she blew him off. He had gotten into it with Program Director 2 previously over another little boy who had been pulling Child D's braids. Child D bit the little boy back and they sent him an incident report over it. He was upset that his child was in trouble for defending herself. He told Program Director 2 that the children aren't being supervised adequately if all this negative behavior is happening. She told him that they can't possibly watch all of the children all of the time and he asked why not. He has seen the staff on their telephones many times, not paying attention. One time Child E had her shoes on backwards (she needs help putting them on) and no one bothered to help her. She had tripped and fallen because of it. Many times, his children have had unexplained bruises from being there all day. Child D had bruises recently on her shoulder and underneath her armpits, like she had been grabbed or picked up. She came home that day and said her teacher had hit her. He mentioned it to Program Director 1 after that and she said "she will address it" but he never hears anything back. He is convinced now that CCSM1 was the one who hit Child D. She has also had scratches on her face and ear and bruises on her face. Their mother addressed this with Program Director 1, and she said that she would review the tapes.

On December 05, 2023, I interviewed Witness 1, who previously employed CCSM1. She stated that they had to let her go (several months ago) so she could take a break from work. She was a reliable staff member, but she was dealing with a lot of home life issues, and it was affecting her at work. She was getting loud with the children, losing her patience, and getting frustrated easily with the children. She feels there was a shift in her personality since she hired her and ultimately it was best to let her go. They didn't have any specific inappropriate incidences with the children.

On December 07, 2023, I spoke with Courtnie Fultz with DHHS. They are investigating the concerns with the bruises on Child D.

On December 07, 2023, I completed a second onsite inspection at the facility with Ms. Fultz. Ms. Fultz attempted to interview Child D but was unable to establish forensic interviewing protocol. We observed several different colored bruises on her arms and torso. Ms. Fultz stated that she would be interviewing the parents as well and requesting a doctor to evaluate the bruising.

On December 08, 2023, Ms. Fultz stated that she was having difficulty reaching the parents and had not interviewed them yet. They had not taken her for medical follow-up.

On December 19, 2023, Program Director 1 contacted me to report that Child D and E's Mother had come to the center and was screaming at her staff about giving Child E milk she wasn't supposed to have (which they didn't). She was blaming them for Child D's acting out behaviors and the reason for the investigation. She had concerns that the children were showing up smelling like marijuana. I advised her to contact Ms. Fultz about those concerns and to follow their policy's regarding the children and parent's behaviors in the building. I emailed her the policy on marijuana and child care facilities.

On December 28, 2023, I completed a case conference with Ms. Fultz. She stated that she had finally met with the parents and CCSM1. She was unable to obtain medical documentation from the parents. She had confirmed findings of unreasonable risk of harm against CCSM1 for the video footage of her acting inappropriately towards Child A on September 26, 2023, and against Program Director 2 for failure to do anything about the allegations when reported to her. The case will be closed.

On February 26, Program Director 2 contacted me to report that Program Director 1 is no longer working for the center, and she would be assuming program director duties at the center.

On March 07, 2024, I completed an exit conference with Program Director 2. She is aware of the findings and the need for a corrective action plan.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8125(1)	All staff and volunteers shall provide appropriate care and supervision of children at all times.
ANALYSIS:	On September 26, 2023, CCSM1 was not providing appropriate care and supervision when she grabbed and pushed Child A. In addition, she was not providing appropriate care and supervision to the other children when she would lay on them, grab them, and push their legs during diapering.
CONCLUSION:	<p>Repeat Violation Established Reference:</p> <p>Violation Established; :SIR SI- 00078308, dated 12/27/2023. Corrective Action Plan dated 10/16/2023</p>

APPLICABLE RULES	
R 400.8140(1)	Positive methods of discipline that encourage self-control, self-direction, self-esteem, and cooperation must be used.
ANALYSIS:	CCSM1 was not using positive methods of discipline with the children.
CONCLUSION:	Violation Established

APPLICABLE RULES	
R 400.8140(2)	All of the following means of punishment are prohibited: (a) Hitting, spanking, shaking, biting, pinching, or inflicting other forms of corporal punishment.
ANALYSIS:	CCSM1 was using physical means of punishment towards the children. On September 26, 2023, she pushed Child A over and grabbed her arm roughly.
CONCLUSION:	Violation Established

ADDITIONAL FINDING:

INVESTIGATION: The toddler room was out of ratio during nap time.

On November 22, 2023, I observed the toddler room without any staff members when CCSM2 took the dishes to the kitchen. While interviewing Program Director 1, CCSM2 walked past us to go to the kitchen. I had just interviewed CCSM2 while she was working alone in the classroom. I asked Program Director 1 who was in the room while she was gone, and she indicated that no one was in the room. Since the children were all sleeping, she just needed to take the lunch dishes back to the kitchen for a couple minutes. I explained that the room must always be supervised by a staff person for the safety and wellbeing of the children. Therefore, they are out of ratio and there could also be a risk of harm if anything happened while they were out of the room. She agreed to immediately tell staff that they cannot leave the room without coverage during naptime.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8182(3)	In each room or well-defined space, the maximum group size and ratio of child care staff members to children, including children related to a staff member or the licensee, must be as shown in Table 4: (a) For infants and toddlers, there shall be 1 caregiver for 4 children and a maximum group size of 12.
ANALYSIS:	On November 22, 2023, the toddler room was out of ratio during nap time when CCSM2 left the children alone for approximately three minutes to go to the kitchen with the dishes.
CONCLUSION:	Violation Established

ADDITIONAL FINDING:

INVESTIGATION:

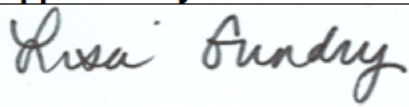

On November 22, 2023, I observed several child information cards to be incomplete or missing information. I showed Program Director 1 Child B, Child C, Child D, Child E, Child F, Child G's cards, which were missing information on special needs and instructions. She agreed to check that the children's cards are completely filled out. I also showed her where to print the latest version of the child information card.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8143	Children's records.
ANALYSIS:	At the time of the inspection, several of the children's cards did not have complete information on them.
CONCLUSION:	Violation Established

BUREAU RECOMMENDATION

Bureau Recommendation
Upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.

Approved By:	
	
Lisa Gundry Consultant	03/15/2024 Date
	
Crecendra Boone Area Manager	03/28/2024 Date