



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

September 15, 2022

Charlotte Keels  
Kreative Kidz Zone Learning Center  
6061 Rolling Green Drive  
Grand Blanc, MI 48439

RE: License #: DC250409057  
**Kreative Kidz Zone Learning Center**  
**6054 S. Saginaw St**  
**Grand Blanc, MI 48439**

Dear Ms. Keels:

Attached is your renewal inspection report. You can find a copy of this renewal inspection report and any associated corrective action plans on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of when renewal inspection reports are completed can be found under [Overview of Licensing Reports](#).

During the renewal inspection on 09/01/2022, I found seven violation(s) listed below and explained it the attached report.

<b>R400.8110(6)</b>	<b>Applicant; licensee; licensee designee; requirements</b>
<b>R400.8110(7)</b>	<b>Applicant; licensee; licensee designee; requirements</b>
<b>R400.8131(5)</b>	<b>Professional development requirements</b>
<b>R400.8143(1)</b>	<b>Children's records</b>
<b>R400.8143(11)</b>	<b>Children's records</b>
<b>R400.8146(2)</b>	<b>Information provided to parents</b>
<b>R400.8335(8)(a)</b>	<b>Food services and nutrition; provided by center</b>

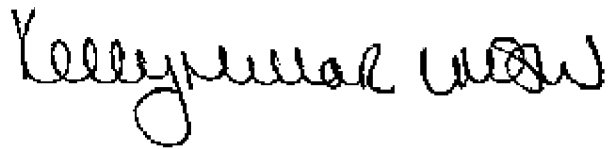
An acceptable corrective action plan was submitted and approved. It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan.

I recommend issuance of a 2<sup>nd</sup> Provisional license. If you accept the provisional license, you must sign and return the enclosed waiver form. If you do not accept the provisional license, the matter will be forwarded to the disciplinary unit.

Please contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the central office at (517) 284-9730.

Per MCL 722.113g, this report and any related corrective action plans must be filed in your Licensing Notebook.

Sincerely,

A handwritten signature in black ink, appearing to read "Kelly Millar LMSW". The signature is written in a cursive, flowing style.

Kelly Millar, LMSW, Licensing Consultant  
Child Care Licensing Bureau  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
989-385-6683

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
CHILD CARE LICENSING BUREAU  
RENEWAL INSPECTION REPORT**

**I. IDENTIFYING INFORMATION**

**License #:** DC250409057

**Licensee Name:** Kreative Kidz Zone Learning Center

**Licensee Address:** 6061 Rolling Green Drive  
Grand Blanc, MI 48439

**Licensee Telephone #:** (414) 334-1683

**Licensee/Designee:** Charlotte Keels, Licensee

**Name of Facility:** Kreative Kidz Zone Learning Center

**Facility Address:** 6054 S. Saginaw St  
Grand Blanc, MI 48439

**Facility Telephone #:** (414) 334-1683

**Original Issuance Date:** 08/11/2021

**Capacity:** 45

**Age Range:** Ages Birth Thru 2 years 6 months  
Ages 2 years 6 months Thru 4 years 11 months  
Ages 5 years 0 months Thru 17 years

**Program Components:** TRANSPORTATION  
PRESCHOOL  
SCHOOL AGE  
INFANT/TODDLER  
HEAD START  
FOOD SERVICE

**II. METHODS OF INSPECTION**

Date of On-Site Inspection(s): 09/01/2022, 07/26/2022  
 Date of Environmental Health Inspection: 08/22/2022  
 Date of Fire Safety Inspection: 06/25/2021  
 Date of Lead Hazard Risk Assessment, if applicable: N/A  
 Date of Documentation of Playground Compliance, if applicable: N/A

		No. of Records Reviewed
No. of children enrolled in care	50	15
No. of staff employed	7	7
No. of volunteers	0	0
No. of children present at time of inspection	19	
No. of staff present at time of inspection	5	
No. of volunteers present at time of inspection	0	
No. of children interviewed/observed	19	
Persons Interviewed:		
Licensee/Licensee Designee	<input checked="" type="checkbox"/>	
Program Director	<input checked="" type="checkbox"/>	
Caregiving staff	<input type="checkbox"/>	

Approved Child Use Space: The entire center is approved with the exception of the heating room and kitchen area. The space is separated into different age groups.  
 Approved Program Director: Charlotte Keels  
 Approved Central Administrator: None  
 Approved Variances: None  
 Key Indicator Inspection: No

**III. DESCRIPTION OF FINDINGS & CONCLUSIONS**

This renewal inspection involved a review of all applicable child care center administrative rules and statutes. Verification of compliance included direct observations of the physical environment and the program, discussions with staff, and a review of the center’s records, including staff records and children’s records. Staff records include background checks and training information. Children’s records include child information cards, physical examination dates, and immunizations.

During the inspection, the center was found to be in compliance with all applicable rules and statutes except for the following violations:

**R 400.8110            Applicant; licensee; licensee designee; requirements.**

**(6) The licensee or licensee designee shall maintain accurate records detailing daily arrival and departure times for each child care staff member, child care aide, and volunteer.**

Ms. Keels is approved as program director at both of her centers. This requires her to have accurate daily records of her attendance at both centers. There is no documentation for her attendance from 08/15/2022 through 09/01/2022.

**REPEAT VIOLATION ESTABLISHED**

**LSR 02/24/2022**

**CAP 03/25/2022**

**R 400.8110            Applicant; licensee; licensee designee; requirements.**

**(7) A child shall only be released to persons authorized by the child's parent or guardian.**

There were two documented instances of releasing a child to an individual not on the emergency release list located on the child information card.

**R 400.8131            Professional development requirements.**

(5) Within 90 days of being hired, or the first day as an unsupervised volunteer, all child care staff members and unsupervised volunteers who work directly with children shall complete the following trainings, which may count toward annual professional development hours and are available at MiRegistry:

- (a) Administration of medication.
- (b) Prevention of and response to emergencies due to food and allergic reactions.
- (c) Building and physical premises safety.
- (d) Emergency preparedness and response planning.
- (e) Handling and storage of hazardous materials and appropriate disposal of bio-contaminants.
- (f) Precautions in transporting children, if applicable.
- (g) Child development.

Staff member Desirae Clark did not complete Health and Safety Training #2 within 90 days of hire.

**R 400.8143 Children's records.**

(1) At the time of a child's initial attendance, a center shall obtain a child information card, using a form provided by the department or a comparable substitute, that is completed and signed by the child's parent. The center shall keep it on file and accessible in the center.

Seven of 15 child information cards did not have all required information including date of birth, special needs/allergies, doctors name or number, permission to treat in an emergency.

**R 400.8143 Children's records.**

(11) A center shall maintain an accurate record of daily attendance at the center that includes each child's first and last name and each child's arrival and departure time. Electronic records may be used. If electronic attendance records are used, then they must be available to the department at the time of an inspection. If the electronic attendance records are not available during an on-site inspection, then the center is in violation of this rule.

Upon arrival there were 17 children signed in but 19 present in the center. Upon departing the center, the two additional children had been added to attendance but had been present prior to my arrival. Also, one child's parent had already preemptively signed them out at the end of the day.

**REPEAT VIOLATION ESTABLISHED**

**LSR 02/24/2022**

**CAP 03/25/2022**

**R 400.8146 Information provided to parents.**

(2) Written documentation that the parent received the written information packet, as required by subrule (1) of this rule, must be kept on file at the center.

One child did not have a signed written notification regarding of the licensing notebook.

**REPEAT VIOLATION ESTABLISHED**

**LSR 02/24/2022**

**CAP 03/25/2022**

**R 400.8335**

**Food services and nutrition; provided by center.**

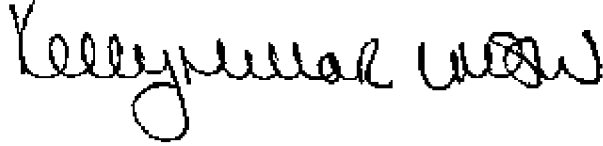
(8) All of the following apply to milk:

(a) Containers must be labeled with the date opened.

The milk in the 2 ½ - 3-year-old room was not labeled with date of opening.

**IV. RECOMMENDATION**

I recommend issuance of a 2<sup>nd</sup> provisional and increased monitoring for this center.



09/15/2022

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Kelly Millar  
Licensing Consultant

Date



09/15/2022

Crecendra Boone  
Area Manager

Date



Scott Bettys  
Division Director

09/15/2022

Date



10/5/2022

Emily Laidlaw  
Bureau Director

Date