



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

May 11, 2022

Kyra Hall-Elzy
 KinderCare Education LLC
 4900 Evergreen
 Detroit, MI 48126

RE: License #: DC250406241
 2022D0929004
 RE: SI LOG #: **KinderCare Learning Center Grand Blanc**
3120 E. Grand Blanc Rd.
Grand Blanc, MI 48439

Dear Ms. Hall-Elzy:

This letter is to advise you that the 05/10/2022 corrective action plan you submitted, regarding each rule violation cited in the recently completed Special Investigation Report, is approved.

You can find a copy of this corrective action approval letter and the associated report on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of each type of report and corrective action plans can be found under [Overview of Licensing Reports](#).

Violation cited	Noncompliance observed	Plan to correct	Date to be completed
R400.8110 (9) Applicant, licensee, designee; requirements.	The licensee designee failed to notify the department within 5 days of separation of a program director.	The licensee designee has submitted a plan for a substitute program director. Once the substitute program director finishes administrative coursework an official approval request will be submitted to the department.	05/03/2022
R400.8122 (2b) Lead Caregiver; qualifications; responsibilities.	Lead caregivers had not been working in their specific classrooms for the required 6 hours daily.	Additional staff have been hired.	05/03/2022

R400.8122 (9) Lead Caregiver; qualifications; responsibilities.	Verification of educational credentials were not on file for lead caregivers.	The credentials have been added to the staff qualification binder at the center and will be audited by staff monthly to ensure if remains current.	05/03/2022
R400.8125 (1) Staff, volunteer, requirements.	A toddler ran out of a classroom and a caregiver had to bring the child back into the classroom.	Additional staff have been hired. All staff will receive updated training on supervision.	05/20/2022
R400.8167 (3) Indoor space.	Children were being brought to sit in the office in an unapproved space, when they exhibited behavior issues.	The office will no longer be used. Staff have trained on policy regarding reaching out to Inclusion Services team for resources in managing challenging behaviors.	05/03/2022
R400.8182 (3a) Ratio and group size requirements.	The toddler room did not have enough child care staff members.	The licensee designee has hired 8 additional staff.	05/03/2022
R400.8335 (11) Food services and nutrition; provided by the center.	There were bottles containing formula in the infant room which were not labeled with a child's name and date of preparation.	Staff have been trained on proper bottle labeling. Parents will also be provided with labels.	04/25/2022

It is expected that the corrective action plan will be implemented within the time frames as outlined in your plan. A follow-up evaluation may be made to verify compliance. Should the corrections not be implemented in the specified time, it may be necessary to reevaluate the status of your license.

The office provides technical assistance to meet the licensing requirements and consultation to improve services. Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, you may contact the local office at (517) 284-9730.

Sincerely,



LaTonya Kegler, Licensing Consultant
Child Care Licensing Bureau (CCLB)
611 W Ottawa Street
PO Box 30664
Lansing, MI 48909-8164
(586) 256-1280