



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
LANSING

Michelle Richard
ACTING DIRECTOR

May 27, 2024

Busy Bees Learning Center, LLC
9072 Forrest Pine Drive,
Clio, MI, 48420

License Number: DC250382611
Special Investigation Number: SI-00122074

Dear Busy Bees Learning Center, LLC

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

Rule/Law Number	Rule Description
R 400.8125(1)	All staff and volunteers shall provide appropriate care and supervision of children at all times.
R 400.8137(6)	Diapers and training pants must be checked frequently and changed when wet or soiled.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: the licensee Heather Boulis, program director, child care staff member 1(CCSM), CCSM2 and parent.
- I completed on-site inspections on the following dates: 4/24/2024

As a result of this investigation, I found the following violation(s):

Rule/Law Number	Rule Description
R 400. 8143(6)(b)	Children's Records.

Upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.

If you need help writing the corrective action plan, please contact licensing consultant Lisa Gundry at 810-931-1220 or gundryl@michigan.gov. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found, and a serious injury or death occurred.	☐	☒
A rule or law violation was found and abuse and/or neglect of a child occurred.	☐	☒

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review this report for accuracy and contact your consultant, Lisa Gundry at (810) 931-1220 or gundryl@michigan.gov. In the event that Lisa Gundry is not available, and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,



Lisa Gundry, Licensing Consultant

Enclosure

**MICHIGAN DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
CHILD CARE LICENSING**

Report Type: Special Investigation Report

Date of Report: 4/26/2024

Special Investigation Number	Complaint/Incident Receipt Date
SI-00122074	4/18/2024
Investigation Initiation Date	Report Due Date
4/25/2024	6/24/2024
License Number	Licensee Name(s)
DC250382611	Busy Bees Learning Center, LLC
Facility Name	Licensee Designee(s)
Busy Bees Learning Center	Susan Kay Praski Heather Nicole Boulis
Program Type	Central Administrator(s)
Center	
Capacity	Program Director(s) Name
68	
Facility Address	Mailing Address
11394 N. Linden Road, Clio, MI, 48420	9072 Forrest Pine Drive, Clio, MI, 48420
Facility Phone Number	Facility Email Address
8103684156	skpraski@gmail.com
Original License Issuance Date	License Status:
7/21/2017	Regular
License Effective Date:	License Expiration Date:
1/21/2024	1/20/2026

ALLEGATION(S)

	Violation Established?	
On April 17, 2024, Child A (female, age 2.5) made a weird licking motion at her mother's vaginal area, and it is believed she learned this at the center.		No
Child A keeps getting diaper rashes from the center.		No
Additional Findings	Yes	

METHODOLOGY

Date	Activity
4/25/2024	Special Investigation Case Created SI-00122074
4/19/2024	Special Investigation Initiated via Phone Call TC to Child A's Mother
4/24/2024	Inspection Completed On-Site

	Inspection completed onsite from 2:00pm to 3:30pm. Interviewed licensee and owner Heather Boulis and program director
4/25/2024	Contact – Document Received Received prescription for Child A's diaper cream
4/25/2024	Contact – Text Message Sent Text message with Child A's Mother
4/25/2024	Contact – Document Received Received texted medical record from Child A's Mother
4/25/2024	Contact – Phone Call Made Telephone interview with child care staff member CCSM1 and CCSM2
4/26/2024	Contact – exit conference

ALLEGATION: On April 17, 2024, Child A (female, age 2.5) made a weird licking motion at her mother's vaginal area, and it is believed she learned this at the center.

INVESTIGATION:

On April 18, 2024, a complaint was received stating that “yesterday Child A’s Mother was sitting on the toilet and Child A made a licking motion with her tongue towards her genitalia. It is unknown where she learned this behavior. There are concerns to what Child A is being exposed to while she is at daycare. It is unknown if sexual abuse has occurred at Busy Bees Learning Center. The doctor found no signs of trauma to her external genitalia.”

On April 19, 2024, I interviewed Child A’s Mother via telephone. She stated immediately that she just thinks she is being an overprotective mother and she isn’t sure that there is any concern at all with the center. Two days ago, she was sitting on the toilet when Child A came in and made a weird licking motion at her, like she was licking an ice cream cone. She said “yummy, yummy” and walked away. She told her to get out of the bathroom and it worried her why she would do that behavior. She clarified that Child A wasn’t near her genital area, she was just standing nearby, but her mind went negatively towards what that could mean. Also, Child A has recently been doing this new licking motion towards other things like her toys, their puppy, people etc. It isn’t towards private areas only. She didn’t have any specific staff, children, or incidents at the center itself that concern her. Child A has only been going there for one month. She took her to the doctor as a precaution yesterday and they examined her. They found no signs of trauma to her external vaginal area. She hasn’t mentioned her concerns to the center because she isn’t sure there are any to report. She has been happy with the care she receives there so far.

On April 24, 2024, I completed an unannounced onsite inspection at the child care center from 2:00pm to 3:30pm. I interviewed the program director, who was unaware of

any concerns made about Child A. She had no idea about Child A making this behavior. Her mother hasn't reported this concern either. None of the children in her classroom do that, at least in a negative way or towards anyone's private areas. They are always playing and acting silly, but she hasn't seen them making licking motions in general. Child A attended the center yesterday and had a normal day as well. Child A always comes in happy, and she appears to be clean, well groomed and in clean clothes. There are no red flags with the family. There are no acting out behaviors in the classroom by Child A or any of the children.

On April 24, 2024, I interviewed the licensee, Heather Boulis. She denied that Child A has done this before at that center that she is aware of. She has only had to care for her one time since she started attending. No one has reported a concern to her about this behavior. None of the children have made a licking motion towards anyone's private areas, so it wouldn't be learned at the center. She did recall that on April 04, 2024, she had a video of the children in Child A's classroom crawling on the floor acting like puppies. They frequently pretend to be animals and mimic their actions. I was shown the video and Child A, and several other children were crawling on the floor and pretending to be puppies. I did not observe any licking motions, but they were barking, wiggling around, and laughing. She speculated that this might have prompted that behavior, but she had no idea if there could be a connection.

On April 24, 2024, I reviewed the attendance logs for Child A. The last day she attended the center was April 15, 2024. She started attending the center just over a month ago, on March 11, 2024. I reviewed the camera footage from April 15, 2024, the last time she attended before the complaint was made. Child A attended the center that day from 8:30am to 2:45pm. I reviewed the entire day of footage, and she appears to have a normal day, following the classroom routine. Neither she, nor any of the children, make a licking motion towards each other or anything else.

On April 25, 2024, I interviewed CCSM1 and CCSM2, who both work in Child A's classroom. They denied observing Child A making any licking motions towards objects or people. They had no idea what that meant. They denied that there was any inappropriate contact between them and Child A or between Child A and other children. They were unaware of any of the children doing this, particularly towards someone's genital areas. She was described as a sweet, happy girl who is very easy to care for.

On April 25, 2024, I reviewed the medical paperwork dated April 18, 2024, that "Child A was seen and treated in the emergency department at Covenant Emergency Care. She may return to school on April 23, 2024."

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8125(1)	All staff and volunteers shall provide appropriate care and supervision of children at all times.

ANALYSIS:	There is insufficient evidence to substantiate that Child A was not provided appropriate care and supervision.
CONCLUSION:	Violation Not Established

ALLEGATION: Child A keeps getting diaper rashes from the center.

INVESTIGATION:

On April 18, 2024, the complaint stated that “there is a concern that every time Child A comes home from daycare, she has a diaper rash. She was last at daycare on April 15, 2024, but does not currently have a diaper rash. Child A’s Mother has been treating the rash at home and it comes and goes.”

On April 19, 2024, Child A’s Mother stated that Child A was examined at the emergency room yesterday and there was no diaper rash found. They did give her a cream for rashes, since she had mentioned this concern. Child A will come home with a rash and then it clears up. It seems like it is ongoing. She indicated that Child A is teething off and on still and she didn’t know if this could cause a rash. She has had diarrhea a lot lately too. She has sensitive skin herself and always has issues, so Child A might also have sensitive skin. The center is always diapering her. It is documented in their app that she can see online. Even when she picks her up at the end of the day, if she is wet, they will change her before she leaves. They are very good about that. She isn’t concerned about the care she receives for that.

On April 24, 2024, the program director stated that her staff check diapers every two hours at a minimum. There isn’t an issue with the staff in that classroom being lazy or not doing diapers routinely. She checked the website app for Child A’s daily notes from when she started in March. Each day it documented diaper changes at least every two hours. Yesterday, Child A had a bad diarrhea diaper. The director noted that it was one of the worse diarrhea diapers she has ever seen. Before yesterday, she hadn’t attended the center since Monday April 15th, when she had diarrhea twice that day as well. She guessed that she is likely teething, and this could cause the diarrhea since she still had it yesterday. Otherwise, she doesn’t seem ill or sick.

On April 24, 2024, I reviewed the camera footage from April 15, 2024. Child A was diapered three times that day by CCSM1 and CCSM2. She had a change of clothes at 5pm due to having diarrhea.

On April 25, 2024, I interviewed CCSM1 and CCSM2 via telephone. They indicated that they change the children’s diapers minimally every two hours (per their policy) or more if they need it. Neither staff person recalled Child A having a diaper rash. They weren’t told of a rash by her mother. They haven’t been given a cream until just recently, which the mother brought in for them to use.

On April 25, 2024, the center emailed me the written prescription from the doctor for Nystatin diaper cream that they just received from Child A's Mother yesterday. The director spoke with Child A's Mother on the phone, and they discussed various reasons why Child A may be having diarrhea and this possibly causing a rash. They also discussed her having skin sensitivity issues or allergies to certain diapers, creams, food etc. Her mother seemed receptive to some ideas and what to do to monitor this at home.

On April 25, 2024, I contacted Child A's Mother as a follow-up interview. She stated that she had spoken with the program director about Child A's diapering needs and recent issues with diarrhea. She feels much better after speaking with them and she feels confident that they are all providing the best care they can for Child A.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8137(6)	Diapers and training pants must be checked frequently and changed when wet or soiled.
ANALYSIS:	The center is diapering Child A frequently and as needed.
CONCLUSION:	Violation Not Established

ADDITIONAL FINDING:

INVESTIGATION:

On April 24, 2024, I reviewed Child A's file. She was enrolled on March 11, 2024. She did not have a signed physical on file from a physician. The program director acknowledged that the form wasn't turned in within 30 days of Child A's initial attendance, although she had asked for it. She agreed to obtain this document immediately.

On April 25, 2024, I spoke with the program director, and she let me know she had already contacted Child A's Mother and she received the completed physical form already.

On April 26, 2024, I had an exit conference with the program director.

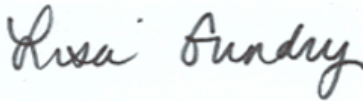
RULE/STATUTORY VIOLATIONS:

R 400.8143(6)(b)	Within 30 days of a child's initial attendance, a center shall obtain, keep on file, and make accessible in the center a record
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	of a physical evaluation of the child that notes any restrictions and is signed by a physician or the physician's designee. An electronic record from a physician's office will be accepted. The physical evaluation must be performed within 1 of the following time limits: b. For toddlers, within the preceding 6 months.
ANALYSIS:	Child A's physical was past 30 days after her initial attendance.
CONCLUSION:	Violation Established

BUREAU RECOMMENDATION

Bureau Recommendation
Upon receipt and approval of a corrective action plan, I recommend no change in the status of the license.

Approved By:
 4/26/2024 Lisa Gundry Consultant Date
 05/27/2024 Crecendra Boone Area Manager Date