



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

July 27, 2023

Marissa Cobleigh  
Fenton Area Public Schools  
404 W. Ellen St.  
Fenton, MI 48430

RE: License #: DC250304583  
Investigation #: 2023D0026019  
World of Wonder Early Learning Ctr

Dear Ms. Cobleigh:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R400.8125(1) Staff; volunteers; requirements

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed program director, caregivers, parents with relevant information.
- I completed an onsite inspection on 06/22/2023.

As a result of this investigation, I found the following violation(s):

R400.8125(1) Staff; volunteers; requirements

I have received and approved an acceptable corrective action plan. I recommend no change to the current license status.

During this special investigation:	Yes	No
A rule or law violation was found, and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

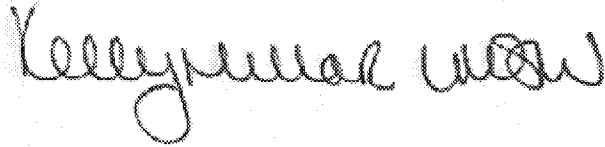
**This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for**

**parents to review under the Statewide Search for Licensed Child Care Centers and Homes.**

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available, and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Per MCL 722.113g, this report and any related corrective action plans must be filed in your Licensing Notebook.

Sincerely,

A handwritten signature in black ink, appearing to read "Kelly Millar LMSW". The signature is written in a cursive style with a large initial "K".

Kelly Millar, LMSW, Licensing Consultant  
Child Care Licensing Bureau  
611 W. Ottawa Street  
P.O. Box 30837  
Lansing, MI 48909  
989-385-6683

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
CHILD CARE LICENSING BUREAU  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	DC250304583
<b>Investigation #:</b>	2023D0026019
<b>Complaint Receipt Date:</b>	06/21/2023
<b>Investigation Initiation Date:</b>	06/22/2023
<b>Report Due Date:</b>	08/20/2023
<b>Licensee Name:</b>	Fenton Area Public Schools
<b>Licensee Address:</b>	3100 Owen Rd Fenton, MI 48430
<b>Licensee Telephone #:</b>	(810) 591-8349
<b>Administrator:</b>	Marissa Cobleigh
<b>Licensee Designee:</b>	Marissa Cobleigh
<b>Name of Facility:</b>	World of Wonder Early Learning Ctr
<b>Facility Address:</b>	404 W. Ellen Street Fenton, MI 48430
<b>Facility Telephone #:</b>	(810) 591-8349
<b>Original Issuance Date:</b>	11/10/2009
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	06/30/2021
<b>Expiration Date:</b>	06/29/2023
<b>Capacity:</b>	255
<b>Program Type:</b>	CHILD CARE CENTER

## II. ALLEGATION(S)

	Violation Established?
Child A was unsupervised and walked out of the school building.	Yes

## III. METHODOLOGY

06/21/2023	Special Investigation Intake 2023D0026019
06/22/2023	Special Investigation Initiated - On Site 10:20 AM – 11:40 AM Unannounced onsite inspection completed, interviewed Marissa Cobleigh, program director, child care staff member 1, child care staff member 2, and child care staff member 3.
06/22/2023	Contact - Document Received Received an email from program director.
07/11/2023	Contact - Telephone call made. Attempted telephone call with Child A's mother. A voicemail was left requesting a call back.
07/11/2023	Contact - Telephone call made. Attempted telephone call with Child B's mother. A voicemail was left requesting a call back.
07/11/2023	Contact - Telephone call made. Attempted telephone call with Child C's mother. A voicemail was left requesting a call back.
07/11/2023	Contact - Telephone call made. Telephone call with Child D's mother, interview conducted.
07/11/2023	Contact - Telephone call received. Telephone call with Child A's mother, interview conducted.
07/11/2023	Contact - Telephone call received. Telephone call with Child C's mother, interview conducted.
07/11/2023	Contact - Telephone call received. Received voicemail from Child B's mother.
07/11/2023	Contact - Telephone call made. Telephone call with Child B's mother, interview conducted.

07/11/2023	Contact - Telephone call made. Telephone call with Child E's mother, interview conducted.
07/11/2023	Contact - Telephone call made. Attempted telephone call with Child F's mother. A voicemail was left requesting a call back.
07/11/2023	Contact - Telephone call made. Attempted telephone call with program director, left voicemail requesting a call back.
07/11/2023	Contact - Document Sent Email sent to program director.
07/11/2023	Contact - Telephone call received. Received a voicemail from Child F's mother.
07/11/2023	Contact - Telephone call made. Telephone call with Child F's mother, interview conducted.
07/11/2023	Exit Conference Exit conference with program director.
07/11/2023	Inspection Completed-BCAL Sub. Compliance
07/11/2023	Corrective Action Plan Requested and Due on 07/31/2023.
07/11/2023	Corrective Action Plan Received
07/11/2023	Corrective Action Plan Approved

**ALLEGATION:** Child A was unsupervised and walked out of the school building.

**INVESTIGATION:** On 6/22/2023, I made an unannounced onsite inspection at World of Wonder Child care. I conducted an interview with child care staff member 1 (CCSM 1), who is the co-lead for the classroom. She has been employed at the center for a year and a half, no previous work in child care. It was the end of the day, and they were in the hallway getting the children ready to go home, getting their backpacks out of the lockers. The classroom has a very busy bunch of children and so she was holding the hand of one child, saw Child A go back into the classroom, and then CCSM 3 shooed him back into the hallway. CCSM 2 was also in the hallway helping with the children as the classroom across the hallway was in the

hallway as well preparing for lunch. CCSM 1 noticed Child A was gone. They started looking for him in the hallway, their classroom, and the classroom attached an across the hall. When they could not locate Child A, staff radioed down to the main office to notify them they could not find Child A. All the staff came to assist. CCSM 1, CCSM 2, and CCSM 3 searched classrooms, hallways, and bathrooms. Ultimately one of the staff was waived to by a parent outside the pick-up area, and when she looked, she saw Child A outside with his mom. She is very disappointed in herself, and feels she let people down. The children's safety is her utmost concern. The parent said a sibling of another child opened the door from the outside as Child A was pushing on the door and that is how he got outside. They have already made changes, they have their door shut, they have a moveable wagon in front of it as well. They have moved the pickup door and the children's items are located in the classroom instead of outside the classroom. They also closed the double doors that are down the hallway as a way to stop children from going that way. She believes Child A was unaccounted for about four to five minutes. She did not look outside as the parents were already lining up to pick up the children and she did not want them to know they were missing a child and looking for one. This is the first time she has ever had a lost child in a classroom she was working in let alone the co-lead. He has not tried to leave before but there are times he does not want to come in the classroom and or go to a different classroom.

On 06/22/2023, I interviewed child care staff member 2 (CCSM 2), she has been working at the center for a while and she is a co-lead and during the school year works in a self-contained classroom for special needs. It was the end of the day, and they were getting ready for the parents to pick up the children. It was not long after they began getting the kids ready, she noticed Child A had gone back in the room, child care staff member 3 was still in there getting other children ready. At some point, she noticed Child A was not in the hallway and not in the classroom. Another class was in the hallway getting ready for lunch and she asked the teacher to help watch her kids. She went into the other classroom to try to look out the window to see if Child A was with his mom outside but could not see. The co-lead called down to the office to notify them they could not find Child A, and everyone started to look for him. One of the other staff members, called out he was with his mom, and she ran down to the corner to look and saw him with his mom outside. CCSM 1 was down the hallway and around the building looking for him still. When she spoke with his mom, she said another little girl outside opened the door to let Child A out as he was trying to push the door open. They all felt terrible about the situation, they never want a child to be unsafe. Child A's mom was upset she could not get a hold of them to let them know she had him outside. If she had to estimate she believes the entire incident from start to finish was approximately 2-3 minutes. They had a lot of the staff looking for him. This is the first time Child A has gotten out of the room or away from them. Later that day, the staff saw that one of the mother's had sent them a message on ProCare that he was outside, but they were not looking at ProCare. They spoke with the children the next day about staying together and staying safe. They made changes to their pick-up process by moving the stuff inside, putting a wagon in front of the door, and holding kids' hands who had previously run off or

tried to run off. CCSM 2 believes Child A is being evaluated to determine if he has autism and he currently has an IEP.

I interviewed child care staff member 3 who has only worked here at this daycare. She is an assistant at the child care center. She was in the room finishing up cleaning things and the other two staff were in the hallway getting the children ready to go home. She heard from the teachers Child A was missing so they both started looking in the classroom, this classroom shares a hallway with another classroom, so they looked there too. She went to the dismissal doors and saw his mom who pointed down and she went to door and looked out and saw Child A was outside with his mom. She notified the other staff. She does not know how he got outside, as she did not talk to his mom, but other staff did. She thinks from start to finish it possibly lasted 2-3 minutes. This is the first time she has had a lost child in the classroom she was working in. She has no concerns about the teachers, they are really good, and the kids were just really hyper.

On 06/22/2023, I interviewed program director Marissa Cobleigh. On the day of the incident, she was meeting with myself in the main office for the licensing inspection. She heard the radio call at the same time as I did. She and the other staff member in the office quickly went down to the classroom to assist with looking for Child A. They went through the classrooms, hallways, and bathrooms looking. A staff member was waived down by Child A's mom and found out he was outside. She followed up with Child A's mother after the incident as well as with her staff. They have already made changes regarding the classroom and pick up procedures. They have closed the double doors in the hallway, have a moveable wagon in front of the door, and moved the children's items inside the classroom. They have also moved the pick-up door to a different area. This classroom does have a few children who are very busy in it. Child A has an IEP, she will locate it and provide it to consultant. She provided attendance records, and child information cards as well. This is the first lost child they have had since she took over as program director.

On 06/22/2023, I received an email from program director containing the IEP for Child A.

On 07/11/2023, I attempted to contact Child A's mother. A voicemail was left requesting a call back.

On 07/11/2023, I attempted to contact Child B's mother. A voicemail was left requesting a call back.

On 07/11/2023, I attempted to contact Child C's mother. A voicemail was left requesting a call back.

On 07/11/2023, I interviewed Child D's mother via telephone. She has no concerns at all about the center. She is a former staff member as well. She was present at the time this incident happened as she was outside waiting for pick up. World of Wonder

is the greatest place she has ever worked in the last thirty years of working. It is well run, child centered, and family oriented. Her own child is a "runner" and so she knows how fast children can be. She let them know ahead of time about her child's running and before he even started, the program director met with her, and the teacher to make sure they all understood the issues with her child, and how to best safeguard him. Even going so far as to go outside herself walk the perimeter of the fence to ensure there was no place her child could slip out of. She encouraged the mom during the incident to go to the other door to let them know she had her son as she kept telling them the teachers were freaking out inside the school looking for him.

On 07/11/2023, I interviewed Child A's mother via telephone. She has no concerns about the center or the incident. She is glad it was not as bad as it could have been, she generally looks at things that way. The program director met with her and explained what happened and so she feels confident they have this figured out and it will not happen again. It should be noted she does not think her son could have actually pushed the door open himself, but another little girl outside with her parent opened the door for her son as he was pushing on it. This is the first time he has done anything like this. She has no concerns no issues with the school. The teacher apologized to her a lot and she is okay with what happened in the sense she is not holding grudges.

On 07/11/2023, I interviewed Child C's mother. She had no issues no concerns. She also was present at the school the day the incident happened. She thinks the school is phenomenal. They already changed their pickup process. She thoroughly enjoys the school and has no complaints.

On 07/11/2023, I received a voicemail from Child B's mother.

On 07/11/2023, I interviewed Child B's mother via telephone. She was present at the school during the incident. She has no issues and no concerns with the school. They have changed their pick-up process, which she thought was a good idea, and seems to be helping.

On 07/11/2023, I interviewed Child E's mother via telephone. She has no concerns about the center. Her husband had picked up their child that day, he saw the child outside and so he was concerned about that, but they love the center. They adore child care staff member 2. They have known her for the last seventeen years; they trust her with their children at the center and not at the center.

On 07/11/2023, I attempted to contact Child F's mother. A voicemail was left requesting a call back.

On 07/11/2023, I attempted to contact program director for an exit conference. A voicemail was left requesting a call back.

On 07/11/2023, I sent an email to program director with the written corrective action plan and a request for a call back.

On 07/11/2023, I received a call back from Child F's mother.

On 07/11/2023, I interviewed Child F's mother. She has no concerns about the center. They have had a one hundred percent great experience. They love the center. They did receive an email about the changes to the pick-up procedures and they were fine with it.

On 07/11/2023, I spoke with program director and completed an exit interview.

On 07/11/2023, I received the signed corrective action plan.

<b>APPLICABLE RULE</b>	
<b>R 400.8125</b>	<b>Staff; volunteer; requirements.</b>
	<b>(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.</b>
<b>ANALYSIS:</b>	Child A was unsupervised, left the classroom and made it outside to the pick-up area where his mom was with out any staff knowing.
<b>CONCLUSION:</b>	<b>VIOLATION ESTABLISHED</b>

#### **IV. RECOMMENDATION**

An acceptable corrective action plan has been received and approved. I recommend no change to the license.

*Kelly Millar*

07/27/2023

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Kelly Millar, LMSW  
Licensing Consultant

Date

Approved By:

*Crecendra Boone*

07/27/2023

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Crecendra Boone  
Area Manager

Date