



STATE OF MICHIGAN  
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
 LANSING

GRETCHEN WHITMER  
 GOVERNOR

ORLENE HAWKS  
 DIRECTOR

May 10, 2021

**REDACTED REPORT**

Kelli Webb  
 County of Genesee  
 Suite 1B  
 601 N. Saginaw Street  
 Flint, MI 48502

RE: License #: DC250020303  
 Investigation #: 2021D0125007  
 Genesee Head Start

Dear Ms. Webb:

I conducted a special investigation because the child care licensing division received information regarding your facility that related to licensing rules or law. The information was related to the following:

R 400.8125(1) Staff; volunteer; requirements

The details of the information are in the attached report. To investigate:

- I interviewed the person who made the complaint, program director, licensee designee, child care staff members, and parents.
- I completed on-site inspections on the following dates: 04/06/2021.

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

You will be sent two copies of this report. One is **not for public disclosure** and one is a **redacted report**.



GRETCHEN WHITMER  
GOVERNOR

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- The report marked ***not for public disclosure*** is for your records only. This copy may contain legally protected information. It must not be placed in your licensing notebook.

The report marked ***redacted report*** may have some legally protected information blacked out. The ***redacted report*** and any related corrective action plans must be placed in your licensing notebook. The ***redacted report*** and any related corrective action plans will be online for parents to review under the Statewide Search for Licensed Child Care Centers and Homes.

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (810) 787-7031.

Sincerely,

A handwritten signature in cursive script that reads "Juli Gohl".

Juli Gohl, Licensing Consultant  
Bureau of Community and Health Systems  
4809 Clio Road  
Flint, MI 48504  
(810) 423-2832

Enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
BUREAU OF COMMUNITY AND HEALTH SYSTEMS  
SPECIAL INVESTIGATION REPORT**

**I. IDENTIFYING INFORMATION**

<b>License #:</b>	DC250020303
<b>Investigation #:</b>	2021D0125007
<b>Complaint Receipt Date:</b>	03/29/2021
<b>Investigation Initiation Date:</b>	03/29/2021
<b>Report Due Date:</b>	05/28/2021
<b>Licensee Name:</b>	County of Genesee
<b>Licensee Address:</b>	Suite 1B 601 N. Saginaw Street Flint, MI 48502
<b>Licensee Telephone #:</b>	(810) 235-5613
<b>Administrator:</b>	Kelli Webb, Designee
<b>Licensee Designee:</b>	Kelli Webb, Designee
<b>Name of Facility:</b>	Genesee Head Start
<b>Facility Address:</b>	7347 N. Genesee Road Genesee, MI 48437
<b>Facility Telephone #:</b>	(810) 591-8032
<b>Original Issuance Date:</b>	03/09/1989
<b>License Status:</b>	REGULAR
<b>Effective Date:</b>	04/15/2020
<b>Expiration Date:</b>	04/14/2022
<b>Capacity:</b>	28
<b>Program Type:</b>	CHILD CARE CENTER

**II. ALLEGATION(S)**

	<b>Violation Established?</b>
On 03/25/2021, child care staff member [REDACTED] picked up Child A ([REDACTED], [REDACTED] years) and threw [REDACTED] onto [REDACTED] cot, resulting in Child A obtaining a small scratch on [REDACTED] arm near [REDACTED] elbow.	No

**III. METHODOLOGY**

03/29/2021	Contact – Telephone Call Received From Education Coordinator with GCCARD Roberta Cox
03/29/2021	Incident Report Received From Ms. Cox
03/29/2021	Special Investigation Intake 2021D0125007
03/29/2021	Special Investigation Initiated - Telephone With [REDACTED] [REDACTED] - coordinated date of onsite
03/29/2021	Contact - Document Sent E-mail to [REDACTED]
03/31/2021	Contact - Document Received E-mail from Ms. Cox
04/06/2021	Inspection Completed On-site 9:20 am – 11:15 am With [REDACTED], interviewed child care staff members Lorrie Briggs, Joyce Hall, [REDACTED] and Ms. Cox
04/06/2021	Contact - Telephone call made To Ms. Cox
04/06/2021	Contact - Telephone call made To licensee designee Kelli Webb
04/09/2021	Contact - Telephone call made Interviewed Child A's Mother
04/09/2021	Contact – Document received Text message from Child A's Mother

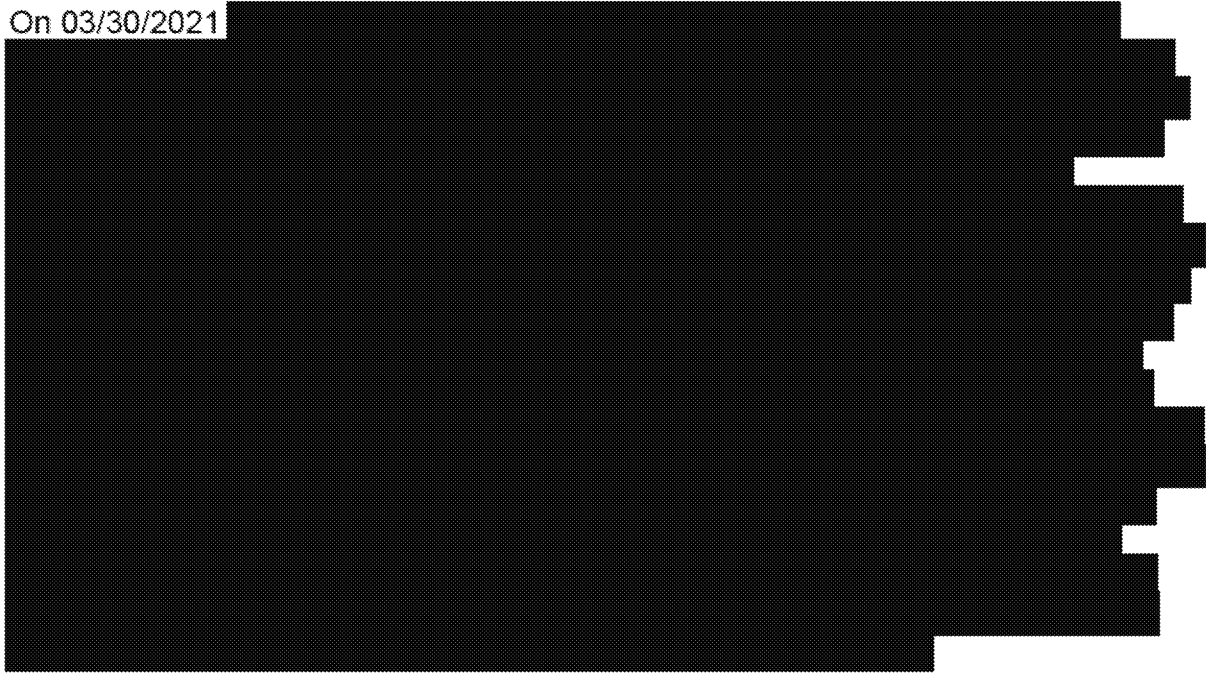
04/09/2021	Contact - Telephone call made Interviewed Child B's Mother
04/09/2021	Contact - Telephone call made Interviewed Child C's Mother
04/09/2021	Contact - Telephone call made Interviewed Child D's Mother
04/22/2021	Contact - Document Received E-mail from [REDACTED]
04/22/2021	Contact - Document Sent E-mail to [REDACTED]
04/22/2021	Contact - Document Received E-mail from [REDACTED]
04/23/2021	Contact - Document Sent E-mail to [REDACTED]
04/26/2021	Contact - Telephone call made Conference call with [REDACTED] and acting area manager Erin Kidd
04/26/2021	Contact - Document Sent E-mail to [REDACTED] and [REDACTED]
05/07/2021	Inspection Completed-BCAL Full Compliance
05/07/2021	Exit Conference E-mail to Ms. Webb

**ALLEGATION:** On 03/25/2021, child care staff member [REDACTED] picked up Child A ([REDACTED], [REDACTED] years) and threw [REDACTED] onto [REDACTED] cot, resulting in Child A obtaining a small scratch on [REDACTED] arm near [REDACTED] elbow.

**INVESTIGATION:** On 03/29/2021, I received a telephone call from Education Coordinator with GCCARD Roberta Cox reporting that on 03/25/2021 Child A's Mother sent a text message to [REDACTED] stating that Child A notified her [REDACTED] picked Child A up and threw [REDACTED] onto [REDACTED] cot and [REDACTED] obtained a scratch on [REDACTED] arm. Ms. Cox called Child A's Mother who stated that when she asked Child A how [REDACTED] day went, [REDACTED] said that [REDACTED] hurt [REDACTED], picked [REDACTED] up and threw [REDACTED] on [REDACTED] cot.

Ms. Cox told Child A's Mother that they would be collecting statements from the child care staff members (CCSM). Ms. Cox asked Child A's Mother to write down what Child A had told her. Child A's Mother put Child A on the telephone and asked [REDACTED] to tell Ms. Cox what had happened. Ms. Cox said that Child A said, "I had a bad day; [REDACTED] squeezed my arm and threw me on my cot." Later that same day, Ms. Cox submitted a written report and written statements from the CCSM's to me regarding the allegations. Ms. Cox reported that the center was closed until 04/06/2021 due to spring break.

On 03/30/2021 [REDACTED]



On 04/06/2021 [REDACTED] and I completed an unannounced onsite inspection at the center from 9:20 am – 11:15 am and interviewed CCSM's Lorie Briggs, Joyce Hall, [REDACTED] and Ms. Cox. Ms. Briggs reported that [REDACTED] is loving, gives hugs all of the time to the children, cares and loves all of the children. Ms. Briggs confirmed that she worked with [REDACTED] in the room on 03/25/2021 and recalls that the children had a lot of energy that day, as she thought this was due to the upcoming spring break. Ms. Briggs reported that the children were utilizing balls that they sit and bounce on and many of the children got too excitable, including Child A, as they were bumping, falling, and rolling into each other. Ms. Briggs also recalled the children, including Child A, utilizing connector tubes as baseball bats, and swinging at each other with them. As a result, Ms. Briggs had them go to small groups and open play prior to preparing for lunch. Ms. Briggs stated that during open play, Child A and several other children began playing chase, so they had to assist in calming them down again. Ms. Briggs added when the children were getting ready for nap time by getting their cots ready with blankets and pillows, Child A and another child both wanted to turn out a light for nap time (which Child A does very often, as well as control a remote that changes the light during rest time). Ms. Briggs stated that the other child did this activity on this day and Child A got upset and

began running around the room in circles and around the cots while the room was being darkened for nap time. Ms. Briggs added that she asked Child A at least 5 times to prepare for nap time and reminded [REDACTED] that running in the room was not safe. Ms. Briggs then stopped Child A from running by standing in front of [REDACTED] and lowering to [REDACTED] level and gave two options, one to go to [REDACTED] cot and sit or lay, or the second choice she would help [REDACTED] do so. Ms. Briggs stated that Child A sat down and picked up a box of toys and began throwing them taking their heads off of them. I informed [REDACTED] that was not one of the options I gave. Ms. Briggs stated that Child A was getting defiant with her so at this time, [REDACTED] intervened, and Ms. Briggs observed [REDACTED] come from behind Child A, who was now on the carpet, and picked Child A up from [REDACTED] underarms. Ms. Briggs observed that Child A stiffened into a sitting position and [REDACTED] lifted [REDACTED] possibly 6 inches off of the ground and just rotated, to place [REDACTED] onto [REDACTED] cot. Ms. Briggs reported that Child A cried a little under [REDACTED] breath, although it was more like a growl at [REDACTED]. Ms. Briggs observed that Child A tried to get up a few times and get to some toys and recalled [REDACTED] trying to kick the blocks on the shelf. Ms. Briggs observed [REDACTED] attempting to keep Child A from harming [REDACTED], [REDACTED], and the others in the room. Ms. Briggs observed that [REDACTED] was able to get Child A to lay down by putting her arm around [REDACTED] while gently holding [REDACTED] and trying to calmly talk to [REDACTED]. [REDACTED] began patting Child A's back, who was now lying on [REDACTED] cot. Ms. Briggs reported that the interaction was not forceful and [REDACTED] did not appear or verbalize that she was frustrated. Ms. Briggs observed that Child A was struggling a bit at first and calmed down within 10-15 minutes. At this time Ms. Briggs left for her lunch break. Ms. Briggs added that when she returned from her lunch break at approximately 1:00 pm Child A was soundly sleeping on [REDACTED] back and awoke at approximately 2:00 pm and was cheerful, had a snack, and prepared to depart for the day. Ms. Briggs added that [REDACTED] is always appropriate with the children and never observed her use any physical force with the children. Ms. Briggs did not observe any marks on Child A nor did she hear [REDACTED] announce any discomfort after the interaction.

On 04/06/2021 Ms. Hall confirmed that she assists in the room at naptime while other CCSM's go on their breaks. Ms. Hall never observed the alleged incident as she came into the room after it would have occurred. Ms. Hall only recalled seeing Child A lying on [REDACTED] cot, looking like [REDACTED] was trying to fall asleep. Ms. Hall recalled [REDACTED] next to Child A on [REDACTED] cot and she was rubbing [REDACTED] back. Ms. Hall added that [REDACTED] is great with the children, is kind, and has an excellent bond with them. Ms. Hall added that [REDACTED] is always appropriate with the children and never observed her use any physical force with the children. Ms. Hall did not observe any marks on Child A, as she had left the room prior to them getting up from nap time.

On 04/06/2021 [REDACTED] reported on 03/25/2021 she was monitoring the children while they washed their hands after lunch, in preparation for nap time. [REDACTED] recalled that Child A was upset as [REDACTED] was not able to assist with setting up the room's nap time lights, as [REDACTED] was still eating at the time they were set up, so another

child assisted. ██████ stated that Child A started running around the dark room and was jumping on cots that were occupied by children, almost hurting two. ██████ observed that Child A continued to run in the room, so Ms. Briggs asked if she could help ██████ to start calming down for nap time. ██████ heard Ms. Briggs tell Child A that ██████ had to settle down and ██████ said "no." ██████ heard Ms. Briggs tell Child A that ██████ had to go to ██████ cot because it was not playtime and Child A then grabbed a box of toys began throwing and destroying them (taking the heads off animals) while on the carpet area. ██████ observed Ms. Briggs attempt redirecting Child A onto ██████ cot. ██████ intervened at this time and calmly walked over to Child A and said, "let's go to your cot." ██████ said that she bent down and picked ██████ up from under ██████ arms, in a scooping action. ██████ clarified that she had to pick Child A up as ██████ was trying to run. ██████ added that Child A was on the carpet and she placed ██████ onto ██████ cot, and ██████ laid on ██████ left side facing the block shelf. ██████ could not recall if she picked ██████ up from the front or the back. ██████ added that Child A did not resist and she thought she may have picked ██████ up approximately 12 inches off of the floor. ██████ stated that Child A never reported that ██████ was injured, did not cry, or state any discomfort, and she did not observe any marks. ██████ reported that Child A always notifies all of the CCSM's of any injuries ██████ obtains, even if received at home accidentally. ██████ stated that she was not frustrated during the incident and she interacted with Child A in the same manner as she had with other children in the past. ██████ recalled that Child A was kicking and growling at her, so she laid next to ██████ and rubbed ██████ back for approximately 10 minutes until ██████ began to calm down. ██████ stated that she had one hand around ██████ waist (to keep ██████ at arm's length so ██████ could not kick her) and one hand rubbing and scratching ██████ back. ██████ reported that while rubbing ██████ back she calmly told ██████ that ██████ did not have to sleep, ██████ just had to rest and calm down before ██████ could play with the toys again. ██████ stated that she reminded Child A that ██████ could not hurt ██████ or ██████ friends. ██████ stated that when Child A woke up from nap ██████ was in a good mood and she helped ██████ put ██████ shoes on. ██████ clarified that she found out about the incident at approximately 3:50 pm when Child A's Mother sent her a text message and asked her what was going on and included a picture of a small scratch on Child A's arm. ██████ stated that she is very open with parents and if she knew that Child A was hurt that she would have notified Child A's Mother.

On 04/06/2021 Ms. Cox stated that ██████ is an excellent CCSM and has no negative history on her record. Ms. Cox reported that ██████ is sweet toward the children and has a very strong bond with them. Ms. Cox reported that ██████ is always appropriate with the children and never observed her use any physical force with the children.

On 04/09/2021 I interviewed Child A's Mother who stated that on 03/25/2021 she asked Child A how ██████ day went and Child A responded, "not good." Child A reported that at nap time ██████ squeezed ██████ arm really hard, threw ██████ on ██████ cot because ██████ wanted to play and not take a nap, and ██████ does not want to go back to the center. Child A's Mother stated that Child A admitted that ██████ did not want to take

a nap. [REDACTED] cried when this happened and [REDACTED] rubbed [REDACTED] back. Child A's Mother found a red mark on [REDACTED] arm and sent a text message to [REDACTED], who admitted that she picked [REDACTED] up but did not squeeze or throw [REDACTED]. Child A's Mother added that Child A was adamant that the incident occurred, and that [REDACTED] said that she'd give [REDACTED] a toy and did not. On 03/26/2021 Child A's Mother asked Child A if [REDACTED] was ready to go to school on Monday and Child A responded "I will never go back again. [REDACTED] hurt me." Child A's Mother added that Child A, previous to this event, never said anything bad about [REDACTED]. Child A's Mother stated that she sent Ms. Cox a message on 03/26/2021 notifying her of the incident and they spoke on the telephone about it, as well. Child A's Mother clarified that if [REDACTED] is going to come back, she more than likely will not have [REDACTED] attend. Child A's Mother stated that Child A told her that [REDACTED] has forgiven [REDACTED] and misses her.

On 04/09/2021 interviewed Child B's Mother who stated that Child B loves going to the center and hates not being able to go. Child B's Mother added that Child B loves [REDACTED] and is regularly asking when she is coming back. Child B's Mother reported that she does not have any concerns with the center or [REDACTED].

On 04/09/2021 I interviewed Child C's Mother who stated that she does not have any concerns with the center or [REDACTED]. Child C's Mother feels that all of the CCSM's are nice. Child C's Mother added that Child C has a good relationship with [REDACTED].

On 04/09/2021 I interviewed Child D's Mother who stated that that the center is awesome and Child D loves going there. Child D's Mother added that she does not have any problems with [REDACTED] or the center.

On 04/22/2021 [REDACTED] re-interviewed Child A's Mother who reported that although she told me that she would not send Child A back to the center if [REDACTED] was there, she did not mean for good. Child A's Mother plans on facetimeing [REDACTED] and having a conversation with her and Child A before [REDACTED] attends upon her return. Child A's Mother added that she likes [REDACTED] and does not feel that she did anything in malice. Child A's Mother has never known [REDACTED] to be aggressive towards a child or anyone. Child A's Mother was informed of what [REDACTED] reported regarding the incident and does not want [REDACTED] to be in trouble or lose her job over this. Child A's Mother added that [REDACTED] has a good heart and is a good person and maybe was having a bad day. Child A's Mother added that Child A told her that [REDACTED] really misses [REDACTED]. Child A's Mother has no problem with [REDACTED] being Child A's teacher but wants to make sure that Child A is good with it.

On 04/26/2021 [REDACTED] acting area manager Erin Kidd and I had a conference call and [REDACTED]

<b>APPLICABLE RULE</b>	
<b>R 400.8125</b>	<b>Staff; volunteer; requirements.</b>
	<b>(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.</b>
<b>ANALYSIS:</b>	There is not enough evidence to determine if Child A obtained a small scratch on ■ arm near ■ elbow from being thrown on ■ cot.
<b>CONCLUSION:</b>	<b>VIOLATION NOT ESTABLISHED</b>

**IV. RECOMMENDATION**

I recommend no change in the status of the license.



05/10/2021

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Juli Gohl  
Licensing Consultant

Date

Approved By:



05/10/2021

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Erin Kidd  
Acting Area Manager

Date