



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
LANSING

Michelle Richard
ACTING DIRECTOR

4/01/2024

CenterPoint Child Care
G1225 S Center Rd,
Burton, MI, 48509

License Number: DC250020174
Special Investigation Number: SI-00119525

Dear Ms. Gunn,

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

Rule/Law Number	Rule Description
R 400.8140(1)	Discipline.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: the program director, child care staff member (CCSM1), CCSM3 and Child A's Father.
- I completed on-site inspections on the following dates: 2/29/2024

As a result of this investigation, I found the following violation(s):

Rule/Law Number	Rule Description
R 400.8140(1)	Discipline.

Upon receipt of an acceptable corrective action plan, I recommend no change in the status of the license.

If you need help writing the corrective action plan, please contact licensing consultant Lisa Gundry at 810-931-1220 or gundryl@michigan.gov. If you do not send a

corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

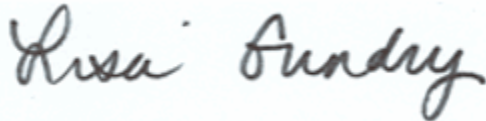
- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

During this special investigation:	Yes	No
A rule or law violation was found, and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review this report for accuracy and contact your consultant, Lisa Gundry at (810) 931-1220 or gundryl@michigan.gov. In the event that Lisa Gundry is not available, and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,



Lisa Gundry, Licensing Consultant

Enclosure

**MICHIGAN DEPARTMENT OF
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL
CHILD CARE LICENSING**
THIS REPORT CONTAINS QUOTED PROFANITY

Report Type: Special Investigation Report

Date of Report: 3/19/2024

Special Investigation Number	Complaint/Incident Receipt Date
SI-00119525	2/17/2024
Investigation Initiation Date	Report Due Date
2/28/2024	4/28/2024
License Number	Licensee Name(s)
DC250020174	CenterPoint Child Care
Facility Name	Licensee Designee(s)
CenterPoint Child Care	Deanna Brooke Gunn
Program Type	Central Administrator(s)
Center	
Capacity	Program Director(s) Name
186	
Facility Address	Mailing Address
G1225 S Center Road, Burton, MI, 48509	G1225 S Center Rd, Burton, MI, 48509
Facility Phone Number	Facility Email Address
8107430252	bgunn@childcareflint.com
Original License Issuance Date	License Status:
8/29/1988	Regular
License Effective Date:	License Expiration Date:
8/8/2023	8/7/2025

ALLEGATION(S)

	Violation Established?	
CCSM1 observed CCSM2 yelling at Child A (male, age 4) multiple times. She has also yelled at other children.	Yes	

METHODOLOGY

Date	Activity
2/28/2024	Special Investigation Case Created SI-00119525
2/28/2024	Special Investigation Initiated via Phone Call Telephone interview with the complainant
2/28/2024	Special Investigation Initiated via Phone Call Telephone interview with child care staff member 1 (CCSM1)

2/29/2024	Inspection Completed On-Site from 1:20pm to 2:45pm. Interviewed Program Director 1 and CCSM3
2/29/2024	Contact – Phone Call Made Telephone contact with Child A's Father
2/29/2024	Contact – Phone Call Made to CCSM2, no answer, no return call

ALLEGATION: CCSM1 observed CCSM2 yelling at Child A (male, age 4) multiple times. She has also yelled at other children.

INVESTIGATION:

On February 28, 2024, I interviewed CCSM1. She stated that she recently worked at the center but was fired a couple weeks ago. While working there, she observed CCSM2 acting inappropriately towards the children during the few days that she trained under her from January 16-19th, 2024. She was told by Program Director 1 to shadow her because she “knows how to handle the kids.” She repeatedly observed CCSM2 use a loud tone of voice towards the children when redirecting them. On January 17th she recalled Child A (male, age 4) and Child B (male, age 4) being separated into different chairs for having a negative behavior and not listening. They were in the chairs for 15 to 20 minutes and if they tried to get up, CCSM2 would yell or scream at them. She asked her how long they are supposed to be in a time-out or to sit there and she told her “one minute per their age” but this obviously exceeded that limit. She didn’t care that anyone noticed or that she was in violation of that rule. She also witnessed CCSM2 pick Child A up and scream at him “do I need to take you to your father?” (who works in the building). There was no way that other staff did not hear her yell this. She knows that CCSM4 was in the room at least once or twice when she was yelling. She would also yell at any of the kids who didn’t listen immediately. She would scream things like “you stop it! Get over here right now!” She had a loud tone of voice, loud demeanor, and intimidated the children by standing over them. At first, she thought she was having a bad day, then the next day she acted the same way, and then again. After she seen her continue to act this way, she attempted to report it to Program Director 1 on the following Monday, January 22, 2024. There were too many distractions in the office, so she didn’t tell her the concerns. She had tried to tell Child A’s Father too, but he ignored her and blew her off. Because he is in the same building, she left a note with him regarding her concerns on February 05, 2024. Immediately after she left the note, (which stated that he should be concerned about his child being cared for by CCSM2), she got a phone call from him. He subsequently yelled at her and asked her why she didn’t report these concerns to Program Director 1. She told him that she had previously tried to tell her (and him) but no one was listening to her. Instead, she was terminated from her employment at the center, and they retaliated against her. She had also reported to Program Director 1 about overhearing CCSM3 yell at her own biological child (she doesn’t know her name) while standing in the

doorway to her classroom and the hallway. She yelled out “what the fuck are you doing here?” to her child as she approached her classroom.

On February 29, 2024, I completed an unannounced onsite inspection at the facility. Program Director 1 was working and was interviewed. She stated that she terminated CCSM2’s employment from the center on February 05, 2024. She acknowledged that she had concerns with the way she was treating some of the children. She has been repeatedly redirected and told to use a softer tone of voice, etc. She has worked with her for years, prior to becoming the director, and is aware of the concerns made about her demeanor and somewhat harsh tone towards the children. She is unaware of any physical force being used by her and wasn’t aware of her picking Child A up by the arm. She was also never told by CCSM1 when she worked there about her concerns with CCSM2. If it was that concerning, she could have reported it any time, as well as any of her staff. They are required to report any concerns of abuse and are welcome to come into her office and tell her they have a concern or need to talk about a concerning issue. She was told by CCSM1 about overhearing a curse word made by CCSM3 towards her own child while in the hallway and she thought it was highly inappropriate for a faith-based facility. She denied ever seeing or hearing CCSM3 curse out loud to a child, even her own child. That is so out of character for her, it is a silly allegation. She had told CCSM1 the same response when informed about the alleged cussing. CCSM1 then clarified that she wasn’t completely sure which staff it was, or if it was a parent talking to their child, since she was new and didn’t know everyone yet. Program Director 1 indicated that no one has ever complained about CCSM3 cursing before. When asked about any witnesses to seeing CCSM2 act inappropriately, Program Director 1 indicated that CCSM4 had come to her after CCSM2 was terminated and said that although she had never reported any concerns to her, she could see why she was let go, based on her some negative interactions between her and the children.

I reviewed CCSM2’s personnel file. Program Director 1 indicated that there were a couple write-ups against CCSM2 over the last couple years about allegations made against her. She had a written incident from October 07, 2022, about an allegation of CCSM2 pulling a child by the arm while redirecting him in the gymnasium. They had checked the cameras and didn’t see anything, but she was warned at the time that physical force is not allowed. She was also written up on September 02, 2023, for being disrespectful/rude to a child and their relative at drop off time. CCSM2 wrote that she disagreed with the write-up and wasn’t disrespectful.

I reviewed the center’s files and there have been two previous special investigation’s specifically against CCSM2 for allegations of physical force being used. SIR 2019D0354009, dated March 19, 2019, unsubstantiated due to lack of evidence. SIR 2022D0354022, dated November 22, 2023, unsubstantiated due to a lack of evidence.

It should be noted that on February 05, 2024, I was emailed by Program Director 1 that CCSM2 had been terminated and there might be some fallout regarding the termination. She had documented in the email that there was no specific incident with her, but there was a complaint “about the tone she uses with the kids and lack of compassion with

them. It's something I've written her up in the past for with the warning that if it was ongoing, she would be fired."

On February 29, 2024, I spoke with CCSM3. She denied ever cursing or yelling at her child in the hallway at the center. She had no idea where that allegation came from. She denied ever using that language or hearing anyone use that language.

On February 29, 2024, I interviewed Child A's Father via telephone. He works in the building and was aware of the concerns made by CCSM1. He corroborated Program Director 1's statements that she was terminated a couple weeks ago by Program Director 1, due to various concerns with her behavior towards the children. She didn't feel it was working out with her, so she was let go. He did speak with CCSM1, who was acting combative about issues with the church and outside of the child care center. He tries not to interfere with the child care center if he doesn't need to, but she did come to him about an alleged concern regarding CCSM2 and Child A. Child A loves CCSM2 and had never spoken about her mistreating him. He spoke with Child A, and he seemed oblivious to it. To err on the side of caution and prevent any future issues with CCSM2, it was decided it was best to let her go. No other parent, staff or child has complained about her to him.

On February 29, 2024, I attempted to reach CCSM2. She did not answer or return my phone call.

On February 29, 2024, I completed an exit conference with Program Director 1. She was informed that this would be a violation regarding CCSM2 since she is acknowledging her termination from the center based on concern of her behaviors towards the children. She agreed to submit a corrective action plan regarding her termination and any additional corrections made.

RULE/STATUTORY VIOLATIONS:

APPLICABLE RULES	
R 400.8140(1)	Positive methods of discipline that encourage self-control, self-direction, self-esteem, and cooperation must be used.
ANALYSIS:	CCSM2 was not providing appropriate discipline to the children when they were having a negative behavior.
CONCLUSION:	Violation Established

