



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

ORLENE HAWKS
DIRECTOR

November 20, 2022

Brittany Ellis
6824 W. Saginaw Highway
Lansing, MI 48917

RE: License #: DC230406305
Lansing Saginaw KinderCare
6824 W. Saginaw Highway
Lansing, MI 48917

Dear Ms. Ellis:

Attached is your renewal inspection report. You can find a copy of this renewal inspection report and any associated corrective action plans on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of when renewal inspection reports are completed can be found under [Overview of Licensing Reports](#).

During the renewal inspection on October 6, 2022, I found *seventeen violations*. The violations are listed below and explained in the attached report:

- R 400.8122(5)(a-g) Lead caregiver; qualifications; responsibilities.**
- R 400.8131(3) Professional development requirements.**
- R 400.8131(4) Professional development requirements.**
- R 400.8131(5)(a) Professional development requirements.**
- R 400.8131(5)(b) Professional development requirements.**
- R 400.8131(5)(c) Professional development requirements.**

- R 400.8131(5)(d) Professional development requirements.
- R 400.8131(5)(e) Professional development requirements.
- R 400.8131(5)(f) Professional development requirements.
- R 400.8131(5)(g) Professional development requirements.
- R 400.8137(1)(a-f) Diapering; toileting.
- R 400.8137(4) Diapering; toileting.
- R 400.8380(1) Maintenance of premises.
- R 400.8380(4) Maintenance of premises.
- R 400.8380(5) Maintenance of premises.
- R 400.8170(11) Outdoor play area.
- R 400.8170(13) Outdoor play area.

Due to the violations, you must send us a corrective action plan by 12/31/2022. You can use our [corrective action plan](#) form or create your own.

If you need help writing the corrective action plan, please contact me. If you do not send a corrective action plan, you may face disciplinary action. The corrective action plan must include the following:

- How compliance with each rule will be achieved.
- Who is directly responsible for implementing the corrective action for each violation.
- Specific time frames for each violation as to when the correction will be completed or implemented.
- How continuing compliance will be maintained once compliance is achieved.
- The signature of the responsible party and a date.

Upon receipt of an acceptable corrective action plan, a regular license will be issued. You will receive it in the mail.

During calendar year 2021:	Total
Number of serious injuries that occurred in facility.	0
Number of deaths that occurred in the facility.	0

Number of substantiated cases of abuse and/or neglect of a child that occurred at the facility.	0
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Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (517) 284-9730.

Per MCL 722.113g, this report and any related corrective action plans must be filed in your Licensing Notebook.

Sincerely,



Michelle Gleed, Licensing Consultant
(517) 599-7404

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
CHILD CARE LICENSING BUREAU
RENEWAL INSPECTION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC230406305
Licensee Name:	KinderCare Education LLC
Licensee Address:	6824 W. Saginaw Highway Lansing, MI 48917
Licensee Telephone #:	(517) 580-4550
Licensee/Designee:	Brittany Ellis, Designee
Name of Facility:	Lansing Saginaw KinderCare
Facility Address:	6824 W. Saginaw Highway Lansing, MI 48917
Facility Telephone #:	(517) 580-4550
Original Issuance Date:	05/05/2022
Capacity:	151
Age Range:	Ages Birth Thru 12 years
Program Components:	PRESCHOOL SCHOOL AGE INFANT/TODDLER FOOD SERVICE

II. METHODS OF INSPECTION

Date of On-Site Inspection(s): 10/06/2022
 Date of Environmental Health Inspection: 04/11/2022
 Date of Fire Safety Inspection: 09/30/2021
 Date of Lead Hazard Risk Assessment, if applicable: N/A
 Date of Documentation of Playground Compliance, if applicable: 05/06/2021

		No. of Records Reviewed
No. of children enrolled in care	130	15
No. of staff employed	26	5
No. of volunteers	0	0
No. of children present at time of inspection	112	
No. of staff present at time of inspection	20	
No. of volunteers present at time of inspection	10	
No. of children interviewed/observed	112	
Persons Interviewed:	Licensee/Licensee Designee	<input type="checkbox"/>
	Program Director	<input checked="" type="checkbox"/>
	Caregiving staff	<input checked="" type="checkbox"/>

Approved Child Use Space: The classrooms approved for child use are Infant 1, Infnat 2, Young Toddler, Toddler 1, Toddler 2, Preschool Discovery 1, Preschool, Pre-K 1, Pre-K 2, and school age. Additional use space includes the gym.
 Approved Program Director: Autumn Karn and Brittany Ellis
 Approved Central Administrator: None.
 Approved Variances: There are no variances.
 Key Indicator Inspection: This was not a key indicator inspection.

III. DESCRIPTION OF FINDINGS & CONCLUSIONS

This renewal inspection involved a review of all applicable child care center administrative rules and statutes. Verification of compliance included direct observations of the physical environment and the program, discussions with staff, and a review of the center's records, including staff records and children's records. Staff records include background checks and training information. Children's records include child information cards, physical examination dates, and immunizations.

During the inspection I observed child care staff members playing with children on the floor, engaged in large group time, movement/music, and large and small motor skill development. I observed child care staff members speaking positively to children in care, encouraging, redirecting, and reminding children of rules.

I observed a child care staff member in the Toddler 1 classroom upset with a child and raise her voice at the child. The child care staff member did not initially take accountability for this and then noted this is not her normal interaction, she could have handled it differently, she is currently working on conflict resolution in her educational program, and she will ensure she is using those skills moving forward.

I observed a child care staff member in the Pre-K 1 classroom interacting with the children while they were eating lunch. The child care staff member said to a child that was spitting, "Stop spitting. I wear a mask because you spit. I don't like it." This same child care staff member told another child he was talking a lot and she was afraid he was going to choke on his food and asked him to please stop talking at the lunch table. The child continued talking and the child care staff member in a stern voice said, "Did you hear what I just said." The child stopped talking. This same child care staff member told another child who said the broccoli on her plate had a bad odor, "Broccoli is good for you it just smells like a fart." Another child told this child care staff member the word she just used was a "potty word" and not allowed. I provided technical assistance to acting program director Autumn Karn regarding these observations and suggested the child care staff member be required to take training regarding positive communication and conflict resolution.

During the inspection I provided technical assistance to Ms. Karn regarding indoor climbing equipment in that the manufacturer instruction manual must be followed. These often have specific instructions for what type of floor covering/cushioning must be used and for how far away from other objects the climber can be placed. I provided technical assistance on the labeling of water bottles which need the first and last name of the child and the date. I provided technical assistance on child information cards, completing them completely, with the acceptable answers, and updating annually. I explained there is an updated version on the form's directory of the child care website. I discussed having qualified lead caregivers and/or completing the variance request to get approval for potential lead caregivers that do not have the qualifications and meet the requirements for the variance.

During the inspection, the center was found to be in compliance with all applicable rules and statutes except for the following violations:

R 400.8122 Lead caregiver; qualifications; responsibilities.

(5) Lead caregivers shall meet 1 of the following qualifications shown in Table 3:

- a) Bachelor's degree or higher in early childhood development, or a child- related field.**
- b) Montessori credential with 480 hours of required experience.**
- c) Associate's degree or higher in early childhood education or child development.**
- d) Valid child development credential with 480 hours of required experience.**
- e) High school diploma or GED with 12 semester hours and 960 hours of required experience.**
- f) High school diploma or GED with 12 semester hours, 18 CEUs, or a combination to equal 180 clock hours with 1,920 hours if required experience.**
- g) High school diploma or GED with 6 semester hours, 9 CEUs, or a combination to equal 90 clock hours with 3,840 hours of required experience.**

The lead caregiver in the Toddler 2 classroom does not meet the qualifications of a lead teacher. The lead caregiver in the Toddler 1 classroom does not meet the qualifications of a lead caregiver. The lead caregiver in the Discovery Preschool classroom does not meet the qualifications of a lead caregiver. There are no variances in place for lead caregiver.

R 400.8131

Professional development requirements.

(3) Before caring for children, all child care staff members and unsupervised volunteers who work directly with children shall be trained on prevention of shaken baby syndrome, abusive head trauma and child maltreatment, and recognition and reporting of child abuse and neglect.

At the time of the inspection there were six child care staff members who have been caring for children that have not completed the training on prevention of shaken baby syndrome, abusive head trauma and child maltreatment, and recognition and reporting of child abuse and neglect.

R 400.8131 Professional development requirements.

(4) Before unsupervised contact with children, all child care staff members who work directly with children shall complete prevention and control of infectious disease training, including immunizations.

At the time of the inspection there were six child care staff members that have been working unsupervised that have not completed the training on prevention and control of infectious disease training, including immunizations.

R 400.8131 Professional development requirements.

(5) Within 90 days of being hired, or the first day as an unsupervised volunteer, all child care staff members and unsupervised volunteers who work directly with children shall complete the following trainings, which may count toward annual professional development hours and are available at MiRegistry:

(a) Administration of medication.

At the time of the inspection there were two child care staff members that were hired more than 90 days ago that have not completed the training on administration of medication.

R 400.8131 Professional development requirements.

(5) Within 90 days of being hired, or the first day as an unsupervised volunteer, all child care staff members and unsupervised volunteers who work directly with children shall complete the following trainings, which may count toward annual professional development hours and are available at MiRegistry:

(b) Prevention of and response to emergencies due to food and allergic reactions.

At the time of the inspection there were two child care staff members that were hired more than 90 days ago that have not completed the training on prevention of and response to emergencies due to food and allergic reactions.

R 400.8131 Professional development requirements.

(5) Within 90 days of being hired, or the first day as an unsupervised volunteer, all child care staff members and unsupervised volunteers who work directly with children shall complete the following trainings, which may count toward annual professional development hours and are available at MiRegistry:

(c) Building and physical premises safety.

At the time of the inspection there were two child care staff members that were hired more than 90 days ago that have not completed the training on building and physical premises safety.

R 400.8131 Professional development requirements.

(5) Within 90 days of being hired, or the first day as an unsupervised volunteer, all child care staff members and unsupervised volunteers who work directly with children shall complete the following trainings, which may count toward annual professional development hours and are available at MiRegistry:

(d) Emergency preparedness and response planning.

At the time of the inspection there were two child care staff members that were hired more than 90 days ago that have not completed the training on emergency preparedness and response planning.

R 400.8131 Professional development requirements.

(5) Within 90 days of being hired, or the first day as an unsupervised volunteer, all child care staff members and unsupervised volunteers who work directly with children shall complete the following trainings, which may count toward annual professional development hours and are available at MiRegistry:

(e) Handling and storage of hazardous materials and appropriate disposal of bio-contaminants.

At the time of the inspection there were two child care staff members that were hired more than 90 days ago that have not completed the training on handling and storage of hazardous materials and appropriate disposal of bio-contaminants.

R 400.8131 Professional development requirements.

(5) Within 90 days of being hired, or the first day as an unsupervised volunteer, all child care staff members and unsupervised volunteers who work directly with children shall complete the following trainings, which may count toward annual professional development hours and are available at MiRegistry:

(f) Precautions in transporting children, if applicable.

At the time of the inspection there were two child care staff members that were hired more than 90 days ago that have not completed the training on precautions in transporting children.

R 400.8131 Professional development requirements.

(5) Within 90 days of being hired, or the first day as an unsupervised volunteer, all child care staff members and unsupervised volunteers who work directly with children shall complete the following trainings, which may count toward annual professional development hours and are available at MiRegistry:

(g) Child development.

At the time of the inspection there were two child care staff members that were hired more than 90 days ago that have not completed the training on child development.

The R 400.8137 Diapering; toileting.

(1) Except as provided in subrule (2) of this rule, diapering must occur in a designated diapering area that complies with all of the following:

(f) Is washed, rinsed, and sanitized after each use.

A child care staff member in the Toddler 2 classroom stated they use TB Disinfectant Cleaner on the diaper changing pads as the last step in the cleaning process and they leave it on letting it air dry, they do not rinse this off. I reviewed the TB Disinfectant Cleaner and the instructions for use. It states no scrubbing is necessary, wipe off with a clean cloth, mop, or sponge. The child care staff members in the Toddler 2 classroom were not following the instructions on the TB Disinfectant Cleaner. On November 18, 2022, I spoke with Brittany Ellis program director and explained whatever sanitizer and/or disinfectant they choose to use, the

directions from the manufacturer must be followed. If it is not, they are not in compliance with licensing rules. I recommended she contact EcoLab, the provider of the cleaning supplies, to get further clarification regarding the information on the back of the label giving instructions for the product being used, stored, and disposed of as a pesticide and whether it needs to be stored and disposed of as a pesticide no matter what manner they are using it in.

One classroom had three different cleaners they were using for the three-step cleaning process of the diaper changing pad. The first one is a glass & multi-surface cleaner, the second is another industrial strength cleaning agent, and the third is the TB Disinfectant Cleaner. This classroom did not use warm soapy water or rinse water in their cleaning process.

The diaper changing pads in the two toddler classrooms are stored next to the toilets with the side the child is laid on facing the toilet. These pads are stored within a few feet of the toilet. I provided consultation in that if they are being stored in this manner they would need to be cleaned before each use to ensure they are sanitary when laying children down on them. I provided consultation in that best practice would be to store them where they are inaccessible to children and a safe distance from the toilet such as hanging them from a hook on the bathroom wall.

R 400.8137 Diapering; toileting.

(4) A plastic-lined, tightly covered container must be used exclusively for disposable diapers and training pants and diapering supplies. The container must be emptied and sanitized at the end of each day.

There were two classrooms which were using trash cans to store soiled diapers without a tight sealing lid. There was one classroom using a trash can to store soiled diapers with a lid which was missing half of the lid.

R 400.8380 Maintenance of premises.

(1) The premises must be maintained in a clean and safe condition and must not pose a threat to health or safety.

The toddler classrooms share a bathroom and that bathroom had dirt and grime on the walls, the sink was also very dirty. There was a dirty towel on the floor. One classroom had the cover of a drawer opening that was not properly attached, was hanging crooked, and was loose. There was a toilet in the preschool classroom with the toilet lid up. The underneath of the lid had brown and yellow stains/spots. There was also brown matter on the front of the commode. The outdoor play area was observed to have broken toys, pieces of plastic, and paper trash along one side and the back of the play area. There was also a small piece of broken plastic, an opened sucker, and pieces of paper trash in the bushes in the front of the center.

R 400.8380 Maintenance of premises.

(4) Floors, interior walls, and ceilings must be kept in sound condition, good repair, and maintained in a clean condition.

The walls throughout the center were very dirty in areas. There is a classroom with four small holes in the wall. The child care staff members in the classroom reported the children attempt to put their fingers in the holes and they have repeatedly asked management to take care of it.

R 400.8380 Maintenance of premises.

(5) There must be no flaking or deteriorating paint on interior and exterior surfaces or on equipment accessible to children.

The walls throughout the classrooms had missing paint and the drywall was showing. One classroom had peeling paint on one wall.

R 400.8170 Outdoor play area.

(11) The playground equipment, use zones, and surfacing in the outdoor play area must be inspected by a certified playground safety inspector and an approval granted for playground equipment and areas used before issuance of an original license, upon request of the department, and before using any newly added playground equipment. The center shall provide documentation of the inspection to the department upon request and shall keep it on file at the center.

There was one piece of residential play equipment in the outdoor play area that had not been inspected by a certified playground inspector and an approval granted before use. Residential climbing equipment is not allowed at a licensed child care center.

R 400.8170 Outdoor play area.

(13) All pieces of playground equipment that have an elevated playing or climbing surface, regardless of the height of the playing or climbing surface, must be surrounded by a shock absorbing surface and meet the guidelines defined by the Consumer Product Safety Commission (CPSC) Handbook for Public Playground Safety, which is available at no cost at www.cpsc.gov. This handbook is also available for inspection and distribution at no cost, at the Michigan Department of Licensing and Regulatory Affairs, Bureau of Community and

Health Systems, Child Care Division, 611 West Ottawa Street, Lansing, MI 48933. The shock absorbing surface material may be either unitary or the loose-fill type. An exception to this subrule is provided for natural playgrounds.

There was a piece of residential climbing equipment in the outdoor play area which had no shock absorbing surface under and/or surrounding it. Residential climbing equipment is not allowed at a licensed child care center.

IV. RECOMMENDATION

Upon receipt of an acceptable corrective action plan, I recommend issuance of a regular license to this child care center. I recommend increased monitoring.



November 20, 2022

Michelle Gleed
Licensing Consultant

Date