



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS  
LANSING

ORLENE HAWKS  
DIRECTOR

August 15, 2021

William Lo  
Hang Lo LLC  
4500 S. US 27  
St. Johns, MI 48879

RE: License #: DC190399220  
**Kids Zone**  
**4500 S. US 27**  
**St. Johns, MI 48879**

Dear Mr. Lo:

This letter is a follow-up to the Department's findings regarding the interim inspection conducted at your center on 08/11/2021. The purpose of this inspection was to determine compliance with applicable licensing statutes and administrative rules for Child Care Centers.

When I arrived for the onsite inspection six child care staff members were providing care for twenty eight children. School-age children were engaged in free play. Preschool children and toddlers were finishing their rest period, had snack, and listened to stories. The center was celebrating a child's birthday. In the infant room, infants were sleeping, engaged in play, or eating. Staff in the infant room are nurturing and meet each infant's needs. The classrooms are well organized, inviting, and have a sufficient amount of developmentally appropriate equipment for the children to choose from.

While onsite, I reviewed five staff files and ten children's files for completeness. Emergency plans, discipline policy, and the policy for screening and supervision of volunteers were also reviewed. Technical assistance was provided for spacing cots in the preschool classroom. Consultation was provided for the following:

- Ensure staff in the toddler classroom to receive training in communication skills and child development in order to meet the needs of children.
- Ensure child care staff engage with school-age children; enriching their learning experiences.

The violations that were found are:

**R 400.8122            Lead caregiver; qualifications; responsibilities.**

(5) Lead caregivers shall meet 1 of the following qualifications shown in Table 3:

Education	Coursework in Early Childhood Education, Child development, or a Child-Related Field.	Hours of Experience
a) Bachelor's degree or higher in early childhood development, or a child-related field		
b) Montessori credential		with 480 hours
c) Associate's degree or higher in early childhood education or child development		
d) Valid child development credential		with -> 480 hours
e) High school diploma or GED with ->	12 semester hours	and 960 hours
f) High school diploma or GED with ->	12 semester hours, 18CEUs, or a combination to equal 180 clock hours	with -> 1,920 hours
g) High school diploma or GED with ->	6 semester hours, 9 CEUs, or a combination to equal 90 clock hours	with -> 3,840 hours

Room 1 lead caregiver separated from employment. Currently the child care staff member appointed as lead does not meet qualifications. Substitute lead has 90 days from appointment to meet qualifications.

**R 400.8137            Diapering; toileting.**

(1) Except as provided in subrule (2) of this rule, diapering must occur in a designated diapering area that complies with all of the following:

(c) Has non-absorbent, smooth, easily cleanable surfaces in good repair.

The infant room diaper pad had tears making it porous and not easy to clean.

**R 400.8143 Children's records.**

(2) Child information cards must be reviewed and updated by parents at least annually and when the center becomes aware of changes.

Ten children's information cards were reviewed. Eight cards lacked annual updating.

On 08/11/2021, you gave us an acceptable written corrective action plan.

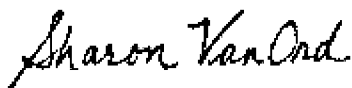
<b>During calendar year 2020:</b>	<b>Total</b>
Number of serious injuries that occurred in facility.	<b>0</b>
Number of deaths that occurred in the facility.	<b>0</b>
Number of substantiated cases of abuse and/or neglect of a child that occurred at the facility.	<b>0</b>

You can find a copy of this inspection letter and any associated corrective action plans on our [website](#) under [Statewide Search for Licensed Child Care Centers and Homes](#). A description of when inspection letters are completed can be found under [Overview of Licensing Reports](#).

Please contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at 517-284-9730.

**Per MCL 722.113g, this report and any related corrective action plans must be filed in your Licensing Notebook.**

Sincerely,



Sharon VanOrd, Licensing Consultant  
Bureau of Community and Health Systems  
611 W. Ottawa Street  
P.O. Box 30664  
Lansing, MI 48909  
(517) 242-5029