



STATE OF MICHIGAN
 DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
 LANSING

GRETCHEN WHITMER
 GOVERNOR

ORLENE HAWKS
 DIRECTOR

October 28, 2020

Brenda Bradbury
 Northeast Michigan Community Service Agency
 2375 Gordon Rd
 Alpena, MI 49707

RE: License #: DC010017070
 Investigation #: 2020D0602008
 Alcona ECC

Dear Ms. Bradbury:

I conducted a special investigation because the child care licensing division received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

R 400.8125	Staff; volunteer; requirements.
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The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed the person who made the complaint, program director, and child care staff members.
- I completed on-site inspections on the following dates: 09/15/2020.

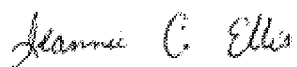
As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review the enclosed documentation for accuracy and contact me with any questions. In the event that I am not available and you need to speak to someone immediately, please contact the local office at (989) 732-8062.

Sincerely,



Jeannie Ellis, Licensing Consultant
Bureau of Community and Health Systems
931 S Otsego Ave, suite 3
Gaylord, MI 49735
(989) 590-0191

enclosure

**MICHIGAN DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS
SPECIAL INVESTIGATION REPORT**

I. IDENTIFYING INFORMATION

License #:	DC010017070
Investigation #:	2020D0602008
Complaint Receipt Date:	09/14/2020
Investigation Initiation Date:	09/15/2020
Report Due Date:	11/13/2020
Licensee Name:	Northeast Michigan Community Service Agency
Licensee Address:	2375 Gordon Rd Alpena, MI 49707
Licensee Telephone #:	(989) 356-3474
Administrator:	Brenda Bradbury, Designee
Licensee Designee:	Brenda Bradbury, Designee
Name of Facility:	Alcona ECC
Facility Address:	161 N. Barlow Harrisville, MI 48740
Facility Telephone #:	(989) 736-3713
Original Issuance Date:	N/A
License Status:	REGULAR
Effective Date:	10/27/2019
Expiration Date:	10/26/2021
Capacity:	20
Program Type:	CHILD CARE CENTER

II. ALLEGATION(S)

	Violation Established?
Children were playing rough with each other using hula hoops and not being supervised properly.	No

III. METHODOLOGY

09/14/2020	Special Investigation Intake 2020D0602008
09/15/2020	Special Investigation Initiated - On Site onsite 10:50am-11:33am
09/15/2020	Exit Conference via phone with Brenda Bradbury

ALLEGATION: Children were playing rough with each other using hula hoops and not being supervised properly.

INVESTIGATION: On 09/14/2020 I received a call from the complainant. They observed children playing outside. There were a couple children using hula hoops and "hooking the hula hoops around the necks of each other". The complainant observed this occur a couple times before the children put the hula hoops away. The complainant stated they only observed one adult with red hair outside and could not tell how many children were outside because their view was blocked by the building. The adult did not see the children hooking the hula hoops around each other's necks.

On 09/15/2020 I completed an onsite inspection I interviewed program director Ms. Kim Laube, child care staff members Ms. Mary Jensen, and Ms. Karen Schisler. Ms. Laube and Ms. Jensen both stated they did not observe children using hula hoops to "hook children around the neck". Ms. Schisler stated she observed it once on 09/14/2020 and stopped it immediately by having the children put the hula hoops away. Ms. Laube and I discussed having a discussion with the students regarding proper usage of hula hoops which she stated she would do that same day before going outside. We also discussed covid-19 safety measures and limiting the amount of toys available to children. The staff had been limiting the amount of toys in use because they were under the impression that the children couldn't share toys unless they were sanitized between each child which was extremely difficult to keep up with. I advised her that while it is important to be cautious it is also important to have a variety of toys and an ample supply for children to play with. Ms. Laube stated she felt more comfortable after our discussion and she would bring out more toys for the children to play with.

APPLICABLE RULE	
R 400.8125	Staff; volunteer; requirements.
	(1) All staff and volunteers shall provide appropriate care and supervision of children at all times.
ANALYSIS:	There is no evidence that appropriate care and supervision was not provided on 09/14/2020. Child care staff member Ms. Schisler observed the incident and immediately addressed the situation by having the children put the hula hoops away.
CONCLUSION:	VIOLATION NOT ESTABLISHED

IV. RECOMMENDATION

I recommend no change in the status of this child care center license (capacity 20).

Jeannie C. Ellis

October 28, 2020

Jeannie Ellis
Licensing Consultant

Date

Approved By:

Rose A. Rafferty

October 28, 2020

Rose A. Rafferty
Area Manager

Date