



GRETCHEN WHITMER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF  
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL  
LANSING

Michelle Richard  
ACTING DIRECTOR

3/19/2024

Candice Sproat  
CMGS Kids LLC  
2897 Crooks Road,  
Rochester Hills, MI, 48309

License Number: DC630377171  
Special Investigation Number: SI-00078364

Dear Ms. Sproat,

I conducted a special investigation because the child care licensing bureau received a complaint against your facility that related to licensing rules or law. The allegations were related to the following:

Rule/Law Number	Rule Description
R 400.8140(2)(d)	Inflicting mental or emotional punishment, such as humiliating, shaming, or threatening a child.

The details of the allegations are in the attached report. To investigate the allegations:

- I interviewed: Child Care Staff Members and program director
- I completed on-site inspections on the following dates: 10/6/2023

As a result of this investigation, I recommend no change to the current license status. I did not find any violations. The special investigation report is attached.

During this special investigation:	Yes	No
A rule or law violation was found and a serious injury or death occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>
A rule or law violation was found and abuse and/or neglect of a child occurred.	<input type="checkbox"/>	<input checked="" type="checkbox"/>

This report and any related corrective action plans must be filed in your licensing notebook. This report and any related corrective action plans will be online for parents to review under the [Statewide Search for Licensed Child Care Centers and Homes](#).

Please review this report for accuracy and contact your consultant, Thomasa Bond at (248) 860-2439 or [bondt2@michigan.gov](mailto:bondt2@michigan.gov). In the event that Thomasa Bond is not available and you need to speak to someone immediately, please contact the Child Care Licensing Bureau at 517-284-9730.

Sincerely,

A handwritten signature in cursive script that reads "Thomasa Bond". The ink is a reddish-brown color.

Thomasa Bond, Licensing Consultant

Enclosure

**MICHIGAN DEPARTMENT OF  
LIFELONG EDUCATION, ADVANCEMENT, AND POTENTIAL  
CHILD CARE LICENSING**

**Report Type:** Special Investigation Report

**Date of Report:** 3/19/2024

<b>Special Investigation Number</b>	<b>Complaint/Incident Receipt Date</b>
SI-00078364	9/14/2023
<b>Investigation Initiation Date</b>	<b>Report Due Date</b>
10/17/2023	12/16/2023
<b>License Number</b>	<b>Licensee Name(s)</b>
DC630377171	CMGS Kids LLC
<b>Facility Name</b>	<b>Licensee Designee(s)</b>
KiddieKlub	Candice Mae Sproat
<b>Program Type</b>	<b>Central Administrator(s)</b>
Center	
<b>Capacity</b>	<b>Program Director(s) Name</b>
95	Jenna Eileen Brackett <b>Qualifications:</b> 400.8113(7)(a) and (9) <b>Date PD Approved:</b> 08/18/2021
<b>Facility Address</b>	<b>Mailing Address</b>
2897 Crooks Road, Rochester Hills, MI, 48309	2897 Crooks Road, Rochester Hills, MI, 48309
<b>Facility Phone Number</b>	<b>Facility Email Address</b>
2488524012	kiddieklub2@gmail.com
<b>Original License Issuance Date</b>	<b>License Status:</b>
8/14/2015	Regular
<b>License Effective Date:</b>	<b>License Expiration Date:</b>
2/14/2022	2/13/2024

**ALLEGATION(S)**

	<b>Violation Established?</b>
Ms. Brackett removed Child A from the classroom and yelled at him.	No

**METHODOLOGY**

<b>Date</b>	<b>Activity</b>
10/17/2023	Special Investigation Case Created SI-00078364
9/29/2023	Contact – Email Received from the complainant.

9/29/2023	Contact – Email Received from Child Care Staff Member (CCSM) 1.
10/6/2023	Special Investigation Initiated via On-site from 3:37 pm – 5:00 pm  Interviewed Jenna Brackett, program director CCSM 2
2/27/2024	Contact – Phone Call Made spoke with CCSM 3
2/27/2024	Exit Conference- Candice Sproat
2/27/2024	Contact – Phone Call Made spoke with CCSM 4

**ALLEGATION:** Ms. Brackett removed Child A (3 year-old) from the classroom and yelled at him.

**INVESTIGATION:**

On 09/29/23, the complainant stated that on 09/14/2023, Ms. Brackett removed Child A from the preschool classroom and yelled at Child A in the office.

On 09/29/23, CCSM 1 stated that she observed Child A in the office on 09/14/2023 but did not hear Ms. Brackett yelling at Child A.

On 10/06/2023, CCSM 2 stated that she has not observed Ms. Brackett yelling at Child A or any of the other children at the center.

On 10/06/2023, Ms. Brackett stated that she received a call from CCSM 3 (who was in the preschool classroom) asking her to help with Child A because he was not listening and throwing toys at the other children in the classroom. When Ms. Brackett entered the preschool classroom, she observed Child A throw a chair. She removed him from the classroom so that he could calm down, he did not resist going with her, and she did not yell or raise her voice. She spoke with Ms. Sproat and the decision was made for Child A to be sent home for the remainder of the day. The incident occurred at around 9:30 am. Child A returned to the center the next day.


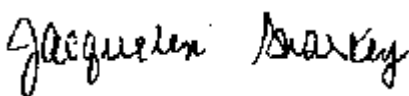
On 02/27/2024, CCSM 3 stated that she was working in the preschool classroom alone with 10 children on 09/14/2023. The CCSM to child ratio is 1:10, the ages of the children are three- and four-year-olds. When it was time to go outside, Child A began throwing toys at the other children and refused to help clean up. When Child A started knocking over the book shelves, CCSM 3 asked for help from Ms. Brackett and she removed

Child A from the classroom. Ms. Brackett did not yell or raise her voice with Child A in the classroom.

On 02/27/2024, I sent a text message and left a voicemail for CCSM 4. I did not receive a return call or text message.

**RULE/STATUTORY VIOLATIONS:**

APPLICABLE RULES	
R 400.8140(2)(d)	Inflicting mental or emotional punishment, such as humiliating, shaming, or threatening a child.
ANALYSIS:	Ms. Brackett stated that she did not and would not yell at Child A. CCSM 1, CCSM 2, and CCSM 3 stated that they have not heard Ms. Brackett yelling at the children.
CONCLUSION:	<b>Violation Not Established</b>

Approved By:			
			
Thomasa Bond	0314/2024	Jacquelin Sharkey	03/19/2024
<b>Consultant</b>	<b>Date</b>	<b>Area Manager</b>	<b>Date</b>